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F ROM THE BLUE LINE

pril is the beginning of spring and an excellent time for us to reflect on how well we have served you as a publication. We believe that *Hardcopy* serves up the best editorial package available in the Digital Equipment Corp. marketplace. But we need to know how well you think we've done; especially during the first three months of this year. Now is your chance to step up to the mike, in this case, the bingo-card number, and have your say.

The process is simple. Below are a number of questions with various answers. Circle the number on the reader service card that corresponds to the answer that best reflects how you feel about *Hardcopy*.

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> Carl Warren **Editor In Chief**

1. Hardcopy's new editorial look is: 125 Excellent 126 Average 127 Needs Improvement
2. The section I like the most is:128 Tech Focus129 Feature Reports131 Product Focus132 Product News134 StorAGE
3. Rate the following columns: VAX/VMS Toolbox:
135 Excellent136 Average137 Needs ImprovementPDP Perspective RSX:
138 Excellent139 Average140 Needs ImprovementPDP Perspective RT-11:
141 Excellent 142 Average 143 Needs Improvement Graphics Notes:
144 Excellent145 Average146 Needs ImprovementPDP Perspective RSTS:
195 Excellent 196 Average 197 Needs Improvement Mass. Report:
198 Excellent199 Average200 Needs Improvement4. Tech Focus
147 Provides me with information I can't get elsewhere148 Is a fair mix of market and trend information149 Not of very much value
 5. In Tech Focus I would like to see: 150 More people-related stories and pictures 151 Interviews with key DEC personnel 152 A balanced mix of market and technology trends 153 Less analysis and marketing information
6. Should <i>Hardcopy</i> have interviews with key DEC personnel?
154 No, it's a waste of my time155 Yes, I am interested in their perspective156 No, I get that from other publications
157 Yes, I like interview articles158 It has no place in <i>Hardcopy</i>
 7. Hardcopy is a: (circle all that are appropriate) 159 News magazine 160 Feature magazine 161 Hardware magazine

162 Software magazine
163 Workstation magazine
8. I would prefer to see:
164 More tutorial articles
165 Fewer tutorial articles
166 More system integration articles
167 More application software articles
168 More development-tool software articles
169 The current article mix is just right
170 More emphasis on DEC-to-DEC
171 Less emphasis on DEC-to-DEC
172 More emphasis on multi-vendor connectivity
173 Less emphasis on multi-vendor connectivity
174 Only DEC-specific products
175 Fewer DEC-specific products
9. I read <i>Hardcopy</i> for:
176 News
177 New products
178 Highly focused, feature-level, HOW-to articles
179 The HOW reports and reviews
10. I am:
180 An OEM
181 A system integrator
182 A VAR or VAD
183 A large-scale end user
11. If I was the editor of <i>Hardcopy</i> . I would put more
emphasis on:
184 Personal computers (including the Apple Macintosh)
185 Workstations
186 Apple computer products
187 Backplane issues
188 Networking issues
189 Application software
190 Development software
191 DEC-only products
12. How do you feel about articles on alternative bus
such as Multibus, NuBus, VME, and Microchannel?
192 I want more coverage

- 193 They have no business in Hardcopy
- 194 I want more, but in relationship to the DEC environment

buses



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CIRCULATION DIRECTOR Dianne Hoff MARKETING MANAGER Renee P. Brown

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TECH FOCUS

- **15** Beware! Read the Fine Print Before You Sign on the Dotted Line One customer of a third-party vendor didn't even know he'd paid for VMS until he was asked for \$7,500 when he added one user by Edith Myers
- **17** Bargains Galore! Computer Graphics Within Your Financial Reach/by Brad Harrison
- 22 DEC Takes Cue From Big Blue/by Robert Pap
- **26** Desktop Publishing Moves from 2nd Ave. to Madison Ave./by Lynn Haber



HC/WG Labs reads the Traverse menu-page 48

FEATURES



32 Report 4: Operating Systems—The Medusa Within Serving as system overseer and encapsulating umbrella for applications, today's operating systems offer multiuser and multitasking capability plus network management while providing commonality of operation regardless of whether it's a PDP-, VAX-, or microprocessor-based system/by the HC/WG Laboratory Staff

43 IBM PC/AT = UNIX Workstation. Believe it or Not! If you're thinking about attaching a workstation to increase the distributed processing power of your VAX, the HC/WG Lab Staff shows you how to turn an IBM PC/AT into a powerful UNIX workstation without losing the use of your DOS-based applications/by the HC/WG Laboratory Staff

CONTENTS CONTINUED ON PAGE 10

CONTENTS CONTINUED FROM PAGE 9



HOW REVIEW

48 Now You Can Traverse the VMS Menu/by the HC/WG Laboratory Staff

HC/WG LABS HOW REPORT

54 Here it is! Part II of the HC/WG Lab AlisaTalk Evaluation/by Alen Darr and Paul Morrin

PRODUCT FOCUS

93 Put Away Your Bifocals and Search and Scroll No More Moniterm Corp.'s Models VY1962 and VL2462 monochrome monitors



94 You Beta Use VHS Digi-Data Corp.'s Gigastore

DEPARTMENTS

From the Blue Line4
Letters
Who to Contact at Hardcopy12
In the Queue 50
Product News
Mini Mart117
New/Used Equipment118
Calendar
Bus Stop

COLUMNS

The Mass. Report
VAX/VMS Toolbox by Steve Davis and Matthew Owen83
PDP Perspective RT-11 by Milton Campbell
Graphics Notes by Edward Teja



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WHO TO CONTACT AT HARDCOPY

If you have questions regarding Hardcopy editorial, feel free to contact the appropriate Hardcopy editor/author.

I. Dal Allan & Ken Hallam, I/O ENDL Consulting 14426 Black Walnut Ct. Saratoga, CA 95070 408-867-6630

Steve Bostwick, Senior Scientist HC/WG Labs 1061 S. Melrose Ave., Ste. D Placentia, CA 92670-7180 714-632-6924

Milton Campbell, RT-11 Talisman Systems Drawer CP255 Manhattan Beach, CA 92503 213-318-2206

Steve Davis/Matthew Owen, VAX/VMS Toolbox Owen+Davis Systems 3100 Airway Ave. #116 Costa Mesa, CA 92626 714-540-8878

> Phil Devin, Rotations 1290 Ridder Park Rd. San Jose, CA 95131 408-437-8211

Tom Gardner, Magnetic Storage 14469 Manuella Rd. Los Altos, CA 94022 415-941-5324

> **Robert Gezelter,** RSX 27-42 168th St. #312 Flushing, NY 11358-1130 718-463-1079

Mark Hartman, RSTS 2404 E. Nutwood #E23 Fullerton, CA 92631 714-738-8300

George Langworthy, Optical Storage 6025 Martway #111 Mission, KS 66202 913-268-8775

Robert Pap, Communications Sheraton Office Center #A180 409 Chestnut St. Chattanooga, TN 37402 615-267-5959

David Spencer, Review Support 2600 V St. Sacramento, CA 95818 916-456-7000

Edward Teja, Graphics Notes 704 N.E. 61st Ave. Portland, OR 97213 503-231-9914

TONER PROBLEM IS MESSY

In reading Renee P. Brown's article "Consumables Eat Up Majority of Laser Printer Maintenance Expense," *Hardcopy*, February 1988, page 28, I was shocked to find a glaring error in regards to toner replacement for DEC's LN03 laser printer.

In actuality, the \$83 toner maintenance kit contains enough toner to print 6000 + pages. The maintenance kit must be applied every 10,000 + pages, *not* every time you have to replace toner.

Please be careful in little things like this, as I tend to disregard anything else an author may have to say about "costs" when they make such mistakes. If Brown overestimated the general cost of toner replacement on a DEC LN03, perhaps the figures for the Apple LaserWriter are wrong, too.

> David Meile Health Computer Sciences University of Minnesota Box 511 UMHC, 420 Delaware Minneapolis, MN 55455

Since all the information presented in the article was accurate, we see no reason for the comments you made in your letter. You should read more carefully before you point out errors. Nowhere in Brown's article does she state that you must use an LN03 maintenance kit every time you replace a toner cartridge in the printer.

The amount of toner used in a laser printer depends on printer usage, which is different at every site. The article explains that for proper maintenance of LN03 printers, DEC requires the purchase of both kits. It gives no time frame as to when or how often either kit should be used. This information was supplied by sources at DEC and an independent third-party printing supplies dealer. The pricing of both kits is listed in DEC's supply catalogue DECdirect Plus.

The article was written to supply our readers with a basic understanding of the cost of ownership of a laser printer, quoting suggested list prices of consumables and parts. Statistics in the article were supplied by industry analysts who follow the market and are considered experts in the field. If you disagree with their findings, we suggest you become a printer analyst and conduct your own study.—Ed.

ETTERS

GREMLINS IN THE VMS TOOLBOX

It would appear that more than one gremlin found their way into the February VAX/VMS Toolbox, page 83.

Rather than having logical data and time functions, a nice notion, the authors were referring to the socalled lexical functions of DATE AND TIME, found in VMS. Additionally, we seemed to have added a few extra spaces for SHOW DAY-TIME. According to authors Steve Davis and Matthew Owen, entering it as we showed, SHOW DAY TIME, will cause an error. And typing DATE at the VMS \$ prompt will not yield the current system date and time in standard notation. It will yield the message:

"%DCL-W-IVVERB, unrecognized command verb—check validity and spelling"

Entering DAY:==@PRINT-DAY.COM into the login command file will not cause the current system date to be displayed at log-in. What it does do is to create the symbol DAY so that if you type DAY at the dollar sign, it will activate the procedure.

Although we seem to have created a little havoc, the CODE as shown does work.—Ed.

We welcome your comments ... Send letters to: Letters Hardcopy Magazine 1061 S. Melrose, Ste. D Placentia, CA 92670-7180 All letters should be signed and include a phone number where you can be reached during the day. We reserve the right to edit letters for style, space, and clarity. Sometimes NEW is too much and USED isn't good enough. Our REMANUFACTURED DEC* computer equipment fills this void and offers the best of both worlds.

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USER-BASED LICENSE FEES FOR VMS CAN BRING SURPRISES

н

One customer of a third-party vendor didn't even know he'd paid for VMS until he was asked for \$7,500 when he added one user

by Edith Myers, Senior Editor

F

s Digital Equipment Corp. becoming another IBM? Many have said so. Some think this is good and some aren't so sure. Those who think it's a good thing point to increasing customer sensitivity as the company becomes more marketing oriented. Those who think it's bad, suggests Alan Clifford of Jager Computer Systems (Calgary, Alberta, Canada,), a DEC software developer, go so far as to say, "The world doesn't need two IBMs," and he, too, is talking about marketing.

His particular concern is DEC's licensing policies for the VMS operating system on the MicroVAX. "It doesn't cost them any more if we have 40 users or eight at one time," says Clifford.

DEC does have a multiple-user licensing plan for the MicroVAX that differs from what it offers on its bigger machines. Dave Chase, business manager for DEC's systems software group, calls it "two different licensing methodologies: user-based and machine-dependent."

Picking Up Slack

Jager's Clifford calls DEC's licensing policy "a [stone in the shoe] and a marketing ploy on the part of Digital to get more out of the customer. It's logical that DEC is playing hardball with software licensing. Indeed, hardware prices are coming down and they need something to pick up the slack."

DEC's Chase explains the MicroVAX licensing policy: "The methodology we use for the MicroVAX is user based. You buy a li-



DEC's licensing policy for its MicroVAX family of computers has been termed by some users as a "marketing ploy to get more out of the customer." Others see it as a need for DEC to maintain profitability. Whatever the reason, costs are clearly being passed on to the users.

cense based on the number of users logging onto a system." He notes that pricing starts at \$2,100 for a twouser system license for the MicroVAX II (he notes similar price structures apply to the MicroVAX 2000, 3500, and 3600) then goes to \$6,300 for an eight-user license. A 16-user license, however, goes for \$13,650. But, if you elect to add even one more user, the price zooms to \$18,980.

By contrast, the machine-dependent VMS license for a VAX 8200 is \$21,000 and, for the largest processor in the VAX class, the VAX 8800, \$73,500—regardless of the number of users.

OS/2 Policy

Machine-dependent licensing is more typical; user-sensitive licensing is not prevalent. IBM's licensing policy for OS/2, for example, is bundled with the hardware. The license is per-machine and the approximate cost is \$290. Moreover, this varies with volume discounts. The price gives you the right to make backup copies of the operating system—a notion that is not clear for DEC users.

OS/2 Standard Edition isn't in widespread use. But, with databases and other applications forthcoming from companies like Ashton-Tate Corp. (Torrance, CA) and Lotus Development Corp. (Cambridge, MA), it is viewed as a potential threat to DEC's hold on the mid-range computer world. Additionally, some industry observers believe OS/2 may further stifle DEC's attempts to expand onto the desk top.

Although OS/2 provides multitasking capability and LAN links, IBM is quick to point out that OS/2 is not a multiuser operating system. But, with the networking hooks built in, OS/2 allows access to multiple devices and other users.

The Pick operating sys-

tem, on the other hand, is a multiuser system. Monica Giobbi of International Spectrum, a San Diegobased organization that sponsors Pick-oriented conferences, says that all Pick licensees charge their customers on a per-machine rather than a per-user basis for their licenses. Thus, licensees aren't burdened with new changes every time a user is added.

S

A Bit of a Shock

As a MicroVAX user. you possibly aren't even aware that you have a userbased license—particularly if you bought from a third party. Bruce Biller, president of Information Concepts Inc. (City of Industry, CA), a DEC value added reseller (VAR), cites one such tale. "We have a customer who has an eight-user license. When they added a ninth user, DEC made them cough up an additional \$7,500 for a 16-user license-that came as a little bit of a shock," remembers Biller.

Biller says that it's difficult for companies to guess how fast or how big they're going to grow: "Deciding on the right license is pure guesswork."

Since most businesses do have ups and downs, Biller thinks DEC should reconsider its licensing/ pricing policy: "The smaller user is really hard pressed." He suggests that DEC should consider some form of incremental pricing "... for the smaller account."

Cluster Licenses

Besides the user-based license fees for VMS, there are objections to DEC's cluster licenses for applications such as All-In-1, *continued on page 16*

TECHFOCUS

continued from page 15 DEC's multifunction business information application program. "We have one customer," says Biller, "a large health network, who would love to use All-In-1. The problem is that only a few people would be using it. But this company has a cluster, thus forcing an expensive cluster license. They're not going to do it."

Not That Unhappy

Even though Biller is vocal about DEC's disparities in licensing, he isn't unhappy. "They have treated us right for the past couple of years [the amount of time Biller has been a DEC VAR] and we've gotten excellent support," says Biller.

Not everyone is so optimistic. Jager's Clifford, for one, foresees an adoption of user-based pricing on DEC's bigger machines. "It's a logical follow-on, particularly as hardware sales are increasingly a smaller portion of their total revenue," says Clifford.

DEC is clearly motivated by profit, and Bob Ran-





dolph, an analyst with International Data Corp. (Framingham, MA), sees the user-based licensing practice as a reflection of a need to show profit. "Software pricing has always been a problem for hardware vendors. Everyone's experimenting. DEC has moved from the early minicomputer thought process that held that software wasn't very valuable and could be given away, to a realization that it needs to make money from software." explains Randolph.

Software currently represents the highest profit

THE SHOT HEARD 'ROUND THE WORLD

perating system licensing problems aren't new in the Digital Equipment Corp. world.

In late 1986, DEC announced that it would no longer allow the transfer of a VMS license from one machine to another or from one owner of a given machine to another owner of the same machine. This was like "the shot heard 'round the world," because of the hue and cry raised by DEC users and dealers.

"It's too expensive to upgrade," they (users) lamented.

"It's impossible to sell in the used market," complained DEC's dealers.

Objections to this policy evidently carried sufficient weight with DEC to cause this policy to be reversed in March 1987. However, not all problems associated with the transfer policy have disappeared.

Disappearing Paperwork

C.D. Smith, president of C.D. Smith & Assoc. (Houston, TX), a company that buys and resells used DEC systems, says its hard to track licenses for older systems. "The new paperwork is different and much of the old paperwork has been lost. If I acquire a system that was sold in 1985, and the seller never went back to DEC for an upgrade, it's hard to transfer the license because I can't track it," says Smith.

In contrast, Jack Clinton, president of Clinton Digital (Framingham, MA), a DEC systems integrator, says he has had tracking problems but, "it's getting better since they [DEC] gave that responsibility to Field Service."

Not everyone is convinced that the restrictions have been relaxed. Smith says, "Many DEC salesmen don't know about the changed policy. They've interfered with our license transfers and held things up."

The problem may be geographical, suggests IDC analyst Bob Randolph. "Consistency of sales operations has always been a problem for DEC," says Randolph, "they haven't got an institutionalized effort the way IBM has." margin available to computer makers. Randolph says that "it can represent as big a margin as 70–80%. Hardware margins, on the other hand, have dipped to 20 or 30%."

DEC is indeed spending a tremendous amount of money to gain market share against IBM. Industry analysts estimate that DEC's administrative costs increased by 35% last year. As a consequence, to maintain profitability they need to create higher margins to offset the higher cost of doing business. Unfortunately, the costs are passed on to the users.

The reason other computer manufacturers aren't using user-based license pricing is, in Randolph's estimation, "... because they haven't thought of it or they didn't think they could get away with it." Now that DEC is doing it, Randolph suspects that others will follow suit. "That's what software pricing is all about. You look at the competition and try to adopt a similar strategy," says Randolph.

Loss at the Network

Another factor that Randolph and others believe DEC is facing is concern with how to get paid for use of software on a network. Most companies contend that when you put software in a server environment, control is lost over the machines and users. The result is a perceived loss of revenue.

User-based license pricing is a way hardware vendors are ensuring that you pay your fair share for software use—not necessarily fair to the user but certainly profitable to the hardware vendor. The incremental structure used by DEC may be the fairest approach. Typically, users are added in groups, and, says Randolph, DEC appears to have established reasonable ranges. '

GRAPHICS DEVICES CHEAP ON PRICE, NOT ON PERFORMANCE

by Brad Harrison, Midwest Editor

esktop graphics de-vices, CRTs, and printers are getting cheaper. But don't mistake low cost for lack of performance. Indeed, just the opposite is true. The latest round of CRTs and printers are sporting high-resolution graphics and speedy output. For example, alphanumeric terminals are being cast aside in favor of a new generation of monochrome and color graphics equipment, such as that offered by Moniterm Corp. (see Product Focus page 93), which provides plugcompatible 19- and 24-in. monochrome monitors throughout the industry.

DEC Graphics

Digital Equipment Corp. is clearly aware of this trend. The VT330 and VT340 advanced graphics workstation terminals, introduced within the past year, sport full graphics functionality to take advantage of powerful software tools that are becoming available.

Some manufacturers, such as Human Designed Systems Inc., a manufacturer of low-cost monochrome terminals, are moving to a combination alphanumeric/graphics terminal: "There's a growing base of software that requires graphics capabilities," says Mike Kantrowitz, director of marketing. He suspects that alphanumeric-only terminals are dead.

Kantrowitz and others contend that graphics is more than just a buzzword normally associated with engineering. "Graphics is encompassing much more than engineering. Business presentation graphics and desktop publishing are putting big demands on the pe-



With a price tag of \$1,200, Human Designed Systems Inc.'s HDS3200 Model 30 Image Leader monochrome terminal provides affordable 1056 x 800 resolution for a wide variety of graphics applications.

ripherals," says Kantrowitz. Agreeing is market research firm Dataquest Inc.'s (San Jose, CA) Mike Tyler: "Users want powerful graphics devices at their fingertips." He explains that the PC opened the graphics doorway "... and for a very few dollars. So it's natural to assume that it will migrate upward."

Because of the availability of powerful processing engines, creating a distributed graphics workcluster has become amazingly cheap, says Kantrowitz. For example, for less than \$6,000, you can buy an Intel 80386-based machine running UNIX, a 20-Mbyte hard disk, and four HDS3200 Model 10 monochrome terminals (at \$700 each). This system will support graphics applications ranging from spreadsheet graphics to elementary CAD/CAM-capabilities that used to come with a price tag many times greater. Another company offering multiple emulations in a low-cost graphics terminal is Modgraph; its Model

GX2000 is a \$1,500 monochrome terminal that can work as either a DEC VT220/100/52 or a Tektronix Inc. 4010/4014.

Not Really Dead

Not everyone is conceding the death of mongraphic terminals, however. Tyler's associate, Greg Blatnik, for one, agrees that, although terminals are incorporating many of the elements of the PC, the alphanumeric base is still the largest. "This may change significantly in the future, but for now the core of the terminal business is still alphanumeric," says Blatnik.

Tyler believes all that's really holding back mass migration to graphics is the cost difference and some performance issues. His contention is that companies buy according to the bottom line and alphanumeric terminals are still the least expensive. He adds,

"It's also performance. A serial RS-232C connection is a small pipe to be pushing graphics data through." Newer graphics terminals are using RS-422 and video interfaces. But, even though they move throughput, "it isn't for free, ..." warns Tyler.

Color graphics terminal emulation on a PC brings many capabilities to the desk top or engineering design center at a refreshingcontinued on page 18



For less than \$4,000, the Tektronix Inc. 4207 terminal provides high resolution (640 x 480), 64 colors (16 displayable at any given time), and pan and zoom. The full image stored by the terminal is actually 4096 x 4096 pixels, allowing the user to view the different parts of a much larger image without requiring host intervention.

continued from page 17 ly low cost. With the almost ridiculously cheap price of PC hardware—in some cases less than \$1,000 for a fully equipped systemwhich has resulted from the very competitive PC marketplace, DEC users can equip their installations with full-color VT alphanumeric and Tektronix graphics emulation for less than the cost of the lowest-priced color graphics terminals. plus get all the advantages of having a PC.

For example, consider using TGRAF emulation software on a PC outfitted with EGA card, DOS, and color monitor. This emulation package lets you access any Tektronix-compatible graphics application running on a VAX or PDP host.

But graphics emulation often doesn't meet expectations. To this end, Grafpoint's 715 hardware-software emulation product is a terminal enhancement board that's connected to the EGA card in the PC. The company claims significant increases in speed and resolution, but be aware that the 715 carries a hefty price tag—\$1,495.

For \$1,000 more, you can have the real thing—a color Tektronix graphics terminal, the Tek-4205. That's Tektronix' lowest-priced terminal, but the company has a marketing agreement with Grafpoint to sell the TGRAF emulation software to customers who don't want to spend the \$2,495.

A Graphics Challenge

The competition for lowcost color graphics terminals is heating up. Companies such as Colorgraphic Communications Corp., Graph-On Corp., Pericom Inc., and Visual Technology Inc. are challenging Tektronix' low-end products with high-quality color terminals that act just like their Tektronix counterparts. Taking advantage of graphics terminal functions is Access Technology Inc. Its 20/20 spreadsheet application package supports Tektronix protocols, DEC's ReGIS, and Sun and Apollo

workstations.

20/20 is a classic example of the drift in application software toward support for graphics—and with low-cost color terminals, the trend is gaining momentum and now color printers are making their contribution as well.

Much like terminals, output devices such as printers are starting to fit continued on page 20

Table—Economical Color Printers

Company	Product Name	Technology	Speed	Interface	Emulation	Price
Advanced Matrix Technology Inc. 1157 Tourmaline Dr. Newbury Park, CA 91320 805-499-8741 Circle No. 212	AMT Office Printer Plus	Dot-matrix	250 cps	Parallel or serial	LQP02, LA120, LA210, Tektronix 4696 Inkjet	\$1,845
Brother Int'l. Corp. 8 Corporate Pl. Piscataway, NJ 08854 201-981-0300 Circle No. 226	M-2518	18-pin dot- matrix	360 cps	Parallel serial (opt.)	Epson, EX+FX, IBM Pro- Printer XL	\$1,295
Canon U.S.A. Inc. One Canon Plaza Lake Success, NY 11042 516-488-6700 Circle No. 227	PJ-1080A	Ink-jet	37 cps	Parallel	Epson	\$699
Digital Equipment Corp. Maynard, MA 01754 800-343-4040 Circle No. 228	LJ250	Ink-jet	167 cps	Parallel or serial	ReGIS, SIXEL, HP-PCL	\$1,695
Hewlett-Packard Inc. 16399 W. Bernardo Dr. San Diego, CA 92127 619-592-8010 Circle No. 229	PaintJet	Thermal ink-jet	30-40 seconds per page (text), 4 minutes per page (graphics)	Parallel or serial	Hewlett-Packard	\$1,395
IBM Corp. Direct Response Mktg. 101 Paragon Dr. Montvale, NJ 07645 800-IBM-2468 Circle No. 230	Model 3852 Jetprinter	Color ink-jet	20 cps (letter quality), 50 cps (draft)	Parallel	IBM	\$745
Infoscribe Inc. 11507 Sunset Hills Rd. Reston, VA 22090 703-689-2805 Circle No. 231	1200-DP	Dot-matrix	200 cps (text), 12.5 or 6.25 ips (graphics)	Parallel or serial	IBM Graphics, Prism, Epson, Diablo 630, Anadex	\$1,995
Printronix Inc. P.O. Box 19559 Irvine, CA 92713 714-863-1900 Circle No. 232	S7024C	Dot-matrix	240 cps	Parallel or serial	IBM ProPrinter, IBM 3287, IBM 5225	\$1,490
Tektronix Inc. Info. Display Group P.O. Box 15273 Portland, OR 97215 Circle No. 233	4696	Ink-jet	0.47 square inches per second (graphics)	Parallel	Tektronix	\$1,795
Toshiba America Inc. Info. Systems Div. 9740 Irvine Blvd.	P351C	24-pin dot- matrix	300 cps	Parallel or serial	Qume Sprint 11, IBM Color, IBM Graphics	\$1,599
Circle No. 234	P321SLC	24-pin dot- matrix	216 cps	Parallel or serial	Qume, IBM ProPrinter, IBM Graphics, IBM Color, Epson LQ, Epson JX-80	\$949



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CIRCLE 433 ON READER CARD

TECHFOCUS

continued from page 18 into the graphics picture (see Table).

With steady improvements and lower prices in ink-jet and thermal transfer technologies, desktop graphics output is an affordable reality. Peter Testan, director of color hardcopy services at CAP International Inc. (Marshfield, MA), estimates that the color *Hardcopy* output device will reach 2.1 million products by 1991—generating revenues of \$4.7 billion.

Moreover, the development of low-cost, highquality, color ink and wiredot-matrix printers, as well as high-resolution (600 dpi and above), you can expect to see an onslaught of new devices, possibly by year end.

For output, a whole slew of low-cost laser printers are available that support popular graphics protocols. (See "Inside and Out, Newest Laser Printers Sport More for Less," *Hardcopy*, page 19, January 1988.) "The quality of today's laser printers," says Dataquest's Tyler, "is so great that many users aren't even considering the current generation of color printers."

Print it Cheap

There does appear to be a demand, albeit small, for cheap color *Hardcopy* output.

For those waiting for a cheap color laser printer, "You might end up waiting an eternity," according to CAP's Testan, "There have been color laser printer rumors floating around for years, and one or two printers will probably surface this year, but these most likely will be very expensive and slow."

In the meantime, inkjet, wire dot-matrix, and thermal transfer devices are stealing the show (and the dollars) by delivering a wide variety of quality, lowcost, color output devices.



Though it's expensive compared to the new generation of low-cost ink-jet printers, Howtek Inc.'s Pixelmaster yields high-quality color output on any type of paper and has a low consumables cost. The Pixelmaster is able to print bit-mapped images and vector data on the same page. To touch, output from the Pixelmaster is rough—the ink builds up on the paper rather than being absorbed by it.

Dot-matrix impact devices continue to make a strong showing as well, with improved resolution, by using 24-wire print heads in place of the older, nine-wire design. But, Testan says, the wire dot-matrix business is flat. He contends that the average price per printer is even increasing. Color printing has moved to non-impact technologies, such as thermal and ink-jet.

Reliable Jets

Ink-jet technology, once thought to be doomed because of nozzle clogging problems and unbelievably slow speed, is making a comeback. Indeed, products from Hewlett-Packard Inc., DEC, and Tektronix are delivering quality output at a low cost. The key to success with this technology has been the use of throw-away

UNRAVELING THE JUMBLE OF GRAPHICS PROTOCOLS

ow can you be sure that the graphics hardware you buy today will be compatible with tomorrow's software? Or. conversely, how can you be sure that the graphics software you buy today will work with tomorrow's hardware? With the grabbag of graphics protocols that seem to be invading the industry, the question is: Will the protocol I choose be around tomorrow?

Actually, it doesn't matter. "Customers can be reasonably sure that whatever graphics equipment they investment in, it will continue to receive support," says Sandy Friedman at Digital Equipment Corp. The trend, he points out, is toward hardware independence, and companies such as DEC, Sun, and Tektronix Inc. are providing support for multiple protocols. Additionally, there exists plenty of protocol conversion software. Examples are White Pine Software Inc.'s Reggie, which makes Apple Macintosh graphics displayable on equipment supporting ReGIS or ANSI/ SIXEL, and DEC's Retos, which converts ReGIS to SIXEL.

DEC Stays Loose

Currently, DEC is showing its greatest support for GKS because of the protocol's device independence, but the company supports the Tektronix, SIXEL, and Hewlett-Packard Inc. (HP) protocols as well. DEC offers a wide variety of conversion-or translatorutilities to move between protocols. The company's support of X Windows is in addition to all this-the nature of X Windows is that it provides a device-independent interface to the hardware and co-exists with the specific graphics protocols.

It's Everywhere

The most widely supported protocols are Tektronix protocols. Tektronix 4010/4014 provides the foundation—they get the monochrome lines on the screen. The 41xx protocols then move one step further: 4105 adds color, and 4107 and 4125 specify the more complicated segment graphics protocols.

But other standards such as GKS and PHIGS are hot on Tektronix' heels. In addition, HP's GL is widely implemented. HP-GL has been around for 12 years, specifying polygon and wedge-area fill, arc and circle generation, line types, and character fonts. DEC's ReGIS, though DEC has been supporting it for a long time, is receiving less and less attention as GKS moves forward. cartridges that contain both the ink and the nozzles.

But disposable parts result in a higher cost of ownership. Howtek Inc.'s Pixelmaster printer, which uses a spin-off of ink-jet technology called thermo-jet. takes a different tack. The Pixelmaster avoids clogging problems via the use of solid wax/ink rods that are melted when applied to paper. No carrier is used, freeing users to print on almost any type of paper they choose. This results in a price per page of just \$.05-\$.08, compared to about \$.25 for the cartridge ink-jet technology (\$.19 for the cartridge and ink, \$.06 for the paper).

The price tag for the new technology, however, is high—\$6,000. But so is the quality. As this technology matures, it may offer the greatest hope for highquality, cheap, color *Hardcopy* output.

Heat It Up

Another relatively new printer technology is currently receiving considerable attention—thermal transfer. Thermal transfer uses a hot element to melt a

wax-based ink from a mylar ribbon onto the paper. This technology has resulted in color printers that cost as little as the \$268 Okimate 20 from Okidata, and as much as \$4,500-\$5.000 in the more expensive ColorMaster and Plot-Master products from Cal-Comp. According to Testan, thermal transfer technology will find its greatest use in engineering environments, whereas ink-jet tends to be more suitable to the office because of its higher quality.



Bright, multicolor printing on paper or overhead transparency film for the slim price of \$1,395 can be achieved with the Hewlett-Packard Inc. PaintJet ink-jet printer. The printer uses disposable cartridges that contain both the ink-jet nozzles and the ink. Two disposable cartridges are required—one black and one color A total of 60 nozzles are required to produce fullcolor Hardcopy.



Access Technology Inc.'s 20/20 spreadsheet product includes

graphics capabilities to produce X-Y, line, bar, pie, comparison, and stacked graphs. Up to four graphs can be viewed simultaneously.

Additional information about the products or services described in this article can be obtained by contacting the company directly or circling the appropriate reader service number.

Access Technology Inc. 6 Pleasant St. S. Natick, MA 01760 617-655-9191 Circle No. 210

CalComp 2411 W. La Palma Ave. Anaheim, CA 92803 714-821-2000 Circle No. 211

Colorgraphic Communications Corp. 5388 New Peachtree Rd. P.O. Box 80448 Atlanta, GA 30366 404-455-3921 Circle No. 225

Grafpoint 1485 Saratoga Ave. San Jose, CA 95129-4934 408-446-1919 Circle No. 213

Graph-On Corp. 1901 S. Bascom Ave. Campbell, CA 95008 408-371-8500 Circle No. 214

Hewlett-Packard Inc. 16399 W. Bernardo Dr. San Diego, CA 92127 619-592-8010 Circle No. 224

Howtek Inc. 21 Park Ave. Hudson, NH 03051

603-882-5200

Circle No. 215 Human Designed Systems Inc. 3440 Market St. Philadelphia, PA 19104 800-HDS-1551 Circle No. 216

Modgraph Inc. 149 Middlesex Turnpike Burlington, MA 01803 617-229-4800 Circle No. 217

Moniterm Corp. 5740 Green Circle Dr. Minnetonka, MN 55343 612-935-4152 Circle No. 218

Okidata 532 Fellowship Rd. Mt. Laurel, NJ 08054 609-235-2600 Circle No. 219

Pericom Inc. 2291 205th St., Ste. 103 Torrance, CA 90501 213-618-9190 Circle No. 220

Tektronix Inc. P.O. Box 15273 Portland, OR 97215 800-225-5434 Circle No. 221

Visual Technology Inc. 1703 Middlesex St. Lowell, MA 01851 617-459-4903 Circle No. 222

White Pine Software Inc. 94 Rte. 101A P.O. Box 1108 Amherst, NH 03031 603-886-9050 Circle No. 223

TECHFOCUS

IBM's SAA: COMMONALITY AT THE SYSTEM AND APPLICATION LEVEL

by Robert Pap, Communications Editor

The growing demand for diverse systems to communicate at a variety of levels has spanned the establishment of a common method of interfacing systems. To this end, IBM Corp. is developing the notion of the Systems Applications Architecture (SAA).

The underlying goal of SAA is to provide a common method of system-tosystem communication, and establish a level of interoperability at the application level, regardless of vendor equipment.

Besides a technical specification that links environments, there's some commonality to Digital Equipment Corp.'s approach as well.

DEC, unlike other system vendors, understands the need for both upward and downward commonality of software and operation across the entire product line. Moreover, DEC is demonstrating a desire to be considered part of the world (multi-vendor) environment by opening up links to its VAX systems via various communications environments.

Even though IBM is considered the standards maker, and has laid the groundwork for system-to-system links via its Systems Network Architecture (SNA), the company has failed to provide easy migration paths across its own equipment architectures and foreign equipment—at least with commonality of spirit and interoperability.

Consequently, SAA takes on a bigger role and serves to put the rest of the industry, specifically DEC, on notice that IBM intends to be the great unifier.



Figure 1—If conceptualized as a series of building blocks, IBM's systems application architecture (SAA) is a series of four base modules that define the interfaces for user access, programming, communication, and applications. Notably, each module is built on the notion of commonality of operation within its own level with common attachments to the associative or supporting module.

Defining the Goal

IBM's method for establishing a common approach involves defining four common interfaces (Figure 1), which it hopes will serve as the industry blueprint for linking systems and applications under the SAA banner.

No matter what the technical goals are, the basic precept behind SAA is to help you, the user.

Regardless of what happens in the system, you interact with the screen. And IBM's approach with the common user access definition in SAA is to provide a basis for making programs look consistent.

The presentation services under the so-called presentation manager—the interactive part of SAA provide you with a set of programming functions for windowing software, the keyboard, and pointers, all aimed at supporting your access to graphics functions, fonts, images, terminals, plotters, printers, and communications.

The model used for the presentation manager, like many portions of SAA, isn't new. Rather, it's based on the mainframe (370) graphical data display manager that users of 3780-type display terminals are familiar with.

Common Programming

The common programming interface module of SAA is based on higherlevel languages, including C, COBOL, and FORTRAN; procedure languages; and an application generator.

The majority of interface elements for the smaller personal computers are available in the EZ-Run feature, running in PC-DOS compatibility mode of Microsoft Corp.'s (Redmond, WA) OS/2. Essentially, this feature makes it possible for an application on a PC to look and act the same as one on a 370 mainframe under MVS or VM operating environments. The functional definition for the programming interface,

however, is intended to go far beyond the IBM environment. Speculation is that IBM will be providing tools that make applications on DEC and other vendor's equipment have similarities to MVS and VM applications. This solves at least one level of the interoperability disparities.

Missing Links

While IBM's PS/2 personal computer and 370 mainframe architectures are moving closer together, some question still lingers as to the status of providing a more tightly coupled relationship with other IBM systems.

What seems clear, at the PS/2 level, is that Microsoft's OS/2 operating environment—at least the version from IBM—will embody many of the attributes defined under SAA.

For example, the languages available in the OS/ 2 environment include C, COBOL, FORTRAN, BA-SIC, Pascal, and assembler—very similar to those defined by SAA. Thus, it appears that the commonality of all the languages among the SAA processors will be one way to make your applications work with other implemented systems.

Vendors are expected to begin offering bridges to VAX applications. Currently, Apple Computer Corp. (Cupertino, CA) is making noises that it will serve as the common bridge between IBM and DEC via a combination of hardware and software. A variety of vendors (see "Third-Party Developers Make the Macto-VAX Connection," Hardcopy, page 17, February 1988) offer possible solutions that may help a VAX application be considered. continued on page 24

COLORSCAN[®]/2 Workstation

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There's more, too. Parallel VT200 and MS-DOS operations. ReGIS™, Sixel, Tektronix™ and EGA plus-compatible color graphics (640×480×16 resolution). Built-in cut and paste. Full 132-column display.

In other words, "The COLORSCAN/2," according to Frank J. Derfler, Jr., editor of *PC Magazine*, "is an excellent solution to desktop clutter for any combination of PC, LAN-based and host-based applications."

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Unretouched screen $10 \times 15 \times 2.5$ -inch base unit

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Even though a commonality of languages and operating system equivalents should offer a logical (device-to-device) bridge in the same product family, some disparities currently exist. For instance, IBM's PS/2 COBOL isn't up to System 370 COBOL under MVS. Interestingly, PS/2 FOR-TRAN is identical to the mainframe version.

Another confusing point in the SAA specification is the procedure language interface. Although loosely based on a command structure used on 370 mainframes, no definition or implementations exist for it at other levels. This seems a paradox since it appears the procedure language should be the glue that holds the building blocks of SAA together. As defined, however, it's similar to VM system interpreter.

Database Interface

Because data handling is the key function of any system, SAA defines access to relational databases through the non-procedural Structured Query Language (SQL). This implementation is based on DB2 and SQL/ DS-both IBM mainframe tools. Since IBM developed SQL-now ANSI X.135-1986—it's more than familiar with the concepts. In fact, IBM has helped Microsoft meld it into OS/2 as the Database Manager Query Language. With Ingres by Relational Technology Inc. (Alameda, CA), Focus by Information Builders Inc. (New York, NY), and Oracle by Oracle Corp. (Belmont, CA) already available for a VAX, common databases can easily be implemented today. For example, this SAA portion is easier to do on a VAX today than on the System/3x. Interestingly, the VAX SQL databases can work with PC and System 370 products already if the data is structured properly.

Comm. Support

SAA communications support includes the notion of data streams-the method of passing informationapplications services, sessions services, networking, data link controls, and current products such as network control programs. With its Open Communication Announcement of September 16, 1987, IBM claims that SNA will be the vehicle for connecting applications, systems, networks, and devices in the future. Even though IBM appears to have put most of its emphasis on communications, the final decision on where ASCII-to-EBCDIC will take place hasn't been made; however, indications are that IBM favors its own mainframe environment. Most likely, DEC and thirdparty VAX software developers will concur since this eliminates a tricky conversion from the development puzzle.

Among the communication building blocks included in SAA are data streams like 3270 and 5250 (System/ 3x), document content, and intelligent printer data. The application services include the SNA distribution services and network management as well as document interchange. Interprogram communications will be via LU Type 6.2. and low-entry networking nodes that support peer-to-peer communications using type 2.1 nodes. The data communications are planned to use synchronous data-link control protocol for synchronous, code-transparent, serial-by-bit information transfer. The token ring network (based on IEEE 802.2 and 802.5) is provided in OS/2 by the PC-LAN 1.3 support due in July and the OS/2 LAN Server V. 1.0, providing resources-sharing service for administration and the sharing of service.

The CCITT packet protocol X.25 for attaching data terminal equipment with its support for physical, data, and network layers is also to be supported.

In addition, various mainframe services such as virtual telecommunication access method, advanced control function/network control program, and netview—all upper-level mainframe communications control functions—are part of the SAA communications interface. And, you can expect the extended edition of the communications manager for OS/2 to embody





some, if not all, of these links.

S

DEC isn't sitting back on its haunches either. It recently made the interface with SAA easier by announcing the DECnet/SNA Gateway V. 1.4 that includes a number of SAA functions including 3270 data stream, professional office systems (PROFS) and system network architecture distributed server mail and document exchange, and advanced program-to-program communications (APPC-LU 6.2) programming interface. DEC is also supporting a number of the IBM SAA planned operating systems. The DEC Mailbus (Figure 2) should allow easy interconnection in the future.

The Final Connection

The SAA concept, if properly implemented by IBM, will facilitate movement between systems and allow IBM to add to its product base. It will also allow, by its open concept, the attachment of VAX systems to networks of SAA computers.

Other companies are ready to climb on the bandwagon. Hitachi Tokyo has already announced an SAA look-alike with a DEC interface.

With this movement toward a common ground, user access to data will be easier across hardware architectures and applications.

Furthermore, as the specifications from IBM are implemented in the near future, expect to see a mating of IBM-to-IBM and seamless transparent IBM-tomulti-vendor connections. The care and details of the cross product attachment most likely will allow the same implementation for DEC users. It's unlikely DEC will embrace an IBM architecture without a fight, however. But SAA will be a reality as SNA is today.

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CORPORATE ELECTRONIC PUBLISHING: MOVING BEYOND THE DESKTOP

by Lynn Haber, East Coast Editor

E

Desktop publishing systems have allowed organizations to take control of some of their publishing requirements and, as a result, have sparked an awareness that is precipitating greater visibility of, and demand for, networked enterprise-wide, corporate electronic publishing systems (CEPS)—and vendors are responding.

Digital Equipment Corp., for example, has targeted electronic publishing as a strategic network application (Figure 1) that spans across industries and the company is positioning itself as a systems integrator by enlisting the support of third-party suppliers.

"Electronic publishing won't be isolated in the publishing department but will be a distributed application that shows up everywhere in the organization," says Jackie Kahle, marketing manager for electronic publishing systems at DEC. And furthermore, she adds, "We don't believe that one vendor alone can provide all the solutions."

Via the company's Systems Cooperative Marketing Programs, DEC works with third-party product suppliers to design application solutions.

In the area of electronic publishing, DEC has such agreements with Interleaf Inc., Datalogics, Aldus Corp., Microtek Lab Inc., and Eastman Kodak Co.

According to Woodrow Vandever, executive vice president of InterConsult Inc., a Cambridge, MAbased consulting company that focuses on electronic publishing, by 1990 the electronic publishing market, in the United States, will reach \$7 billion, up from \$5.5 billion in 1987. "The long truth is," says Vandever, "once people start to buy desktop publishing systems, they'll want greater electronic exchange of documents and the next question will be, 'How do I integrate my system?'"

At that point, suggest industry participants, electronic publishing applications capable of producing a variety of documents including sales proposals and presentations, product and user manuals, business forms, catalogs, and directories will no longer be specific to a particular desktop device.

A key element of enterprise-wide electronic publishing is that its a multiperson activity. Therefore, it requires a networked solution capable of integrating a variety of technologies including personal computers (PCs), workstations, minicomputers, mainframe computers, input devices such as scanners, and output devices such as printers.

Additionally, the integration of various electronic technologies and the fact that electronic publishing runs on a distributed platform, as opposed to a standalone platform application such as desktop publishing, means that such systems must incorporate complex methods of document management.

Today, says InterConsult's Vandever, electronic information is textual, graphics, or numeric. He suggests that, in the future, electronic information will include voice and animation. Print on paper will be one option for information delivery. Electronic delivery systems such as electronic mail and videotex will be others.

What users will end up with, then, is an electronic database of a variety of information that will require *StorAGE*, security, manipulation, access rights,



S

Year	Revenue
1985	\$200-\$300 million
1986	\$450-\$500 million
1987	\$900 million
1988	\$1.2 billion
1989	\$1.6 billion
1990	\$1.9 billion
Source: Inter	Consult Inc., Cambridge, MA

networking, and distribution.

DEC's Kahle calls document management one of the hidden aspects of electronic publishing. "At DEC, we're trying to address some of the behind-thescenes issues such as document management, security, output, and distribution," she says. "We call it WYDSIWYN—what you don't see, is what you need."

The Problem

According to Vandever, recent studies suggest that corporations spend 6–10% of their gross revenue on publishing and printing. Because expenditures for publishing and printing activities do not show up as a single, budgetary line item, corporations are often unaware of how great their publishing meeds are.

Vendors of electronic publishing systems, such as Interleaf, Texet Corp. and Xyvision Inc., recognize that duplication of efforts is commonplace within companies.

Additionally, with the advent of desktop publishing, many organizations are purchasing locally—for example, marketing buys a system, engineering buys a system, etc.—and are now recognizing the need for integration and information flow.

continued on page 28





26 HARDCOPY/April 1988

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continued from page 26

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Publishing, as users are learning, is a content-driven application that requires a document to pass through a number of hands—for creation, composition, formatting, review, editing, output, and distribution to complete the loop.

DEC's Kahle reports, for example, that the company is seeing a demand from customers to add publishing applications to DEC's All-In-1 integrated office information system.

Electronic publishing is the coming together of hardware and software features and capabilities that InterConsult's Vandever classifies as follows:

• Level one—Black and white, monotone, pagination systems characterized by short documents; used by one or two people; the documents have a short life cycle; the system requires few interfaces; and the output is low-resolution. Product examples include Aldus' Pagemaker software and Ventura Publisher, marketed by Xerox Corp.

 Level two—Also black and white systems; lengthier documents and document life cycle is longer; the need to modify and update information; many people are involved in document production and their jobs are defined; interfaces to other systems such as CAD/CAM for technical information or to minicomputer or mainframe computer databases for technical information are required; and output is of higher resolution. Systems include Interleaf. Texet, and Xyvision.

A key difference between level one and level two is that level one is page oriented whereas level two is document oriented. Desktop publishing is a level one application whereas technical publishing falls into level two.

• Level three—In addition to level two features,



Figure 2—DEC's strategy for electronic publishing is based on a networked approach that will link the desktop, work group, and department into the organization's office information system.

systems include color capability in both the process and the output; presentation graphics, slides, or spot type color.

• Level four—Includes processed color separations.

Vandever points out that today's CEPS represent level-one- and two-type features and functionality. He adds that the visibility of level-three-type products will increase this year.

For example, Apple Computer Corp.'s desktop presentation marketing strategy includes products that utilize color slides. Additionally, Interleaf offers spot color capability and Adobe Systems Inc.'s Illustrator product has color capability.

Level-four-type products will not reach the market for another few years, he contends.

Vendors recognize that no single product or set of tools will satisfy everyone and, therefore, notes Sharon Pruss, an industry analyst at CAP International, a market-research company located in Marshfield, MA, we are seeing a repackaging trend among vendors.

"Vendors are now offering system configurations targeted to niche applications," she says. "This approach allows vendors to offer lower priced, modular solutions by pulling together only the pieces that an organization needs."

Interleaf, for example, offers product solutions that run on workstations from Sun Microsystems Inc., IBM Corp., Apollo Computer Inc., DEC, and, most recently, Apple's Macintosh II, and the company reports that in April they will have beta installation of mainframe publishing software. three publishing solution areas: desktop workgroup publishing, departmental publishing, and production publishing (Figure 2).

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Issues on the Forefront

While many of the elements necessary to make electronic publishing a reality are being put in place networks, shared peripherals, multiuser application software, and document management features, for example—the industry is still in its infancy and obstacles remain.

Issues to be addressed include the need for industry standards to enable multi-vendor interoperability, the need for greater network bandwidth such as scanning—a memory-intensive application that requires a more efficient transmission vehicle than today's office networks can provide—increased Stor-AGE capability, higher resolution displays, and lower system cost.

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T HE MASS. REPORT

Technological Lag

y neighbors up the road : are preparing to tap their maples. For my West Coast friends, that's how we get our maple syrup. My neighbors enlist the help of dozens of children. The older children tap the trees and hang the buckets; the younger children collect the buckets and pour the sap into vessels carried in a horse-drawn sleigh. Some years ago I took my then-sevenyear-old daughter to a "sugaring-off" to see how the sap is boiled-off into syrup. The residual syrup is then poured onto the snow where the children can scoop it up and eat it, often with fresh cornbread, ginger cookies, and hot cider supplied by the parents. It's a wonderful, happy time-full of dogs barking, horses neighing, children laughing, and delicious smells. I hope we never lose the process to automation.

There are, however, new technologies I find no less magical. More to the point, I am as concerned when some of these newer technologies are *not* used to replace older processes as I am when certain older processes (like maple sugaring) *are* replaced by new technologies. It pains me to learn that Ray Bradbury, one of my favorite authors, continues to use a typewriter. Or that our local accountant doesn't use a spreadsheet.

I can think of many explanations for these examples of what sociologists call *technological lag*—the time that elapses from when new technologies become available to when they become accepted. But the truth is that I really don't know. Perhaps someone reading this column can direct me to studies that attempt to explain why so many intelligent people ignore the many new computer tools that promise to make their lives so much more productive, rewarding, and enjoyable.

Without scientifically acquired data, however, I'd like to offer some personal observations from working

with "holdouts." Then I'd like to suggest what you and I can do about it. First, we should recognize that the scope of the problem includes computer users—and even consultants.

Item: A well-known computer retailing and business applications consultant from New England once told me that "until I put your business card in my Rolodex you don't exist." Translation: "I don't use a database."

Item: Of the three most popular female consultants on office computer and communications technologies, only one (Jan Lewis) uses electronic mail. One subscribes but never uses the service, while the other doesn't even subscribe. I suspect the breakdown among male consultants is worse, but the numbers are less apparent.

Item: A Boston-based business consultant who specializes in critiquing the business plans of high-technology companies refuses to use a spreadsheet or computer.

The point is, of course, that if even the people constantly exposed to computer products are not themselves using the products they describe, or in some cases even the computerware they recommend(!), how can we begin to get at "the masses"? How can we reach the people who use typewriters to write long reports? Or the people who record their research on hundreds of 3 x 5 cards?

Again, I don't know the answer and would appreciate any help that you, our readers, can provide. But, for the moment, let me list the three most common responses I get from such hold-outs: 1) don't need one (*one* being computer, or spreadsheet, or database, or communications, etc.); 2) too expensive; 3) don't have time to learn.

My experience has been that all these objections can be overcome simply by the right kind of exposure. When I find someone I believe could benefit from an application, I try to sit down with that person and dem-

onstrate not just the application, but their application. In other words, my objective isn't to demonstrate abstract spreadsheets or databases, but to bring up their company's figures, project their estimates, graph their results, and retrieve names from their files. Sure, it takes a half-hour or so to enter the data, and sometimes that much time just to get the prospective user to agree that real, rather than hypothetical, data might make a difference. But believe me, it does make a difference! Once a prospective user sees how he or she can actually use the demonstrated application, it frequently becomes a "must-have".

It's unfortunate that three-quarters of a generation since personal computers were introduced, it's still necessary to play this game, which is a bit like reading racy novels aloud to motivate people to learn to read. Sadly, our secondary schools, for whatever reasons, do an abominable job explaining horizontal applications. There are courses in BASIC and Pascal for future programmers, and there are courses in only dBase or only Lotus 1-2-3, but to the best of my knowledge, there isn't a curriculum in the entire country that offers, in one course, an overview of all major personal computer applications. Consequently, even those personal computers purchased for experimentation often languish in closets because their owners lack applications knowledge. Until we can depend on schools to provide an awareness of the general benefits of horizontal applications, it's necessary for us to generate motivation for specific applications. And the reason for using actual data is to make those specific applications as specific as possible. H

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MICRO TO VAX OPERATING SYSTEMS PART 1: MEETING THE APPLICATION NEED

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by the HC/WG Laboratory Staff



inding your way through the jungle of processing hardware can be difficult. But choosing the right operating system may prove equally puzzling. Part of the frustration in choosing hardware is determining which operating system is ideal for the task at hand. A year ago, if your needs involved multitasking and multiprocessing, your choices were fairly limited—buy a VAX with VMS and be done with it. Today, that is no longer the obvious choice, nor is it necessarily the right one.

Due to the emergence of the Intel 80386 and the Motorola 68020 and 68030 microprocessors, desktop computer systems offer processing power previously available only with PDPor VAX-class equipment. But, sheer horsepower is only part of the story. Until recently, these desktop systems

Coordinated by Carl Warren, Editorin-Chief; responded to by Steve Bostwick, Senior Scientist; Steve Davis, VMS Columnist; Milton Campbell, RT-11 Columnist; Mark Hartman, RSTS Columnist; Bob Gezelter, RSX Columnist; and John Schimpf, UNIX Respondent.

Finding your way through the forest of operating systems can

be difficult without the proper road signs. This art, prepared specifically for Hardcopy magazine by Pick Systems, denotes that no single operating system can meet every application need, and even those that promise robust environments often serve up more than is needed. Art work designed by Glenn Herbert and Kevin Schroeder, LeAnce and Herbert (Irvine, CA).



Figure 1—**Within a multiprocessing system,** the multiuser function makes use of the multitasking concept. In operating, a task request is made by a user or another task. While the requested task is operating, another task may be started by the running task or by another user. The operating system, such as VMS, creates a control environment that measures the needs of each task and user and slices up the CPU time. A multiuser system makes use of the notion of multitasking by using some of the processing time to service requests from users. In reality, the user request is treated in exactly the same way as a task request and processing time is provided.

have been limited by the available operating systems.

This three-part report examines what's available to make your desktop, PDP, or VAX system operate at its best, and explores the basics of operating environments. In this context, the following operating systems/environments are explored:

• microprocessor systems: MS-DOS, OS/2, Pick, and XENIX;

• systems for VAX-class machines: Pick, UNIX, and XENIX; and

• systems for PDP-class machines: RSTS, RT-11, and RSX.

Establishing Environments

You can argue that the hardware does indeed determine the operating environment. But, the applications and what you hope to achieve with them serve as the basic underpinnings of the operation of the environment. For example, a single user with a personal computer is only interested in working on one task at a time.

As your needs change and the processing environment grows, so does the complexity of the system. For example, multitasking and support of many users is proving to be a necessary requirement in most business applications. Digital Equipment Corp. has always offered these solutions in both hardware and software; today, powerful desktop systems using Intel's 80386 and Motorola's 68000 series of processors offer equal versatility and might. And, as this report will show, the operating environments do exist to support a wide variety of system architectures and application functions.

Multitasking

Multiuser capability is a function of multitasking (Figure 1). A user is just another task within the environment. There are indeed operating systems, such as Microsoft Corp.'s OS/2, that manage multitasking but don't handle multiple users, but they do provide support for networking a form of multiuser capability (Figure 2).

The Pick operating system, on the

other hand, supports multiple users and tasks but isn't easily integrated into a network environment. The Pick system is a specialized environment that is used on VAX and PC systems. Its purpose is to provide a rich database environment as its core. The system functions, tasking, user support, and peripheral control, are incidentals of the system. The other operating systems/environments discussed in this report tend to work from the hardware out rather than the data in—as Pick does.

Managing multiple functions is indeed important, but so are factors dealing with real time. Most data collection activities rely on the ability of the system to absorb and manipulate data in current or real time. To this end, operating systems such as RSX are powerful tools for those applications—and sufficiently unique to warrant special attention (Part III [June] of this report).

Starting With Singular Tasks

Not all applications demand or require the control of multiple functions. Indeed, single-user and singletasking operating systems (as opposed to environments) are far more pervasive today than their more robust big brothers.

Currently, Microsoft's MS-DOS is the most widely used operating system for personal computers, but sheer numbers don't necessarily make it the most robust. Clearly MS-DOS is limited when compared with any of the operating systems available for DEC equipment (see Table).

Although it can be argued that MS-DOS is more substantial than some operating systems offered on minicomputers in the past, there are still some who insist that it's not an operating system at all. Rather, it is characterized more as a system executive—the definition of which is quite broad and an academic fine point. Basically, MS-DOS provides the minimum number of features needed to make it useful in a singleuser/single-tasking environment.

Managing DOS Files

An important area for you to examine when selecting an operating system is the manner in which files are handled. This is one of the primary purposes of an operating system. There was a time, not very long ago,

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Features	MS-DOS	0S/2	XENIX	Pick	VMS	UNIX System V	Ultrix-32**	RSX	RSTS	RT-1
Multitasking	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Multiuser	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Networking	Opt.	Opt.	Opt.	No	Yes	Yes	Yes	Yes	Yes	No
Line Editor	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Full-Screen Editor	No	Opt.	Yes	Opt.	Yes	Yes	Yes	Yes	Yes	Yes
C	Opt.	Opt.	Opt.	No	Opt.	Opt.	Opt.	Opt.	Opt.	Opt.
FORTRAN-77	Opt.	No*	Opt.	No	Opt.	Opt.	Yes	Opt.	Opt.	Opt
COBOL	Opt.	No*	Opt.	No	Opt.	Opt.	Yes	Opt.	Opt.	Opt
Pascal	Opt.	No*	Opt.	No	Opt.	No	Opt.	Opt.	Opt.	Opt
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Database Manage	r No	No	No	Yes	Opt.	No	Opt.	Opt.	Opt.	Opt

*Real mode only in current release **Berkeley Standard 4.2 System V Ethernet

when an operating system required you to allocate absolute track and sector extents to a file. Other operating systems would automatically allocate space on a disk, but would not remove deleted files. These systems required the user to repack the disk by copying all the files into the holes left by deleted files. MS-DOS is more sophisticated than this.

MS-DOS divides the disk volume into small chunks called clusters. Clusters usually range in size from 512 bytes to 4096 bytes. The granularity of the clusters is a function of the density of the recording medium being used and is most often a multiple of the physical sector size. The allocation of clusters to files is controlled by the File Allocation Table (FAT). The FAT has one entry for each cluster on the disk. The index of an entry is used to determine the physical cylinder, track, and sector location of the cluster. FAT entries are either unallocated or part of a linked list of clusters for a file. The FAT entry for the first cluster in a file is in another table called the Directory. To read a file, the system finds the file's name in the Directory, reads the first cluster, goes to the FAT entry for that cluster and obtains the next cluster. and continues reading until the FAT entry indicates the end of the list. When files are written, the system creates a Directory entry, searches

What you don't need is a lecture on the advantages of a spreadsheet designed for VAX computers.
the FAT for the first available entry, writes to that cluster, and continues writing to available clusters, chaining them together until the write is complete.

The MS-DOS file system is generally efficient and flexible. It does, however, have three problems—one minor, one major, and one esoteric. The minor problem has to do with the cluster size. The smallest file you can write is one cluster. While it may irk the more thrifty user that he must use 4096 bytes to hold his 100-byte file, this is not usually a problem. Most users don't have numerous small files and the percentage of waste is generally not large.

The major problem with MS-DOS is file fragmentation. As you can see from the previous discussion of the FAT, MS-DOS does not necessarily write files to sequential locations on the disk. When a disk is new or freshly formatted, files are written sequentially. This means that head movement when writing or reading is minimized. Minimized head movement means maximized data transfer speeds. As the disk is used and files are deleted, the large areas of contiguous sectors begin to disappear. With a heavily used disk, it's not uncommon to have the disk only half full, but to have data written to every track on the disk. When the free space gets divided into small clumps, new files written to the disk are also broken up. Such files are said to be fragmented. The additional head movement required for processing fragmented files can significantly degrade the performance of a program using those files. There are ways to correct a fragmented disk. Several utility programs exist that will safely reorder the files on a disk so that they are sequential. This reordering is also a by-product of some file backup restoration programs, thus killing two birds with one stone. The potential system degradation due to disk fragmentation is principally of concern to users with programs that constantly read and write large files. Such users might include large database systems, commercial programs such as payrolls, and scientific users with programs that use large data files.

The esoteric problem has to do with a limitation imposed by MS-DOS' FAT system-no volume may exceed 32 Mbytes. Until two years ago, very few users would have found this a limitation as 32 Mbytes of data is a lot of data. (When computers were young, the popular press liked to describe computer StorAGE in Encyclopaedia Britannicas [EBs]. The exact value of an EB has been lost in antiquity, but assuming that it's about eight million characters, a 32-Mbyte disk will hold four EBs!) When the standard hard disk drive held 10 or even 20 Mbytes, the 32-Mbyte limit seemed more than enough.

Now, the standard disk drive is 40 Mbytes and drives with capacities in the hundreds of megabytes are not uncommon. The 32-Mbyte limit requires that these large drives be treated as several volumes and limits the largest possible file to 32 Mbytes. This may not be a large enough file for some giant databases and for some scientific files such as star cata-

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CIRCLE 444 ON READER CARD

logs that carry stellar data at very high precision. This limitation is, however, being removed from MS-DOS. The current version of Compaq DOS (3.31) and the next version of MS-DOS (3.4) have this restriction removed.

Large disks have added another consideration to be examined when selecting an operating system: directory structure. With a 32-Mbyte drive, it's easy to have hundreds of files. A directory listing could take a long time and be so long that you couldn't find your file. For that reason, MS-DOS supports the subdirectory concept. This allows a hierarchical division of the volumes files into smaller, logical groupings. Since subdirectories may themselves have subdirectories, a complete tree-structured directory system can be created.

MS-DOS File Utilities

MS-DOS has all the usual file utilities and commands. You can copy files, delete files, rename files, rename volumes, etc. It has a mediocre file backup system that most people avoid. The only really elegant file utility is XCOPY, which allows whole subdirectories to be copied to another volume. Aside from this routine, the file utilities are very pedestrian. Several fancy file utilities are, however, available from third-party vendors.

MS-DOS multiuser and multitasking is easy to describe—there's no such thing. The only way for more than one user to access files and other resources is through a network. Although networking works with MS-DOS, it was an afterthought and is not well integrated into the operating system. MS-DOS doesn't have real multitasking facilities built into it. A task can suspend itself and start a subtask, but simultaneous execution of tasks requires that the system be tricked. MS-DOS has one multitasking utility, PRINT, which prints files as a background task. Other background-type utilities are available from third-party software suppliers. Microsoft offers a multitasking option for MS-DOS called Windows.

MS-DOS Tools Its Strength

The great strength of MS-DOS is the plethora of available editors, compilers, linkers, spreadsheet programs, word processors, and other productivity aids.

For program editors, MS-DOS comes with EDLIN, a line editor. This program, although usable, is limited and you're better off using an optional program or word processor.

Included with MS-DOS is the Mi-



Figure 2—One of the clear advantages of tying diverse workclusters together with networks is the commonality of resources. A node on cluster 1, for example, has access to any resource within the matrix as if it were a local device. Thus, a terminal user (sub-user) attached to the Compaq 386 running XENIX and attached to an Excelan Ethernet backbone can access any of the resources or files available on that network or those on the VAXcluster. One factor that makes the idea of diverse workstation clusters workable is the idea of common files within diverse environments. For example, a file on the VAXcluster will look the same to the user of the VAXmate running MS-DOS.

38 HARDCOPY/April 1988

crosoft BASIC Interpreter. This is a very good BASIC and has become the industry-standard BASIC. In addition to BASIC, Microsoft has a very strong selection of optional language processors ranging from the Quick-BASIC compiler to a powerful LISP compiler. Notably, the Microsoft C for microprocessors is the same C the company offers for the VAX.

There are some similarities between Microsoft tools and those supplied with VMS. For example, all Microsoft compilers come with an excellent linker. The latest versions of the C, FORTRAN, QuickBASIC, and Pascal compilers allow their object code to be linked together along with assembler routines. Pascal main routines can call C subroutines and FORTRAN can call C or QuickBASIC routines, etc. These compilers and assemblers now also come with Code-View, Microsoft's excellent source line debugger.

But microprocessor systems are no longer limited to minimal operating environments. Indeed, there are four other alternatives, Microsoft's OS/2, Pick, UNIX, and XENIX, that you can choose from, especially if multiprocessing capability is needed.

Microsoft Multitasking

Taking the cue from multitasking operating systems like VMS, Microsoft has developed OS/2. By combining the flexible file structure of MS-DOS with modern operating system concepts, OS/2 maintains downward compatibility to older MS-DOS applications.

Since both MS-DOS and OS/2 operating systems come from a common manufacturer, you would expect them to bear a resemblance to each other and, in fact, they do. Microsoft refers to both operating systems as the MS-DOS/OS/2 family and there is a family resemblance. Both systems share a common file structure and system functions. There are improvements over MS-DOS, however. These include:

• Device-independent graphics drivers—better access to high-bandwidth peripherals while maintaining the ability to virtualize the peripheral. There's no longer a need to access BIOS routines or hardware directly to obtain good performance with high-speed peripherals.

```
(decho off
rem
rem Set real mode program path and data path
path c:\os2;c:\rbin;c:\bin;c:\os2\install;c:\;c:\brief
append c:\rbin;c:\bin
rem
rem Set prompt to identify real mode and current directory path
prompt=$e[37;41m$x[Real $P]$e[37;40m
rem
rem Set pathnames for compilers, assemblers, and linkers
set
    init=c:\init
set include=c:.;c:\include;c:\lanman\netsrc\h
set lib=c:.;c:\lib;c:\lanman\netsrc\lib
set tmp=c:\tmp
rem
rem Set BRIEF evironment control variables
set bpath=;c:\brief\macros
set bhelp=c:\brief\help
set bbackup=.
set bflags=-ail20r -mSJB
rem
rem Install public domain dos command line editor
ced
a)
```

Recho off rem rem Set protected mode program path and data path path c:\os2;c:\pbin;c:\bin;c:\lanman\netprog;c:\ dpath c:\pbin;c:\bin rem rem Set prompt to identify protected mode and current directory path prompt \$e[37;44m[\$p]\$e[37;40m rem rem Set pathnames for compilers, assemblers, and linkers set init=c:\init set include=c:.;c:\include;c:\lanman\netsrc\h set lib=c:.;c:\lib;c:\lanman\netsrc\lib set tmp=c:\tmp rem rem Turn on ANSI escape sequence support ansi on

b)

To maintain upward and downward compatibility, command file verbs used by MS-DOS, and the newer OS/2 from Microsoft Corp., are similar in operation but, as would be expected, the newer generation is more robust. For example, MS-DOS requires that an ANSI device driver be loaded, but OS/2 has a syntax switch that allows you to make use of the industry-standard terminal escape sequences.

• Multitasking with little or no loss of response and performance from single-tasking systems.

• A separate, customizable environment for each program.

• A protected environment to ensure system stability.

• A fully integrated network manager.

MS-DOS and OS/2 are closely related. Applications can be written to run under either by restricting the Application Program Interface (API) calls to a common subset called the Family API. OS/2 has also taken great pains to ensure that older programs can run under OS/2. New programs run as tasks in "protected" mode, a mode where application programs and the operating system are protected from other applications running at the same time.

The converse of protected mode is real mode; older MS-DOS programs must run in the real mode. OS/2 provides one task that is capable of accepting older, real-mode programs. This task is called the "real box" or "compatibility box." Most MS-DOS programs that do not harm the system hardware or software will run in the real box. This does not affect other, protected-mode tasks, which may run simultaneously.

OS/2 Files and File Utilities

OS/2 uses exactly the same file structure as MS-DOS. OS/2 and MS-DOS may, in fact, coexist on the same system and share files. All of the MS-DOS file utilities and commands are available under OS/2. OS/2 has the same 32-Mbyte maximum volume size that MS-DOS has, but it will be revised soon.

Unlike MS-DOS, OS/2 has multitasking support. Like MS-DOS, OS/2 is not a multiuser operating system. Like MS-DOS, networking provides multiuser capabilities. Unlike MS-DOS, OS/2 has a fully integrated network manager that provides safe and efficient access to the network's resources-easing integration tasks.

OS/2 is a true multitasking operating system. Many tasks can be run simultaneously and in complete isolation. Even older MS-DOS applications can be run as one of the tasks. From the user's point of view, the system provides the convenience of running several jobs at once. The advantages to the program developer are more profound. You can now build sophisticated, multi-threaded applications using standard operating system features. Thus, OS/2 applications are more robust then their **MS-DOS** counterparts.

Tools As Good As VMS

OS/2 still provides the offensive EDLIN editor. Since it only runs in the real (compatibility) mode, it's probably the same exact editor provided with MS-DOS. Microsoft does provide a much better editor with its OS/2 Software Development Kit (SDK). This editor, called SDKED, is a full-screen editor and runs in either real or protected mode.

All of the compilers available for MS-DOS run under OS/2 in real or compatibility mode, limiting the resulting application to run only in real mode as well.

In the SDK, Microsoft provides modified versions of two of its compilers, Macro Assembler and the Microsoft C Optimizing Compiler, which produce code that runs in protected mode. As with MS-DOS, these compilers include a copy of CodeView that has been modified for OS/2.

Color Me XENIX

40 HARDCOPY/April 1988

XENIX System V is a fully li-

censed implementation of AT&T's UNIX System V with enhancements for the microcomputer environment. XENIX was originally developed by Microsoft. It has become the standard microcomputer UNIX system and 85% of all microcomputers, worldwide, that are running any form of UNIX are running XENIX. The Santa Cruz Operation Inc. (SCO) and Microsoft have an exclusive joint agreement for the cooperative development and marketing of XENIX. This working relationship has produced a complete UNIX that runs well in the PC environment and cohabitates with MS-DOS.

XENIX System V is a powerful multiuser and multitasking operating system. There are versions of XENIX for microcomputers based on the 8088/8086, 80286, and 80386 processor.

Files Like to Share

Files under XENIX share the same physical media as MS-DOS and OS/2 files, but their format is completely different. The directory structure used by XENIX is similar to the subdirectory structure of MS-DOS, but references to specific physical drives are not explicitly used.

XENIX has all the standard file utilities and commands found in any operating system. It also has a rich set of commands that can best be described as nice. The ability to search files for a pattern or to compress files are the types of services XENIX is famous for.

More Than One Function

XENIX is a full multiuser and multitasking operating system. It allows file sharing between independent terminal operators or between application programs under the control of one or more users. Networking is also available as an option.

Like the other systems, XENIX has a rich set of editors, compilers, and other development tools. XENIX provides several editors. The standard UNIX line editor, ed, is provided. Another editor, vi (which stands for "visual"), is also provided; this editor combines both line- and screen-oriented features. vi is powerful, but it is also fairly complicated. It has commands and features to satisfy the most jaded text-editor junkie.

SCO provides two language processors-C and assembler. Along with these processors, SCO provides all the development facilities for which UNIX is famous, such as a comprehensive source code control system and an interactive symbolic debugger. In addition, the following Microsoft compilers are available in XENIX versions: Microsoft BASIC Interpreter, Microsoft FORTRAN Compiler, Microsoft COBOL Compiler, Microsoft Pascal Compiler.

XENIX is the most commonly chosen multitasking operating system for microcomputers. This is partly because of the popularity of UNIX. but more due to the support available from the large UNIX community. XENIX is a good choice for a multitasking microcomputer operating system, especially if the user wants to maintain compatibility with a UNIX or Ultrix system running on a VAX.

Part II of this report, which will appear next month, delves into the Pick, UNIX/Ultrix, and VMS operating systems. In the June issue, the final installment of this three-part report appears wherein HC/WG Labs Software Respondent Mark Duvall shows you how to install and manage a XENIX environment with a 386 workstation. H

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CIRCLE 436 ON READER CARD

CONNECTION

HC/WG Labs Builds a UNIX Workstation

DIRECTIONS

If you're thinking about attaching a workstation to increase the distributed processing power of your VAX, the HC/WG Labs staff shows you how to turn an IBM PC/AT into a powerful UNIX workstation without losing the use of your DOS-based applications

by the HC/WG Laboratory Staff

f you're planning on attaching a UNIX workstation to your VAX, but would like to do it for minimal cost and possibly use existing equipment, there is a way. You can add a powerful 32-bit coprocessor board to your IBM PC/AT that gives you UNIX, X Windows, and Ethernet connectivity all rolled into one package.

At HC/WG Labs, we're always looking for ways of extending the processing power of our VAX 11/ 750. However, our intentions go far beyond just adding another piece of equipment. Indeed, our commitment is to show you, the *Hardcopy* reader, ways to make better use of your Digital Equipment Corp. system and operating environment. To this end, we established the following goals for our workstation project:

• use existing equipment where possible,

• use UNIX as the operating environment, and

• use Ethernet to enhance connectivity.

Leveraging What's on Hand

After developing our basic plan, we carefully evaluated the hardware and capabilities at hand.

In addition to ensuring that our



The NG/WG Labs UNIX workstation, built around an Opus Systems 100-PM, 32-bit processing board, with 2 Mbytes of RAM, and a Moniterm 19-in. Viking 1 monochrome display monitor, adds extended processing power to your VAX with powerful processing tools such as X Windows and multiuser/multitasking functionality, as well as Ethernet connectivity.

VAX 11/750 and MicroVAX II were properly equipped with Ethernet support, we found (within our inventory of available systems) that we had our choice of IBM PCs ranging from a 4.74-MHz XT to an 8-MHz AT—as well as a Compaq Computer Corp. Deskpro 286. Although you can use the latter system, and we did, we don't necessarily recommend it for this type of project.

Although it's possible to run UNIX or Santa Cruz Operations XENIX (see "Report 4: Operating Systems," page 32 this issue) on an Intel 80286 system, our goal was to create a system that offered operating characteristics similar to a Sun Microsystems 2 workstation. This included running UNIX System V, bit-mapped graphics for X Windows, Ethernet, and multiuser/ multitasking capability, as well as VAX 11/780 performance of at least 1 million instructions per second (MIPS).

We found that we could meet all our needs by using Opus Systems' Model 110-PM (personal mainframe).

This board is based on a Nation-

Coordinated by Carl Warren, Editor-in-Chief; responded to by Steve Bostwick, Senior Scientist; Chris Serrano, Senior Respondent, Software; Richard Steincross, Senior Respondent, Hardware; and John Schimpf, Technical Support, Opus Systems.



Figure 1—Although it's possible to run X Windows in color, as depicted, with the proper interface card, the HC/WG Labs workstation used a Moniterm Viking 1 monochrome display. Either way, X Windows provides a high-level graphics interface that provides the same windowing system used by Apollo, Data General, DEC, Hewlett-Packard, Siemens, and Sun Microsystems in their workstation systems.

al Semiconductor NS32032 microprocessor running at 10 MHz and is available with 2–4 Mbytes of memory. Prices start at \$1,995 for the 2-Mbyte version. Adding another \$1,000 puts on an additional 2 Mbytes of 120-nsec, dynamic memory at current prices. This isn't the only board made by Opus (see Table), but 1 MIPS is adequate for most functions and, as you will see in Chapter 3 of this series (June *Hardcopy*), stacks up performancewise with most top-of-the-line workstations.

The processing board is only part of the Opus package. The board uses AT&T's UNIX System V, Release 3 with a complete workbench, C, and Bourne shells, and support for such languages as C, FORTRAN 77, COBOL, BASIC, and Ada.

Bit-Mapped Superiority

Among the features that attracted us to the Opus system was the ability to support X Windows (Figure 1). This feature, which is also found on workstations made by Apollo, Data General, DEC, Hewlett-Packard, Siemens, and Sun, provides a common user interface for the operation of applications but, due to its architecture, supplies the necessary underpinning for a platform for application developers.

A workstation using the Opus 110-PM, for example, and using X Windows can actively support as many as four sessions (active operations), displayable on the screen simultaneously. Moreover, the system can also be serving as a resource to four additional clients (terminals)—well within the operational scope specified by Opus.

The software functionality of X Windows is indeed impressive. But, in order for the system to have bitmapped graphics capability, Opus offers a number of alternatives, including the choice of a Moniterm 19in., monochrome, high-performance bit-mapped monitor that displays 1280 x 960 pixels with a 66-Hz refresh rate to minimize flicker. We chose the Moniterm monitor, the same monitor employed by Sun, for its low price.

Performing the Integration

How you set up the AT for use as a UNIX workstation greatly depends on the system (Figure 2). We found that the best system was the least known. In fact, we created the actual workstation using a 286 ATcompatible backplane from Taiwan with 640 Kbytes of system memory. If you have extended or enhanced memory, you might as well remove it; the Opus PM doesn't take advantage of it. Since we have a Compag 286 Deskpro, we did set the system up using that as the base, at first. But the Compag is a difficult system to integrate with foreign products such as third-party coprocessor boards.

For example, when using the Moniterm board you will run into difficulties. The display controller



Figure 2—The Opus board is designed to fit into a variety of IBM PC-, XT-, or ATcompatible systems, such as the Compaq Deskpro 286 (a), or a basic clone made up of several manufacturers' boards (b). The latter system was created at the HC/ WG Labs using a 286 motherboard and off-the-shelf standard AT case.

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Price: \$1,995 • Uses National Semiconductor 32032 processor • Memory: 2 Mbytes Opus Systems

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Moniterm Viking 1 System

Price: \$2,035

- Resolution of 1280 x 960
- Refresh rate of 66 Hz

Moniterm Corp. 5740 Green Circle Dr. Minnetonka, MN 55343 612-935-4151 **Circle No. 238**



Figure 3—The Viking 1 control board uses only one slot on the AT backplane. The board, as designed, uses the existing monochrome display board in the AT as the basic driver to establish the horizontal and vertical sweep signals. If you're using a Compaq 286 Deskpro, the Compaq enhanced color display card will have to be taken out and the Viking board set to COOAO to avoid conflicting with other BIOS services.

board, supplied by Moniterm, relies on the raster signal output from a standard monochrome/color adapter. The board supplied with a standard Deskpro provides only color or enhanced color graphics output. Additionally, standard address settings of the Moniterm board (B0000 to B8000 hex) are in conflict with display services found on the Compaq, thus the board must be re-addressed to C8000 hex.

The price for the Moniterm display monitor and board may not seem low at \$2,035, but the monitor and board do provide the necessary display performance needed to accommodate X Windows.

Even though the the Moniterm board requires only one AT slot (Figure 3), you still must have a standard monochrome adapterthus two slots are used for one display function. You can elect to use the Microfield Graphics Inc. T8 Color Graphics controller, which can use the Moniterm monitor, or, more appropriately, a color monitor. The price is hefty, however, at \$3,495. In addition to using only one slot, the T8 gives you the ability to display 1280 x 1204 pixels with eight planes of color. We recommend that if you need this kind of display power, you also consider the 300-PM series of CPU board with the Intergraph Clipper processor. It costs \$13,000 but provides 5 MIPS of performance—something you might consider for high performance and process-demanding CAD.

Once the platform is chosen and the display board properly set up, you can add the Opus board (Figure 4). Basically, this board only uses one slot but, even with the 110-PM, we recommend that a slot remain open alongside it. This provides sufficient ventilation for reasonably cool operation. Most AT cases have improper thermal design and tend to keep heat encased.

Putting UNIX to Work

Once we had the boards properly installed and were sure no memory conflicts existed, our next task was to create the UNIX working areas. This proved to be the meat of the integration task and really isn't for the novice.

Rather than attempt this part of the project alone, we asked John Schimpf, from Opus Technical Support, to lend us a hand.

With the Opus system you have two choices: create a partition on the disk, or set up DOS files for UNIX to operate from. Since our Compaq system was a working unit with existing data and applications on disk, we chose the latter. This does reduce the efficiency of the system and we found it to be difficult with the Compaq due to the BIOS incompatibilities of an IBM PC.

Our clone system, which we dub Betty in workgroup KLATCH (this



Figure 4—The Opus 110-PM tucks nicely into one AT slot and essentially acts as a separate processor, making only a few demands on bus services. The National Semiconductor processor has the task of running UNIX and X Windows, as well as any other UNIX task within its own processing boundaries. The AT processor takes a subservient role and manages the I/O functions, including disk accesses. However, DOS can be accessed via X Windows and data transferred to and from each environment.

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Model	Price	Processor	Memory	Performance
110 PM-02	\$1,995	National 32032	2 Mbytes	1 MIPS @ 10 MHz
110 PM-04	\$2,995	National 32032	4 Mbytes	1 MIPS @ 10 MHz
220 PM-04	\$3,995	National 32032	4 Mbytes	2.25 MIPS @ 16 MHz
220 PM-08	\$6,155	National 32032	8 Mbytes	2.25 MIPS @ 16 MHz
220 PM-16	\$9,755	National 32032	16 Mbytes	2.25 MIPS @ 16 MHz
340 PM-04	\$6,140	Clipper	4 Mbytes	4 MIPS @ 25 MHz
340 PM-08	\$8,300	Clipper	8 Mbytes	4 MIPS @ 25 MHz
340 PM-16	\$11,900	Clipper	16 Mbytes	4 MIPS @ 25 MHz
350 PM-04	\$7,640	Clipper	4 Mbytes	5 MIPS @ 30 MHz
350 PM-08	\$9,800	Clipper	8 Mbytes	5 MIPS @ 30 MHz
350 PM-16	\$13,400	Clipper	16 Mbytes	5 MIPS @ 30 MHz

is all networking functions), was much easier. We had specifically set this system up to be a host to the Opus board and act primarily as a UNIX machine. Thus, we established a 17-Mbyte partition for UNIX, leaving 3 Mbytes for DOS. This also provided the necessary swap areas we wanted, as well as support for the Excelan software. Ideally, you should consider using the largest Winchester you can accommodate. We recommend that vou consider a minimum of 40 Mbytes.

Installing UNIX does take some time. First, you have to determine whether you want to partition the disk or have UNIX run as logical disks within DOS files. When doing the latter, you have to decide how many disk blocks you need to allocate for Opus system software, back up DOS, and establish the necessary logical disk files for UNIX. You need a minimum of 5 Mbytes of StorAGE for a small Opus system.

The program, opinit install, is designed to manage the installation of the Opus UNIX system. This also causes the running of a configuration program called opconfig. This program has the responsibility of setting up how devices are handled and establishing the UNIX System V parameters.

The most efficient way of handling the Opus system is to install it within its own disk partition. Our original system had a 20-Mbyte drive and we chose to use 17 Mbytes of it for Opus and the remaining 3 Mbytes for DOS. As we said earlier, 40 Mbytes is really the ideal minimum, especially if you're planning on two operating environments.

Ideally, if you're setting up a UNIX workstation and work group. vou will want full utilities and languages. However, if you're running UNIX/Ultrix on your VAX, you might want to implement only a minimal configuration of Opus UNIX and use either RFS or NFS for file commonality.

Monitor Serves As Overseer

In operation, the Opus boards use an active monitor that takes up about 64 Kbytes of the AT memory and does block moves of data to and from the AT I/O space. There is no double copying, so the operation is fairly quick. The overhead is considerable if you need the memory space on your AT. The 200- and 300-PM series processor boards, however, are more efficient and appear as 16 bytes in the AT I/O space. This is used to transfer status and commands and specify the addresses for the data. A DMA acknowledge sets up the direct move of data to the new address area.

Regardless of the Opus board chosen, the interrupt logic is used to control the board in a master-slave relationship. In some cases, the AT

processor acts as the master and transfers control to the Opus processor board, which then assumes command of the bus by using interrupts. The Opus processor is primarily interested in controlling its own local bus and memory, making system bus calls only when I/O is necessary.

The interrupt structure of the AT bus is set up with the following status:

Priority Level AT Function

0 (high)	Timer	
1	Keyboard	
2	Daisy-chain to upper octe	
3	COM1	
4	COM2	
5	Unused	
6	Disk	
7	Printer	
10	Opus default	
11–15	Available	

If you want to add extra ports to the system for additional users, you can open up eight serial ports (including COM1 and COM2) using I/O addresses 280 hex to 2C0 hex. Depending on what each terminal/ user is doing, you may want to establish interrupt levels ranging from low to high priority—an interrupt setting of 3 is typical and should accommodate most system requests. Your network, which is discussed next month, will have the highest priority.

Next Month Chapter 2: Adding the Excelan Ethernet

A provide the same network.

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CIRCLE 467 ON READER CARD

The HC/WG Lab Reads the

Traverse VMS Menu

by the HC/WG Lab Staff

ttempts to support nontechnical users have met with varying success over the years. Clearly, experience demonstrates that both hard work and ingenuity are essential to producing an effective user interface—the interactive environment that exists between the end-user (consumer) and the computer system.

One of the first simplified manmachine interfaces was the familiar model of a desk where all activities performed by the system were analogous to those activities the user performs at his desk. Now, Visitech Graphic Resources Inc. offers the results of its work to the rest of the MIS community. HC/WG Labs tested Visitech's Traverse application interface program for the VAX to determine just how well the work pays off.

We found that Visitech's product is no mere menu system to trap users in a seemingly endless maze of choices. The interface provides a list of possible choices along with a list of past selections. In addition to all these choices, Traverse offers the option of allowing users to access selections outside the normal path from anywhere in the selection environment. Thus, users can jump directly to many points from their current position. You can customize the interface to suit your users' needs, and also expand the interface without affecting the existing environment (Figure 1).

These and other features make Traverse a workable interface for both sophisticated and occasional VAX users. We tested the program on a VAX 11/750.



Figure 1—Based on the viewpoint that a good user interface should provide fast access to functions without presenting an overwhelming number of choices, Traverse avoids the tedious menu-maze approach and allows you to define the way some selections lead to others in a tree/node fashion.

Within Traverse, users can make two types of selections: those that offer a choice of more selections and those that perform some function. When you create the user selections, you define the paths to connect them and assign certain attributes to each selection. The attributes determine what actions Traverse will take when that selection is made. For example, a selection that initiates an application program can include qualifiers or parameters associated with the application.

When users enter the Traverse environment, a selection display window appears on the left that shows currently available choices and a selection history window appears on the right that provides a history of past choices (Figure 2). The selection history window is a handy feature because it allows users to select from any of the previous choices displayed.

Pressing the PF4 key replaces the selection history window with a display of Anytime commands that are available from any point in Traverse. Pressing PF4 a second time restores the selection history to the screen's right window.

Traverse can display a maximum of 15 selections per window. When there are more than 15 selections, the PF1 and PF2 keys are used

HARD FACTS:

Traverse V. 1.2.0 Price: \$2,920 (MicroVAX) to \$15,625 (graphics version for VAX 8800)

• Screen-drive interface to access any program

• Selection history window allows user to choose any previously selected option, providing greater ease of use when only one or two program selections are ever accessed by user • Compatible with directional arrow keys on standard alphanumeric terminal or Intergraph graphics interface permits VAX-based workstation to make menu selections using a mouse Visitech Graphic Resources Inc. 3115 12th St., N.E. Calgary, Alberta Canada T2E 7J2 403-250-1266 **Circle No. 118** to scroll the currently selected window up or down, respectively. Up to 28 choices can be accessed from a given selection.

Users make selections from either window by using the arrow keys to position the cursor on the desired choice and then pressing the Return key. Traverse also has an Intergraph graphics interface that allows users with an Intergraph VAXbased workstation to make menu selections with a mouse.

Our favorite suggestions for Anytime commands are GRIPE and EXIT WITH RESTART. As the latter indicates, it allows a graceful way to get out of Traverse at any time and later return to the same point. In a normal menu environment, such an exit would entail backing out of a chain of selection menus and then reentering those menus from the beginning. Thus, the EXIT WITH RESTART command can save a lot of work.

The second of these Anytime commands, GRIPE, calls the VAXmail utility and allows the user to send a message to the person designated at product installation time as the recipient of any gripe. This command gives users the comfort of knowing that a person is out there somewhere who will hear their complaints or pleas for help.

An alternative to human help is an on-line help facility that can be customized. Positioning the cursor on a menu selection and pressing either the PF3 key or the HELP key clears the screen and displays your description of the selection. A welcome addition to this facility would be qualifiers for additional information on the topic.

Installing the Software

HC/WG Labs tested V. 1.2.0 of Traverse. It was received stored in a VMS saveset that we transferred to a directory we created for testing purposes. We would prefer that the installation use the standard VMSINSTAL software installation procedure, which would create all the directories and define any logicals necessary to run the product.

The Traverse Delivery and Installation Guide mentions that you might need to extend the job logical

AVAILABLE CHOICES	DECISION HISTORY
HYTINE COMMANDS	TRAUFREE EXAMPLES
CONTEXT SENSITIVE HELP	RETURN TO START
SUSTUMIZATION	TRAILEDSE DESCRIPTION
DISPLAY ORDER	TRAVERSE FEATURES
RAPHICS	
NODE TYPES	
DN-LINE HELP	
CLURN TO START	

Figure 2—The availability of both a current selection list and a decision

history gives users many choices at any given point; Traverse allows a user to select any of the choices on the screen by moving the cursor to that choice and pressing the Return key.

table size to accommodate the logical names—we found this to be true. Note that, although the guide says you can use the VAX AUTHORIZE utility to modify the job table size, it fails to name JTQUOTA as the actual quota you must increase.

Pieces of the Interface

The Traverse system includes five modules: Traverse, Layout, Edit, Modify, and Restart. The first module, Traverse, uses the system definition file to control system interaction. Most users won't need to employ any other module in the package after creating the Traverse environment.

The Layout module allows you to define or modify the system components (selections, paths, etc.) and test their relationships (Figure 3). The Edit module is really just part

ditor Choice:	2
1) Tree File	modify or display tree file contents
2) Node File	modify or display node file contents
3) Test	test interaction flow
4) Exit	end the editor session

Figure 3—A simple menu gives access to a Layout module for modifying the way selections are interconnected in Traverse. The tree and node files define how each selection leads to others, and you can test the interrelationships to make sure they are complete before they go into actual use. of the Layout module, but it's used by other Visitech products and can be accessed independently or from the Layout main menu.

The Modify module enables you to modify the various system components for a specific user or group of users.

The Restart module helps implement the EXIT WITH RESTART command. The module allows a user to specify a file previously created by exiting Traverse with the EXIT WITH RESTART command, thus skipping unnecessary steps in the menu-selection process.

Add a New Selection

On our first trial run with Traverse, we followed the instructions in Appendix B of the Reference Manual on Modifying the Traverse Demonstration Package. The modifications dealt with a section of Traverse functions called the Traverse Examples, which allow you to keep items such as appointment listings. a diary, and phone numbers. As instructed, we deleted all paths from the Traverse Examples section to the phone number function and created a new selection called Phone Book. Then we created a new path from Traverse Examples to Phone Book. Finally, we created new paths from Phone Book to the phone number functions. This modification worked just as explained in the documentation.

Next, we decided to add DECalc as an activity selection from the Traverse Examples selection path. We were able to create a selection for DECalc, but we couldn't get the application to run. A call to Visitech cleared up the problem; we had to create a DCL command file so that Traverse could call DECalc.

Traverse allows any user to customize his interface environment. This is a good idea in theory, but in practice many users will find it difficult to modify the Traverse environment without help from someone familiar with VMS and DCL command procedures.

Documentation Confusion

The documentation for Traverse is printed using easy-to-read type from a laser printer on quality stock. It comes in an attractive gray binder. Our demonstration package included a *Product Overview* and a *Demonstration Guide*.

Despite the outer appearance of quality, the manuals are poorly organized. Two of the documentation's three sections include tables of contents, but there are no indexes of any kind. Since the information you need can be in different manuals, looking up a specific subject is sometimes difficult.

For example, the *Reference Manual's* section on setting up activity selections makes no mention of using command files to run applications. Appendix A does offer a sentence on the subject, however. Also, the current documentation doesn't explain many of the onscreen messages from the Layout and Modify utilities.

Such explanations would make it much easier to customize Traverse. Only by getting assistance from Visitech and examining the sample selections in the demonstration were we able to understand how the product operates.

Fortunately, the User Manual provides adequate information for using Traverse once you set up the system.

Reports from Users

To see how actual Traverse users view the product, we talked to individuals at two different companies. Douglass Keen, manager of integrated exploration and production systems for Tenneco Oil (Houston, TX), says it's "easy for the user to get in it and zoom around." Krystal Kainer, who is responsible for implementing Traverse on Tenneco's VAX systems, says that after she had been trained for a day, she had no problem creating the Traverse environment for the applications on her system. However, she cautions that the documentation is hard to understand and it would be a good idea to get the day's worth of training available from Visitech.

Pricing

Traverse is priced by CPU and

ranges from \$2,920 for the alphanumeric MicroVAX version to \$15,625 for the graphics version on a VAX 8800. The primary license includes all applicable software modules and two copies of the documentation. You can purchase additional product manuals for \$40 each. The annual maintenance fees range from \$580 for a MicroVAX to \$3,125 for the VAX 8800.

Views and Opinions

From outer appearances, Traverse is a technically sound product. We at the HC/WG Labs feel there's room for improvement, however, especially in the documentation.

Technical users might find it difficult to imagine why it's necessary to have a product that makes VMS easier to use. But for those environments that have a high personnel turnover rate, a large number of employees unfamiliar with computers, or application programs that use confusing acronyms (are there any that don't?), Traverse can be a welcome teacher.

The following products have been received by *Hardcopy* for review or HOW evaluation.

Access Technology Inc. South Natick, MA Product: 20/20 Status: At review

...........

CIE Systems Irvine, CA Product: CI-2500 Dot-Matrix Printer Status: At review

Data Technology Corp. Santa Clara, CA Product: Crystall Print VIII Status: At review

Houston Instruments Austin, TX Product: DMP-61 Plotter/Scanner System Status: In the HC/WG Lab

Imagen Corp. Santa Clara, CA Product: RCDI-1000 Personal Publishing System Status: At review

IN THE QUEUE

Jyacc Inc. New York, NY Product: Jam V. 3.1 Development Environment Status: At review

Lightgate Oakland, CA Products: Felix; Post-mouse Status: At review

Meridian Software Systems Inc. Laguna Hills, CA Product: Meridian AdaVantage Compiler Status: At review

Microsoft Corp. Redmond, WA Products: Microsoft Works for IBM PC; Microsoft Pageview Status: At review

Modgraph Inc. Burlington, MA Product: GX-2000 Graphics Terminal Status: At review

The Santa Cruz Operation Santa Cruz, CA Product: SCO Xenix OS Status: At review

Traveling Software

Bothell, WA **Products:** LapLink Plus; Desklink Communication Software **Status:** At review

VM Personal Computing Danbury, CT Products: Beyond.BAT; Relay Gold Status: At review

White Crane Systems Norcross, GA Product: The Brooklyn Bridge Communications Program Status: At review

CONNECTION DIRECTIONS HANDBOOK PROJECT

Excelan San Jose, CA Product: LAN Workplace; MicroVAX Ethernet Controller and Software; EXOS 1130 Fan-Out; Ethernet Controller for IBM PC Status: In the HC/WG Lab

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HC/WG Labs Evaluates Alisa Systems' AlisaTalk, Part II: Making the Final Connection

by Alen Darr and Paul Morrin, Price Waterhouse

don't understand why the best laid plans seem to fall apart. After being in data processing for more than 10 years, we should have realized that even something that seemed easy, could seemingly take forever to complete. Our goal, for the February '88 issue of Hardcopy, was to describe implementation of the AlisaTalk Macintosh-to-VAX software product. Unfortunately, obtaining all of the hardware components for our MicroVAX II in time to meet the deadline for the February issue was not possible, and, in fact, we also missed the March issue-still trying to get all of the pieces put together. The good news though, is that AlisaTalk was worth the wait.

Recap of Our Objectives

As you may recall from the February issue (see "HC/WG Labs Evaluates Alisa Systems' Alisa-Talk, Part I," page 38, February 1988), our goal here at Price Waterhouse in implementing the Alisa-Talk system was to integrate our current Macintosh AppleTalk networks (all three of them, with more than 35 Macintosh computers) to our MicroVAX II system. Our primary objectives were:

• Using the VAX as a print server for report spooling. We also wanted to be able to print to the PostScript printers on AppleTalk from the VAX. • Using the VAX as a file server. The existing AppleTalk-based file servers function quite well in that capacity, but our real goal in using the VAX as a file server was to be able to utilize the VAX/VMS BACKUP facilities to provide for an "automatic" backup of files, since the backup function is not very efficient.

• Having a convenient way for Macintosh users to access the VAX without having two terminals on their desks and having to rewire all of their offices.

• Provide for a common mail system for both Mac and VAX users. We are quite pleased with the implementation of E-mail on the VAX and In-Box on the Mac, but we were searching for a way to integrate the two services.

The Installation

After installing the hardware in both the MicroVAX and the Kinetics Inc. FastPath, we were able to install and test the AlisaTalk software. The process went as well as could be expected (for first-time installers); however, a defective Fast-Path almost caused us to pull our hair out! Initially, we thought something was wrong with our software installation. Finally, using the EPEEK utility to monitor the Ethernet, we were able to determine (with the help of the people at Alisa

HARD FACTS:

Kinetics' FastPath EtherTalk Gateway

Price: \$2,500-2,750

• Programmable bridge connects AppleTalk network to Ethernet network

TCP/IP network protocol

• Compatible with both ThinWire and standard Ethernet configurations

Kinetics Inc. 2500 Camino Diablo Walnut Creek, CA 94596 415-947-0998 **Circle No. 240**

AlisaTalk

Price: \$3,750-\$11,500

• Utilizes AppleTalk network as the basic communication highway

Implements VAX file
server utility on the Mac

Provides terminal

emulation for VAX/VMS

VAX print spooler is

available for use by Macintosh

Supports DEC Print-Server 40

Alisa Systems Inc. 221 E. Walnut, Ste. 175 Pasadena, CA 91101 818-792-9474 **Circle No. 241** Systems Inc. and Kinetics) that the FastPath was defective, and were able to get a replacement the same day (thank goodness Kinetics is only 70 miles away!). As it turned out, this minor setback forced us to use some of the utility programs that we would probably not have tested in detail (unfortunately there's nothing like hands-on experience).

Measuring Up AlisaTalk

Disk serving—we expected AlisaTalk to perform the tasks of being both a print and a file server, and it did the job quite well. From the standpoint of a Mac user, the VAXbased virtual disk created by AlisaTalk functioned exactly as either a local Mac disk or an AppleTalk file server would. We were concerned initially about two items:

• performance of the VAXbased virtual disk through the Fast-Path compared to our existing AppleTalk file servers, and

• the performance impact additional processes would have on our MicroVAX II.

First, the performance of the VAX-based virtual disk was comparable to that of a local file server. We thought it might be slower because of the overhead of the VAX processes, but since the real limitation in both networks was the speed of the AppleTalk network, the response time was quite good.

We monitored the VAX during our file-serving process and were quite pleased that the AlisaTalk processes, used to perform the virtual disk management, required minimal VAX resources to perform the print- and file-serving processes.

Print serving—There are three flavors of print serving offered by Alisa:

• The basic print spooling package is provided with the standard system and allows Macintosh workstations on AppleTalk to transparently spool documents to a Laser-Writer. The basic print spooling package also allows VAX users to

AppleTalk and Ethernet networks. Because AppleTalk and Ethernet use two different protocols, the FastPath hardware and software is needed to provide the common connection/translator between the two networks with a program that resides in the FastPath itself.

After booting your Mac from the FastPath Installation disk, select the FastPath manager icon from the desktop. Choose Find All Gateways from the Gateways Menu.

If a gateway is found that has not been configured, the message "Gateway 220 has been RESET and has not had configuration data sent to it" will be displayed. When the FastPath manager finds the gateway, a default configuration window will be displayed, at which time you will enter your Gateway Name, AppleTalk Zone Name for both the AppleTalk and Ethernet sides, the AppleTalk Network Number (ours was 128 on the AppleTalk side and 1 on the Ethernet sideremember these numbers for installing AppleTalk/VMS on the VAX), and a unique Ethernet address, one component of which is the FastPath's serial number

Notes from the Lab Notebook

(ours is 00848) found on back of the FastPath.

The configuration data is then saved in a configuration file and downloaded directly to the Fast-Path by clicking on SEND LOAD, then SEND CONFIG, and finally GO. Our configuration file is illustrated in Figure 1. Your Fast-Path is now installed.

The process of installing the FastPath software, both on the physical FastPath and on the Macintosh, is very simple if directions are followed and if your FastPath is functioning correct-

ly. The documentation is clear and concise, with step-by-step instructions. Having never seen a FastPath before, this was greatly appreciated.

A Painless VAX Installation

The first step to installing AlisaTalk on your VAX is to perform the AppleTalk for VMS Installation provided with the AlisaTalk distribution kit. (The documentation provided by Alisa Systems Inc. is excellent, both for product installation and for general product usage). This will cre-





print plain text or PostScript files to a LaserWriter located on the AppleTalk network.

• The Digital Equipment Corp. print system allows AppleTalk users to print to DECserver-40 and LN03-R laser printers located on the VAX.

ate and install four key elements of AppleTalk/VMS on your VAX:

• VMS AppleTalk Library (ATKLIB—a shareable image library for use in linking with user AppleTalk interface programs);

• AppleTalk bridge process (a VMS process—"ATK/VMS Bridge");

• AppleTalk Bridge Control Program (ATKBCP); and,

• Virtual AppleTalk Network Driver (VNDRIVER).

The basis of AppleTalk and an important point to remember is that VMS processes created as a part of this installation are treated as actual nodes on the Apple-Talk. AppleTalk will create a virtual network on the VAX, with a bridge process that will connect your virtual network on the VMS host to any external network. The installation will also create the required rooted directory (in our case, ATK\$ROOT, assigned to DUA0:[SYS0.]), the requisite startup command files, and the user APPLETALK (whose default directory is defined as ATK\$ROOT:[APPLETALK]).

During the installation, you will be asked to assign unique port names, zone names, and network numbers for each side of your virtual network (both AppleTalk and Ethernet sides). Your AppleTalk network is similar in operation to other Apple-Talk networks and, thus, requires unique network numbers. The same applies to the Ethernet network, which the AppleTalk Bridge Process views as a separate AppleTalk network. The bridge process will link (virtually, of course) your AppleTalk and Ethernet networks using these names and numbers, which are the same as you used to configure your Kinetics FastPath, and which, for us, just happen to be

• The AlisaTalk print system (which is a separate product and not included with the base system) allows full two-way printing capability between printers located on the VAX and printers located on the AppleTalk network.

Our distribution from Alisa only

the defaults for the AppleTalk/ VMS installation (simplicity is a virtue).

The network port names, network numbers, and zone names that you assign are stored in port descriptor the file (PORTDESC.TEXT) in the AppleTalk directory. We took default responses to all questions: AppleTalk port name is "VLAP PORT", AppleTalk Ethernet port name is "AELAP PORT", zone is "VAX ZONE", virtual AppleTalk Network Number is 8000, and the AppleTalk Ethernet Network Number is 0001.

Following a successful installation of AppleTalk/VMS, the next installation we performed was EXAMPLES, which installed several useful (KERMIT, among other things) and interesting (try DFREQUESTOR) network applications, including EPEEK, which will examine packets being sent over your Ethernet network to AppleTalk. We used EPEEK to determine that the first Kinetics Gateway was defective. One call to Kinetics, though, and we had another the same day!

Next, we installed the Alisa-Talk File Server on the VAX. This installation creates a rooted

......

included the basic print spooling package, so we were unable to install or verify the DEC print system or the AlisaTalk print system. In our mini-network we obtained (stole) a LaserWriter for testing, and the basic print spooling package worked quite well. For those VAX

directory MFS\$ROOT (we took the default of DUA0:[SYS0. APPLETALK.FILESERVER.-MFS0.]) where all Macintosh volume information is stored. The root MFS\$ROOT:[000000] contains directories of volumes, VOL.NAMES (a text file used by the server containing the file server name and the names of all volumes), and FILELIST.TEXT (which contains a list of files that the server treats as private).

During the file server installation, you are asked to provide the name of the server (default of VAX) and the names of the initial Macintosh volumes. Our initial volume was MACVOL, and our server was VAX. This information is stored in VOL.NAMES and will be used by the server to identify all volumes for use by Mac AppleTalk users. Following installation, we executed the installation-supplied command procedure that starts the server process on the VAX.

Next, you install the utilities—the file server utility) and the LaserWriter print utility, which are explained later in this article.

AlisaTalk Installation

Installing AlisaTalk on your

Figure 2—Installing AlisaTalk involves

selecting the Installer icon, then installing the AlisaTalk File Server software onto your system disk.



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Helix VMX is a registered trademark of Odesta Corporation. Digital. the Digital logo. VT-220, and MicroVAX are registered trademarks of Digital Equipment Corporation. The Apple logo and Macintosh II are registered trademarks of Apple Computer, Inc. Macintosh is a process, which, like VAX installation, is well documented and easy to follow. Two steps are involved: installing the driver and desk accessory, and setting your user name in "Chooser". To install the driver and desk accessory, boot your Mac from the AlisaTalk Installer diskette, click on the Installer icon (Figure 2), select which drive you want it installed on, click on the program to be installed, then click "install". The file server resources are then installed in the system file of the selected disk.

After re-booting your Mac using your newly modified system disk, select Chooser from the Apple Menu, and enter your user name in the User Name box (Figure 3). A unique user name is required for each AlisaTalk user to ensure that private files are not shared among users. AlisaTalk is now ready for use!

To use AlisaTalk on your Mac, you must first mount a remote Figure 3—A unique user name must be entered for the file server to use when accessing private files.



Figure 4—Remote volumes

3FO mounted by selecting "VMS Volumes" from the Apple Desktop icon. The user selects the zone and server, then double clicks on the volume to be mounted. Clicking Done will cause the volume(s) to be mounted.



<section-header><text>

volume containing your files (i.e., PW/HC_VOLUME). After installing the file server software on your Macintosh, a new entry is placed on the Apple Desktop icon: "VMS Volumes". Clicking on this will display the message "Looking for VMS Volumes ... " and also create a pull down "File Server" menu, which allows you to select VMS Volumes, or to show network, node, and bridge numbers regarding the AlisaTalk File Server. The desk accessory will then search the AppleTalk network for zones, servers, and volumes, and will list them in a dialog box (Figure 4). During AlisaTalk installation on the VAX. you have already assigned Apple-Talk networks to a zone (VAX ZONE). Each zone may have multiple servers, and each server, multiple volumes.

You may then select which volume you wish to access. Double-clicking the volume, then selecting Done, or single-clicking

users who had their base print priority turned up one notch, it was disappointing to find out that the print processes printed first-in first-out. At least the next time someone is printing a 40-page Mac-Draw document (you, of course, only find that out after all the pages have printed), you can queue up your print job and resume processing.

We are looking forward to installing the AlisaTalk print system since this module allows true queue management of print devices on both the AppleTalk network and those located on the VAX.

Room for Improvement(s)

The AlisaTalk system does not have a built-in facility to provide terminal emulation to the VAX; however, it does provide a method where you can add one of three terminal emulators (Mac240, Versa-Term, or VersaTerm/Pro). We installed the Mac240 terminal emulation product and it worked quite well. We were disappointed that some sort of standard terminal emulation function wasn't built into the AlisaTalk product, and, therefore, are now required to buy a terminal emulation package for each of the Macintosh users requiring a VAX connection.

Price Waterhouse currently uses two incompatible E-mail services. Theoretically, since all Mac users would be connected to the VAX (through the utilization of the VAX virtual disk, at least), we had hoped that Alisa would supply a product to allow us to tie the two products together. Unfortunately, the Alisa-Talk product does not support VAX E-mail (unless you're connected to the VAX with a virtual terminal session via a terminal emulator). We use electronic mail quite heavily on the Mac network and are still looking for a cost-effective solution to integrate the two systems.

Connect or Wait?

When we set out to make the Mac-to-VAX connection, we had some pretty definite goals and we think that AlisaTalk met most of



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those objectives. After reviewing the associated costs of implementing the network (see Table), the total cost is not low, and, in fact, may be quite steep to a casual Mac/VAX user. Price Waterhouse is a little different from most Mac/VAX users in that the Macintosh is our primary computer-not necessarily the VAX. In our situation, we were looking to expand the functionality of the our Macintosh network by utilizing an existing VAX system. Our primary interest was not file transfer (in the traditional sense, we primarily wanted a reliable and easy backup system). Additionally, spreading the cost over 35 to 40 users may make the cost of this system feasible.

Although we were very impressed with the Alisa file transfer capability. Mac users looking primarily for file transfer capabilities may be able to find a more efficient method to make the Mac-to-VAX connection. Most of us Mac and VAX users stood up and cheered at the DEC and Apple joint announcement in January. At last DEC is recognizing the Apple Macintosh workstation and is planning to integrate it into the VAX environment. The question now is: do we wait for the DEC/Apple connection (remember how long it took for the MicroVAX II) or do we make the connection now? It's easy for us now, because our system is working.

Alen Darr is a management consulting services manager in the Sacramento office of Price Waterhouse. Paul Morrin is a senior consultant for the company.

Table—AlisaTalk	Mar Bar	
Implementation Costs		
Hardware Required	Cost	
Ethernet Controller (DELQA)	\$ 2,650	
Ethernet Adapter (DESTA)	279	
Cabling	100	
FastPath	2,750	
AlisaTalk	4,600	
AlisaTalk Print Spooler	750	
Total Cost:	\$11,129	

the volume and selecting Mount will mount your volume (Figure 4). If the volume is password protected, you will be asked to supply the correct password before mounting. If the volume is being mounted for the first time, you will see "You don't have a desktop file on volume 'PW/HC Volume'. Mounting it may create one." After the volume(s) is created on the desktop (they will appear as icons), you can open, drag, or close any volume you please. To dismount, drag the Volume icon to the Macintosh's trash can.

A key program provided by the installation of the file server is CREVOL. This program is located in ATK\$ROOT:[APPLE-TALK.FILESERVER], which is used to create new volumes on the VAX. When you execute this program, you will supply the name of the Macintosh volume (the name you see when using the File Server) and the name of the VMS



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volume directory (a standard name is "PW_VOLUME") after which the volume directory is created in MFS\$ROOT:[000000]. The VOL.NAMES file is automatically updated to reflect the addition of a new volume, and a file [volume name].VOL (i.e., PW_VOLUME.VOL) that contains Macintosh file and volume information needed by the server created in the volume directory.

Following the addition of a volume, the server must be notified that a volume has been added. The process "VMS Volume" must be started on the VAX (or if started, stopped and then restarted) for the new volume to be placed on-line. That volume is then immediately available to any Macintosh user using Alisa-Talk. If a volume is to be deleted or password protected, a privileged VAX user must edit the file VOL.NAMES and either remove the volume to be deleted or ap-

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pend a password to the volume that's to be password protected. If a volume is to be deleted, all files in that volume, along with the volume directory, will need to be deleted from the VAX. Following is our VOL.NAMES file. MACVOL is password protected-passwords are case sensitive.

VAX

MACVOL:Test PW_VOLUME

Following is a directory of our MFS\$ROOT:[000000]. Note the volume names PW_VOLUME (created after installation) and MACVOL (created during installation).

Each volume directory contains all files in that volume accessible from the Macintosh. which, by the way, are actually stored as two separate files: a data fork file (file type .DF, used to store text and formatting information) and a resource fork file (file type .RF, used to store special data used by the files' "application"). When you access one of these volumes, you are, essentially, setting their default directory to that volume. Since you can have several volumes open at once, you have access to several different VAX directories at a time. This allows the Macintosh

Directory MFS\$ROOT:[000000]

1

4

1

1

State:

Phone:

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FILELIST.TEXT;1 MACVOL.DIR:1 PW_VOLUME.DIR;1 **VOL.NAMES:4**

Total of 4 files, 7 blocks

4-NOV-1987 12:14 18-FEB-1988 13:58 11-MAR-1988 15:41 18-FEB-1988 16:44

[APPLETALK] [APPLETALK] [APPLETALK] [APPLETALK]

AN	D MOR	
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File Server Utility

One of the utilities mentioned previously was the file server utility (FSU). This is a program installed on the VAX that provides information about your volumes, as well as providing the means of transporting files to and from your volumes. VMS cannot be used to update volume information or to move files to and from your volume, and a file copied to the volume directory via the VMS COPY command will not be recognized by the volume. Therefore, the FSU provides for the transfer and conversion of Macintosh format files from the AlisaTalk file server to and from standard RMS file formats for use in VMS.

FSU is invoked as a DCL command by typing FSU. The first time you enter FSU, you will need to set your zone (SET ZONE VAX ZONE), set your server (SET SERVER VAX), and set your volume (SET VOLUME MACVOL). Your responses are then used to create file FSU\$INIT in your SYS\$LOGIN, which, if the logical FSU\$INIT is defined (it is, at installation), will set your zone, server, and volume the next time you enter FSU.

Several commands are available in FSU. DIRECTORY will return information about files, volumes, or servers. The following is a partial DIR/FULL that we did on MACVOL, showing file type, creator, dates, and data and resource fork information. Note the applications MacWrite and MacDraw and that LOGIN.COM is a standard VMS text file created in EDT and imported to the volume. dates the file MACVOL.VOL. Should any user have MACVOL mounted (and if they are watching), LOGIN.COM would immediately disappear from the volume when this command is executed.

The most important FSU commands—other than HELP, which, by the way, sometimes

FSU>DIR/FULL Directory of MACVOL on VAX in zone VAX ZONE: F# 1: LOGIN.COM **Type: TEXT Creator: MACA** Created: Thu Feb 18 14:47:50 1988 Last Mod: Sun Mar 13 15:30:51 1988 size = 1357 alloc = 1536 (3 blocks)Data fork: Resource fork: size = 0 alloc = 0 (0 blocks) F# 29: MacWrite 4.6 **Type: APPL Creator: MACA** Created: Tue Jul 7 14:42:52 1987 Last Mod: Sun Mar 13 15:39:10 1988 size = 0 alloc = 0 (0 blocks) Data fork: Resource fork: size = 78994 alloc = 79360 (155 blocks) F# 30:MacDraw 195 Type: APPL Creator: MDRW Created: Mon Jun 15 21:39:10 1987 Last Mod: Sun Mar 13 14:03:10 1988 size = 0 alloc = 0 (0 blocks) Data fork: Resource fork: size = 103482 alloc = 103936 (203 blocks)

DIRECTORY also allows wild cards, such as

FSU>DIR MAC*

Either DIRECTORY/SERV-ER or DIRECTORY/VOLUME is used to display information relevant to available servers or volumes. The SHOW command may also be used to display information about servers (SHOW SERVER), zones (SHOW ZONES), volumes (SHOW VOL-UMES), or (ALL) of them.

You can also delete files in the volume. DELETE LOGIN.COM deletes both data and resource forks of LOGIN.COM and up-

placed us in standard VMS HELP (feature?)—are IMPORT and EXPORT. IMPORT is a command to transfer RMS text files to Macintosh files controlled by the server. EXPORT is the reverse, wherein Macintosh files are transferred back to RMS files. In general, non-text Mac files are unable to be used by RMS utilities once exported from the volume. There are exceptions, however. As noted in the documentation, Microsoft Excel can

import and export worksheets in Lotus WKS format files, which may then be used directly by applications on the VAX and on **MS-DOS** systems running Lotus 1 - 2 - 3.

Each file in a volume has two important attributes—a type and a creator-that the IMPORT command applies to each file. These attributes relate a file to its "creator" application. For example, the file creator of LOGIN.COM is MacWrite and the type (of file) is text, which is the default type and owner for text files imported with no quali-(i.e., FSU>IMPORT fiers LOGIN.COM). If, however, we had wanted to import the file for use by Microsoft Word, we would have used:

FSU>IMPORT/CREATOR= MSWD LOGIN.COM

The "creator" attribute then allows you to double click on a document and locate and start the proper application.

There are several "creators" available for importing text files: EDIT (MDS Editor), KAHL (Lightspeed C Editor), MACA (MacWrite), MDRW (MacDraw), QUED (QUED Editor), MSWD (Microsoft Word), PANT (Mac-Paint), and XCEL (Microsoft Excel).

EXPORT is used to transfer documents from the currently selected server volume back into RMS. This will convert text files stored on the server to standard RMS format files or binary files to a format usable by other applications (i.e., Lotus WKS format files). As noted before, non-text files are generally useless in the VMS environment once exported. in light of the incompatibilities between Macintosh and RMS format files. If you are sure a document contains text. however. vou can export that document to RMS. Using the /LOG qualifier will verify whether a document is text or not before exporting. This document ("ALISA TALK") was

created with Microsoft Word. and then the data fork of the document (where the text is stored) was exported to VMS with a width of 80, to the output file HARDCOPY.TEXT using the command:

FSU>EXPORT/DATA = TEXT:80/OUTPUT=HARDCOPY. TEXT "ALISATALK"

LaserWriter Print Utility

The LaserWriter print utility (LWPRINT) is another utility provided by AlisaTalk for use on the VAX. By using LWPRINT, any VAX user can print plain text and PostScript files to LaserWriter printers connected to your AppleTalk network. It is invoked by typing LWPRINT at DCL, followed by the name of the



text file you want to print.

.....

The specific printer to which you wish to print is determined by the logical LASERWRITER, which, on our system, was defined as "PRO-ONE PRINTER-:LASERWRITER@*". Defined generically, this is [OBJECT]-:[TYPE]@[ZONE], where *object* is the name of the LaserWriter seen in Chooser on the Macintosh, *type* being LASER-WRITER, and *zone* being the name of the zone in which the LaserWriter is located. An "*" means our present zone or the zone in which the VAX from which we issued the LWPRINT command is located.

Several different format options are available with LWPRINT. For example, if we



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want to print our document in a format similar in appearance to DP "green-bar" line printer paper, the command is LWPRINT/ FORMAT=LPTGRAY <document name>.

Other formats available are LTR10, LTR12, LPT1UP (landscape mode, 1 up), LPT2UP (portrait mode, 2 up), and PostScript.

A Final Review

The Kinetics FastPath installation, the AppleTalk/VMS installation on the VAX, as well as the AlisaTalk installation on the Mac, in general went quite smoothly. The documentation for both product installation and general usage is well written, with many helpful figures and diagrams, and a format similar to VMS documentation, which we find very useful. The AlisaTalk software itself performed better than expected (we were pleased to discover we could put applications and folders in volumes). The operation is, for the most part, transparent to the Mac enduser. The only part that requires VAX user intervention is fileserver volume maintenance on the VAX (adding, deleting, and password-protecting volumes).

The time required for the original product installation (both hardware and software) at our office, on a MicroVAX II with a TK50 tape drive, was three days. The reason for this, though, was a defective FastPath. At first, this appeared to be an AlisaTalk problem. One call to both AlisaTalk and Kinetics, though, confirmed it was a faulty device. As we stated before, once this was confirmed, we had another FastPath the same day. If we were to perform each step of the installation again, from connecting the FastPath to the point where we can access volumes from our Mac, it would take four hours, and that long only because VMSINSTAL using a TK50 on a MicroVAX II is not exactly greased lightning!

.....

-A.D., P.M.

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regardless of physical size, are steadily increasing their storage capacity. But, the more bits you pack onto a metallic disk, the greater the probability for an error. Encountering that error after you have stored valuable data can be a problem; therefore, drive manufacturers are working with test instrumentation com-



panies, such as Luctor Corp. (Phoenix, AZ), which supplied these photographs to Hardcopy, to develop ways of actually mapping out an error before you encounter it. Using analog and digital technologies, the media of a Winchester drive is scanned and the number of analogto-digital errors is determined. As depicted in the photo above, these errors are identified as signal distortions—such as an extra pulse—and the duration of the distortion can be an indication of the size of aberration. The error can then be mapped by location and bypassed by the drive electronics. You get error-free operation and, hopefully, no loss of data. But, error elimination isn't perfect, so you'll still want to back up your data.

QUICK-DISCONNECT SUBSYSTEMS: THE NEW-**GENERATION DISK** PACKS

Although disk pack technology is all but gone, users still want removability for security purposes, as well as to extend the storage capability of the system

by Tom Gardner, Magnetic Storage Editor

page 8

I. DAL ALLAN AND KEN HALLAM'S I/O UPDATE

Optical standards...Why bother? After all, aren't they still trying to make that stuff work?

page 4

GEORGE LANGWORTHY'S **INSIGHTS TO OPTICAL STORAGE**

Some Interactive Thoughts

page 14

PHIL DEVIN'S ROTATIONS

Maybe There Really Is a Subsystem Market

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StorAGE

I. DAL ALLAN AND KEN HALLAM'S I/O UPDATE





OPTICAL STAN-DARDS... WHY BOTHER? AFTER ALL, AREN'T THEY STILL TRYING TO MAKE THAT STUFF WORK? These are legitimate questions, for optical *StorAGE* is still an infant industry with many aspects of the technology not yet fully understood. Some have even wondered if the industry will ever recover all of the nonrecurring engineering costs expended so far on the development of this technology. Yet the promise of low-cost, high-density removable *StorAGE* is still enough to attract investment dollars.

Back to the question of standards. One of the main attractions of optical *StorAGE* media is its removability. Removable media should be recorded in a standard way so it can be read by differing brands of drives. Winchester drives, with their lack of removability, enjoyed an immediate and widespread popularity despite differing formats. Drives formatted on an IBM PC/ XT cannot be read on an IBM PC/AT; drives formatted on a Xebec controller cannot be read by a Western Digital controller (no matter what the computer system); and the list goes on.

This lack of compatibility has never hampered the growth of the Winchester drive market because the drive is not likely to be moved to another system. Therefore, format compatibility has never been a significant marketing issue for Winchester drives.

Optical drives have format compatibility as a key marketing issue. You may have heard of the complaints voiced by the Federal government about the lack of compatibility between the various 12-in. optical *StorAGE* systems purchased by the Library of Congress, the Patent Office, and other agencies. Lack of recognized interchange standards has limited and will continue to limit the acceptance and growth of the optical *StorAGE* market.

Optical drive manufacturers have been motivated to resolve this problem with the newer 5.25-in. drives; however, a format design is needed before the drive design is finalized. Changing the format after the drive has been designed is difficult and costly at best, impossible at worst.

This explains the impetus behind the

broad-based support given to standardization efforts by both drive and controller manufacturers. The problem has been the classic "chicken and egg" situation—trying to develop a standardized format for a media and technology still in the very early stages of development. Both the format and the drive/controller design are very interdependent.

The primary efforts for standardization of optical media within the United States are divided into two groups, both under ANSI. Accredited Standards Committee (ASC) X3B11 has the charter to develop standards for optical media in diameters ranging from 3.5-14 in.

A separate ASC, Z39, also known as the National Information Standards Organization (NISO), has picked up the charter for only one type of optical media, the CD-ROM. The CD-ROM is 4.72 inches in diameter and based on the very successful consumer product known as the compact disc (CD). NISO was formed to develop standards for libraries and the publishing industry, while X3B11 is part of the computer architecture branch of ANSI, X3.

Differences

Aside from the obvious differences in diameter, other, more fundamental, differences exist between CD-ROM and the 5.25-in. optical disk cartridges.

The CD-ROM is based on the consumer product and shares several features with its more-well-known brother. These products spin at a varying rate, depending on what track the laser head is moved to. The purpose of this is to use the highest bitpacking density on all tracks, while leaving the read/write frequency constant—a technique known as constant linear velocity.

Another way to picture it is to imagine the space on a disk that each track occupies. As we go further toward the center, less space (a smaller diameter) exists on each track. If the rotation speed and the write frequency are left constant, the outer tracks will have a lower bit density than the inner tracks. In fact, this is exactly the situation Freedom for VAXcluster and BI users means more than just freedom to choose a storage alternative to DEC's SA482. It also means more freedom in configurations, and the freedom to add more capacity per drive without giving up full Digital Storage Architecture functionality and compatibility.

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VAX 11/785

StorAGE

on today's Winchester drives. The fixedwrite frequency is a compromise: On the inner tracks, the bit-packing density can't exceed the capability of the media; therefore, the recording density on the outer tracks is fairly "loose" and some space is wasted.

By changing the speed of rotation and leaving the write frequency the same, we can get a constant bit density on every track, while the total number of bits per track varies. The recording frequency can then be as high as the media will reliably sustain and no tracks will be recorded at less than the optimum density. The capacity will be increased by about 50% over the fixed revolution-per-minute (rpm), or constant angular velocity (CAV) method.

As you might guess, there's a snag in this technique, or it might be more widely used. The time required to change the rpm and synchronize a spindle motor (if the change is more than 1-2% of the base speed) is fairly significant. In the consumer CD players, this isn't a problem, since the data is usually being retrieved sequentially. This is not the case in the computer environment, where random access is the rule. Many milliseconds are needed for each speed change.

Another issue with CD-ROM is the data transfer speed. The speed of the consumer product was optimized for audio sound reproduction. At 150 Kbytes per second, the CD-ROM falls between a floppy and a standard ST506 Winchester in terms of transfer rate.

Couple this with the very slow seek time (up to one second for a maximum seek), due to the low-cost laser head used on the product, and you have a product not well adapted at all for use in a direct-access *StorAGE* application.

This situation is not likely to change, since the low-cost appeal of the CD-ROM is due to the commonality of its parts with the consumer product.

Contrasted with the CD-ROM, the optical drives announced in the 5.25-in. form factor are real speed demons. Most use the CAV, or constant-speed rpm method and have transfer rates close or equal to Winchester drives. They are still somewhat slow in their access times. Most optical drives that have been announced or are being shipped exceed 100 msec in their average seek times.

Because of a combination of the material

of the media and the wavelength and duty cycle of the laser, rotational speeds are 1800 rpm or fewer in today's optical drives. This gives an average latency of 32.6 msec after each seek for the fastest of the optical drives compared to the 16.3 msec of the typical Winchester.

Recording frequencies are expected to increase on the erasable optical drives. Sony has announced a drive with a 7.5-Mbit-persecond transfer rate and others are sure to follow.

The media standard for the 5.25-in. drives calls out a cartridge that protects the media and a hub mounted on the center hole for more accurate positioning within the drive. These features were viewed as necessary for computer-grade media.

Standards

When X3B11 began its work on optical media standards about four years ago, the main goal was to develop a standard for 12in. media.

It soon became apparent that little progress could be made in X3B11 to agree on a standard for the 12-in. optical media due to the large installed base of products that no manufacturer wanted to obsolete. Attention soon shifted to the new 5.25-in. size, since no one had a customer base to protect and the drives were still in the early stages of design. The priority of the committee became the development of a standard for the 5.25-in. write once, read many (WORM) media.

The goal of most of the membership was to accommodate the erasable type of media within the WORM standard, so that a dualpurpose drive—one that would operate on both types of media—could be made. In September, the X3B11 membership voted approval of the standard for 5.25-in. WORM media. Now the document goes out for a period of public comment and a review by the legal experts.

Still left for X3B11 are standards for erasable 5.25-in. media, 14-in. WORM, 12-in. WORM, 8-in. WORM, and 3.5-in. erasable media. Of these, only the 5.25-in. and 3.5-in. erasable projects have generated any real excitement. Both are being worked on by a number of companies. The 5.25-in. erasable project is almost complete (it is virtually a copy of the WORM document) and faces little controversy. The 3.5-in. project, however, is causing much controversy.

"CONTRAST-ED WITH THE CD-ROM, THE OPTICAL DRIVES AN-NOUNCED IN THE 5.25-IN. FORM FACTOR ARE REAL SPEED DEMONS."
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QUICK-DISCONNECT SUBSYSTEMS: THE NEW-GENERATION DISK PACKS

BY TOM GARDNER, Magnetic StorAGE Editor

ALTHOUGH DISK PACK TECHNOLOGY IS ALL BUT GONE, USERS STILL WANT REMOVABILITY FOR SECURITY PURPOSES, AS WELL AS TO EXTEND THE *StorAGE* CAPABILITY OF THE SYSTEM



Figure 1 — Tandon Corp.'s Personal Data Pac 30 stores 30 Mbytes of data in a full-height, 5.25-in. form factor drive that can be removed and locked in your desk, carried to another department, or slipped into your briefcase for a meeting across the country. ince the introduction of Winchester technology in the mid-'70s and its huge commercial success in small fixed disk drives of the '80s, the demise of the disk pack drive has been predicted. Disk drive market analyst James Porter, Disk Trend Inc. (Mountain View, CA), predicts in his 1987 "Disk/ Trend" report that disk packs will decline from less than 5% of 1986's \$15 billion rigid magnetic disk drive market to virtually nothing by 1990.

Yet there is a continuing need for users to remove data from their systems. For example, the need to secure proprietary information and/or programs requires frequent removal from the system when not being accessed. This requirement can be particularly acute in a classified environment, where the alternative to removing files and locking them up is locking up an entire system. Other examples of the need for removability include system reconfiguration (as in reconfiguring a CAD/CAE system for different engineers) and distributions of large data files.

Cartridge disk drives provide one solution to this customer need, but their capacity, until recently, has been limited to less than 20 Mbytes (see "Small Cartridge Disk Drives Offer Performance and Extensibility," StorAGE, page 9, February 1988) and their reliability was suspect. For several years now, some innovative users have solved their need for removability by simply removing the entire fixed disk drive. Plus Development's HardCard is rumored to be a particular favorite for data distribution (a 40-Mbyte HardCard loaded with data sent via Federal Express represents a respectable transmission rate at a very low cost) while external disk drives reportedly have been used in security applications by disconnect-

ing and locking them up. An additional benefit of the removable Winchester is improved reliability compared to the traditional disk pack approach. This is due to the sealed environment, lower power, and lighter weight of these Winchester drives. The power and weight factors mean less electrical and mechanical stress, thus improving component life—ensuring a longer-lasting disk drive.

In the past 18 months, manufacturers have begun supplying small fixed disk drives designed to be removable. Disk drive manufacturers JVC Information Products Co. and Tandon Corp. have redesigned and repackaged small fixed disk drives into portable units. Tandon's Personal Data Pac (Figure 1) is one of the smallest and lightest offered.

Other companies have designed disk drive carriers and mating receivers that transform any conventional fixed disk drive into a removable drive module. Typically, they purchase the disk drive on an OEM basis, mount the drive to a carrier that mates with a corresponding receiver, and sell a complete subsystem for attachment to Digital Equipment Corp. systems and/or personal computers. Emulex Corp.'s Removable Winchester Subsystem (Figure 2) has two removable modules and the two large subsystems (Figure 3) by System Industries Inc. (SI) include the highboy with eight removable drives and the lowboy with four removable drives.

Fostering the Demand

The demand for removability has clearly been driven by classified security requirements, but it does appear that these products are leaving the secure world and moving out into the commercial world. It seems that customers are willing to pay a premium for the benefits of removability. Tandon's Casey Hughes, vice president of sales, describes this as a portable system environment, not merely an archive or security product.

While removability clearly has value, there are a number of potential problems that need to be addressed as fixed drives become removable. In spite of reliability levels in excess of 30,000 hours MTBF, fixed Winchester disk drives are unsuitable for removable applications due to limited shock protection and connector systems, which are not designed for multiple insertions and removals. A further problem is that operating systems and controllers are generally designed with fixed Winchester disk drives in mind rather than removable versions. Thus, no hardware provisions—electronic latches or their software counterparts—are normally included. The consequences of these controller and O/S shortcomings can vary from unpredictable system behavior (i.e., crashes) to corrupted data files. This is a particular problem with Microsoft Corp. (Redmond, WA) MS-DOS and similar systems since the file allocation and buffer control algorithms and the Block Device Driver were built based on the presumption that the fixed disk drive is never removed.

Following is a discussion of currently available removable drive modules. No attempt is made to evaluate these products along more traditional lines such as access time, transfer rate, or other performance enhancements since such evaluations are well known throughout the industry.

DataPort Inc.

852 Via Alondra Camarillo, CA 93010 805-388-2700 **Circle No. 201**

> Model I, 3.5-in. Winchester Adapter PC Internal Mount (half-height 5.25-in.) 3.5-in. Drive Adapter Carrying Case

The DataPort Inc. Model I consists of a drive carrier suitable for most 3.5-in. disk drives (with industry-standard dimensions) and a mating receiver that has a half-height, 5.25-in. form factor. An integral lock is included in the receiver to prevent unauthorized removal of a drive. An optional carrying case is available to protect the drive when it is out of the receiver.

Given today's state of the art in 3.5-in. disk drives, DataPort is limited to capacities ranging from 10 to 40 Mbytes, with 100+ Mbytes expected by late this year. Shock resistance is essentially that of the drive. L. Durwood Kinsey, DataPort sales, states the carrier-to-receiver connector system is rated in excess of 1500 insertion/removal cycles.

Receivers are available with connector systems compatible with either ST506/412 or SCSI interfaces. The receiver then plugs into the cable from the user's controller of choice. No system or controller support is provided; resolution of any insertion/removal compatibility problems is up to the purchaser.

"GIVEN TODAY'S STATE OF THE ART IN 3.5-IN. DISK DRIVES, DATAPORT **IS LIMITED** TO CAPACITIES RANGING FROM 10 TO 40 MBYTES, WITH 100 +MBYTES **EXPECTED BY LATE THIS** YEAR."

With a suggested retail price of \$149, the Model I represents the lowest-cost approach for obtaining a removable disk drive; however, it is up to the user to be sure that no system or controller problems occur. Note this does not include the cost of the drive or controller, which might cost \$500 retail for a 40-Mbyte drive and PC-compatible controller. Kinsey states that, because of the low cost and high reliability, as much as 35% of his sales is going into backup applications, a market segment that typically uses tape drives.

Emulex Corp.

3545 Harbor Blvd. Costa Mesa, CA 92626 714-662-5600 **Circle No. 202**

> ER2 Removable Subsystem ER2 RETMA 19-in. Chassis UC04 Q-Bus-to-SCSI Host Adapter UC14 Unibus-to-SCSI Host Adapter MD21 SCSI-to-ESDI Controller PDM170 170-Mbyte ESDI Drive PDM380 380-Mbyte ESDI Drive PDM Carrying Case

The Emulex ER2 removable Winchester subsystem (Figure 2) consists of a RETMA 19-in. rack-mounted receiver that can accept



Figure 2—The Emulex Corp. ER2 removable Winchester subsystem includes a RETMA 19-in. rack-mountable receiver that can accept two Emulex PDM drives of 170, 180, or 380 Mbytes each

(formatted). The ER2 subsystem is available with either SCSI or ESDI interface for connection to a Q-bus, Unibus, or IBM PC/ AT-compatible bus. two Emulex PDM drives of 170, 180, or 380 Mbytes (formatted) capacity each. The drive prices range from \$4,195 to \$7,490. The capacity of a single subsystem ranges from 170 to 760 Mbytes with the possibility of as much as 3 Gbytes when four subsystems are chained together.

Emulex purchases the drives on an OEM basis and mounts them in the drive carrier carriers are not available separately. The drive carrier provides no additional shock protection beyond the 40-G non-operating specification typical of this drive class. A precision roller and guide system ensures the integrity of the low insertion-force connector system.

ER2 subsystems are available with either SCSI or ESDI interfaces. SCSI has subsystem daisy-chaining capability while ESDI offers higher performance. Subsystem prices range from \$6,770 (SCSI with one 170-Mbyte drive) to \$18,330 (ESDI with two 380-Mbyte drives). Host adapters and supporting software are available for connection to a Q-bus, Unibus, or IBM PC/AT-compatible bus. Note: an IBM PC/AT-compatible bus has to be rebooted after each module change.

JVC Information Products Co. 41 Slater Dr. Elmwood Park, NJ 07407 201-794-3900 Circle No. 203

> 20-Mbyte Removable Drive System Docking Port Drive Unit Carrying Case

JVC packages its 26.68-Mbyte (unformatted) 3.5-in. disk drive in a carrier that increases its shock resistance from 70 to 100 G's, non-operating. An optional carrying case enables the drive to withstand dropping from desktop height onto a hard floor. The drive mates with a receptacle having a halfheight, 5.25-in. form factor.

A special connector system developed by JVC is rated for a minimum of 5000 cycles with significantly more cycles expected. The connector system is designed to protect the device connector when the drive is removed and guide it into alignment during insertion.

The drive interface is a JVC variant of the ST506 and is, today, only supported by an IBM PC/XT-bus-compatible controller

offered by JVC. A SCSI controller is planned to be available later this year.

John Harris, manager of business development for JVC, states that the company is "primarily marketing on an OEM basis." He is unwilling to state OEM prices, particularly given the recent yen-dollar fluctuations, but invites interested OEMs to contact JVC for quotes.

MDB Systems Inc.

1995 N. Batavia St. Orange, CA 92613 714-998-6900 **Circle No. 204**

> Data Shuttle 2000 Disk Chassis Full-Height, 5.25-in. Drive Canister (two maximum)

MDB Systems Inc.'s Data Shuttle 2000 removable Winchester subsystem consists of a RETMA 19-in. rack-mounted receiver that can accept two 5.25-in. full-height drives with capacity up to 760 Mbytes per drive (formatted).

MDB purchases the drives on an OEM basis and markets them mounted in the drive carrier or the carriers are sold separately so you can select and install the drives of your choice. Carrier lists for \$461 (quantity 2-9). MDB supports the installation of a wide variety of disk drives, including CDC, Fujitsu, Micropolis, and Maxtor.

The drive carrier provides shock attenuation, reducing a 100-G shock to 20 G's, which is well within the capability of most drives of this class. A guide-rail system ensures the integrity of the low insertion-force connector system. However, MDB is unwilling to cite an insertion/removal cycle rate.

MDB's Data Shuttle 2000 subsystems are available with and without controllers. Without controller and carriers, it lists for \$3,660; optional cable kits support ESDI, ST506, RD5X, or SCSI drive interfaces.

Controllers, cables, and supporting software are available for connection to DEC Qbus and MicroVAX computers.

Sigma Information Systems

3407 E. La Palma Ave. Anaheim, CA 92806 714-632-0474 **Circle No. 205**

> SA-H162 MicroVAX II Expansion Unit System Enclosure Unit (freestanding) Full-Height, 5.25-in. Drive Bracket (four maximum)

SA-H163 Dual Winchester Enclosure Expansion Chassis (RETMA) Full-Height, 5.25-in. Drive Bracket (two maximum)

Two of Sigma Information Systems' industrial products feature removable Winchester disk drives. The SA-H163 subsystem is a RETMA 19-in. rack-mounted receiver that can accept two 5.25-in. full-height drives, and the SA-H162 consists of a DEC BA23 MicroVAX II and up to four 5.25-in. full-height drives installed into a freestanding enclosure. The list prices are \$1,431 and \$3,750, respectively.

IT'S THE USER'S RESPONSIBILITY TO ENSURE PROPER OPERATION OF THE CONTROLLER

Sigma's drive carrier provides no additional shock protection beyond the 40-G nonoperating specification typical of this drive class. A guide-rail system ensures the integrity of the low insertion-force connector system; in excess of 20,000 cycles can be expected.

No drive controller is provided with these products; the interface can be ST506, ESDI, or SCSI compatible so you have a wide choice of controller. It's the user's responsibility to ensure proper operation of the controller and system in a removable environment.

Controllers, cables, and supporting software are available for connection to DEC Qbus and MicroVAX computers.

System Industries Inc.

560 Cottonwood Dr. Milpitas, CA 95035 408-432-1212 **Circle No. 206**

SI was a pioneer in removable Winchesters with the introduction of a line of removable 8-in. Winchesters in 1984. This early experience with removable drives, claims the company, is reflected in the 5.25-in. product family announced late last year.

The SI Series 5000 Quick Disconnect System includes configurations ranging from table-top boxes through RETMA rack units and desk-high units to maximum-capacity cabinets (Figure 3).

SI currently offers two drives: the 385-Mbyte (unformatted) SI56 for \$7,500 and the

769-Mbyte (unformatted) SI57 for \$14,000. The drives are purchased by SI on an OEM basis and mounted in the drive carrier carriers are not available separately.

The SI drive carrier provides no additional shock protection beyond the 40-G nonoperating specification typical of this drive class. A precision guide and floating connector system ensures the integrity of the low insertion-force connector system; no appreciable wear has been observed after 100,000 cycles. Unlike most other drive carriers, the handle is an active two-step element in the insertion/removal cycle. The company claims this prevents inadvertent removal and the consequential problems.

SI views itself as service oriented and focused upon the DEC market. Consistent with this view, its removable products are offered as complete systems designed for use with DEC's MicroVAX II and 3xxx-series CPUs. SI's DSA-compatible C-Series removable drives can be connected to DEC's HSC50, HSC70, KDA50, KDB50, and UDA50 controllers. A minimum system with two 380-Mbyte drives, controller, and chassis lists for approximately \$23,000, while an



Figure 3—The disk units used in System Industries Inc.'s (SI's) 5.25-in. Quick Disconnect Systems are

interchangeable among all SI 5.25-in. quickdisconnect carrier slots. A flush-mounted handle is integrated into each drive's faceplate for easy transport, but a two-step powering-down procedure prevents accidental removal. eight-drive system could cost more than \$160,000.

Tandon Corp. 20320 Prairie St. Chatsworth, CA 91311 800-556-1234 ext. 171 **Circle No. 207**

Data Pac 30 Drive Module

Ad-Pac / A PC/AT External Drive Receiver

Ad-Pac /X PC/XT External Drive Receiver

Tandon's Data Pac is somewhat larger than the JVC removable drive and mates to a receiver having a full-height, 5.25-in. form factor. Presently, capacity is limited to 30 Mbytes (formatted) with a suggested retail price of \$399, but Tandon's Hughes expects to announce Data Pacs ranging in capacities from 20 to 60 Mbytes shortly, with still higher capacities to follow. He predicts prices will drop to \$10 per Mbyte.

The drive includes a special mechanism that retracts and supports the heads when the drive is not installed in the receiver; the resultant non-operating shock specification of 200 G's is extraordinary—it corresponds to an 18-inch drop onto a hard floor. The connector system's life is specified at 10,000 cycles, minimum.

Tandon developed this technology for its personal computer product line and the Data Pac is featured on several of its computers. The PC market is its primary focus with two external receivers currently available; the Ad-Pac /A and Ad-Pac /X for the IBM PC/ AT and PC/XT compatibles, respectively. These Ad-Pacs, priced at \$599 retail, include controller, cable, etc., and device driver software that supports removable volumes and allows the system to be booted from these devices. An internal receiver—In-Pac—is in the planning stages.

Trimarchi Inc.

P.O. Box 560 State College, PA 16804 814-237-8031 **Circle No. 208**

E-Z Box

5RO Universal Chassis 5MV Motorized Chassis DQ686/696 Q-Bus-to-ESDI Controller WQESD Q-Bus-to-ESDI Controller MQDX3 Q-Bus-to-ESDI Controller DU686 Unibus-to-ESDI Controller 10-320-Mbyte, Full-Height, 5.25-in. Drives

"IT HASN'T BEEN PROV-EN THAT RE-MOVABLE DRIVES ARE A REASON-ABLE ALTER-NATIVE TO THE CAR-TRIDGE AT LOW Stor-AGE CA-PACITIES."

3.5-in. Drive Chassis

31-Mbyte 3.5-in. Drive (RD52 emulation) 42-Mbyte 3.5-in. Drive (RD32 emulation)

Trimarchi Inc.'s line of E-Z Boxes has two distinct product offerings relevant to the subject of removable StorAGE-the 3.5in. E-Z Box and the E-Z Box 5RO and 5MV.

The 3.5-in. E-Z Box accepts any 3.5-in. Winchester disk drive, but has the form factor of a full-height, 5.25-in. disk drive. The E-Z Box can be purchased with connector systems suitable for use with ST506. ESDI, or SCSI interfaces; again, the responsibility for controller and system function rests with the user. Shock mounting is provided within the drive carrier, but the ultimate shock specification is a function of the installed drive. The connector system is rated at a conservative 5000 insertion/removals. The primary reason for citing a relatively low number of insertion/removal cycles, says Trimarchi President, Tom Trimarchi, is: "They are more in line with the actual specifications provided by the connector manufacturer." The approach used by Trimarchi to achieve a high number of insertion/removal cycles is to use a disposable connector system called E-Z Flex. "When electrical or mechanical degradation occurs," explains Trimarchi, "the failing connectors can be easily replaced." The carrier without Model 3-RO drive lists for \$995; for \$1,995, you can purchase the E-Z Box 3-RO with a 42-Mbyte drive that emulates the DEC RD32.

Similarly, the E-Z Box 5RO and 5MV removable Winchester subsystems each consist of a RETMA 19-in. rack-mounted receiver that can accept two 5.25-in. full-height drives with capacities up to 760 Mbytes per drive (formatted). The Model 5MV features motorized insertion/removal of the drive modules, while the 5RO is manual. Interestingly, the Model 5MV has a standard voice synthesis unit to aid the operator and issue warnings.

Trimarchi, like other subsystem manufacturers, purchases disk drives on an OEM basis and markets them mounted in the drive carrier or the carriers are sold separately.

Trimarchi's carrier can accept a wide variety of disk drives, including CDC, Fujitsu, Micropolis, and Maxtor.

E-Z Box subsystems are available with or without controllers. Without controller and

including two carriers, the Model 5R0 lists for \$2,495 while the 5MV lists for \$3,995. In this configuration, it is the user's responsibility to ensure proper operation of the controller and system.

Controllers, cables, and supporting software are available for connection to both Qbus and Unibus.

No Basis for Comparison

With products ranging from DataPort's \$149 carrier and receiver (no drive) to SI's \$160,000 eight-drive system, it is challenging to generalize; nonetheless:

 It hasn't been proven that removable drives are a reasonable alternative to the cartridge at low StorAGE capacities. Most

THE DEC MARKETPLACE IS WELL SERVED WITH A NUMBER OF ALTERNATIVE PRODUCTS, FROM SIMPLE SUBSYSTEMS TO SOPHISTICATED TURNKEY SYSTEMS.

removable products will accommodate several media per receiver-Iomega Corp. (Roy. UT) reports eight cartridges per drive. And a number of companies suggest, at the low end, at least two drive modules per receiver. From a cost perspective, at capacities less than 50 Mbytes, the break-even point is very close to one module per receiver, and any buyer needing simple removability would be well advised to consider cartridges.

 A number of suppliers prefer to provide a turnkey solution-combining, for example, drive carriers and drives, rather than pricing separately. This service comes at a price, of course. If the buyer is willing to assemble (and capable of assembling) his subsystem, there appears to be significant savings available in dealing with suppliers willing to unbundle the components.

• The DEC marketplace is very well served with a number of alternative products. These range from simple subsystems offering device selection and removability with the breakpoint at the device interface to very sophisticated, large, turnkey systems.

 Other system markets are not yet at the level of product offering of the DEC market. Removability is available with the breakpoint at the device interface. Particular attention should be placed upon the controller and system implications of such SA implementations.

GEORGE LANGWORTHY'S INSIGHTS TO OPTICAL STORAGE



SOME IN-TERACTIVE THOUGHTS

The notion of packing pictures, words, and even sound on some form of mass *Stor-AGE* media is indeed intriguing. And, for the past couple of years, you've been reading about how wonderful all this can be and how technology is making the electronic storybook possible.

One product called the compact disk interactive (CD-I) is a promised new consumer product that, if you believe all the hype and hoopla found in the press and at Microsoft Corp.'s annual CD-ROM conference, is expected to make information readily available at very little cost.

A Simple Base Technology

In its simplest form, CD-I is based on a well-known and tried-and-true technology compact disk (CD). This technology uses plastic disks with embedded information that is read back by reflecting a laser light on the pits and lands—the flat surfaces between pits—in the media surface. CDs are designed to hold digital audio. CD-I ROMs, on the other hand, hold audio, video, digital data, graphics, and control codes for use by the operating system.

The idea of CD-I was, not surprisingly, created by the same people who created the CD concept: NV Philips Gloeilampen-Fabriken (Eindhoven, the Netherlands) and Sony Corp. (Tokyo). During 1984–1986, with the help of Matsushita (Tokyo) and Microware Systems Corp. (Des Moines, IA), CD-I specifications were created, now known as the green book.

The green book defines more than just the idea of combining data types; the controlling hardware and software are defined as well. The CD-I player/environment consists of:

• a Motorola 68000 class of microprocessor on a 16-bit bus,

• an 8-bit character set that conforms to the international ASCII character set ISO/ DIS8859/1 standards,

• the use of pulse coded modulation audiophiles will know this for use with keyboards and synthesizers,

• a real-time operating system developed by Microware, and • about 1 Mbyte of RAM—this element may be tough to come by if RAM prices keep spiralling upward, and will affect the price tag of CD-I dramatically.

Consumer View

Unlike other optical *StorAGE* devices, which are primarily for commercial/industrial use, CD-I is being marketed as a consumer product with industrial aspects. This has colored much of the thinking in the specification; for example, the developers are going to great lengths to ensure that the output conforms to 384 pixels by 280 lines of resolution—the best possible on standard domestic (525-line) and European (625-line) television. The reasoning being that television will be the primary output device used with CD-I. However, emerging digital televisions with twice the resolution may eventually influence CD-I specifications.

More than 100 companies, ranging from Hitachi to Sony, have signed up as CD-I developers, and the implication is that they will also be responsible for providing the information databases. By perusing the list of supporting companies, however, you'll come to believe that maybe there will be more hardware than information available.

Most likely, the information base is tougher to create than the hardware and software technology used to access it.

Tackling the information-creation job isn't for the feint of heart, nor is it cheap. Besides the expertise and equipment needed to "prep" the data for embossing on the plastic wafers, new age information vendors must have other skills as well. Specifically, CD-I information preparation demands the skills normally associated with film, animation, and audio production.

Moreover, the choice of information is critical. A few years ago with personal computers, the question was: "What can I do with it?" The stock answer circa 1976–1980 was to keep recipes and to do your checkbook. Proponents of CD-I, and optical Stor-AGE in general, offer similar answers: "teach, interactive databases [whatever they are]." I don't discount the potential power and use of CD-I; I'm just not sure what the real application will be.

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tape commands and the language you're already using, so there's no need to change your application software or go through a slew of

PHIL DEVIN'S ROTATIONS



MAYBE THERE REALLY IS A SUBSYSTEM MARKET When the gods created computer companies, one of the lost stone tablets was inscribed "Thou shalt not allow little guys to attach *StorAGE*." This commandment has been liberally interpreted to mean that small *StorAGE* subsystem vendors can collectively have 10% of the aftermarket before they feel the wrath of big daddy.

Now clear evidence exists that Digital Equipment Corp.'s plug-compatible followers are gaining momentum in the quest for their rightful share of peripheral revenues.

Times Seem to Be A-changin'

Recent Dataquest interviews of *StorAGE* subsystem producers indicate a strong, continued growth of the revenues derived in 1987 from beating out DEC on the *StorAGE* battlefield.

DEC has dropped litigation against EMC and System Industries (SI). These companies have forged ahead with strong, new programs to supply new *StorAGE* products. The 12 major suppliers to the DEC thirdparty *StorAGE* subsystem market increased sales revenue by 15.5% between 1986 and 1987.

Earlier forecasts showed only a 2.7% increase. Thanks to some innovative product management at SI, and strong acceptance of the high-performance products from Emulex, I was proved wrong.

A Look at the Winners

Most industry publications have continued to attribute higher hardware revenues to SI than SI publishes. With 25% of its sales derived from service revenues, we estimate that SI equipment sales to the DEC *StorAGE* market were \$84 million, 40% of the industry total. A service base is an indication of customer confidence.

Struggling under the shadow of continued legal pressures, Emulex sold 20% of the subsystems. The recently announced reorganizations at Emulex may focus greater attention on the profitable subsystem market and inspire this high-performance powerhouse of an engineering staff to shake the industry.

Scientific Micro Systems Inc. (SMS) has grown into a Medusa as a result of multiple acquisitions. In spite of the distractions of the Macintosh aftermarket and the disk controller chip business, SMS continues to increase its profitable DEC subsystem revenues, holding onto its 7% market share.

The bulk of the remaining major producers are privately held, or are divisions of larger corporations, making it difficult for them to expose their sales.

What Makes a Winner?

When winner-watching, SI must be the prime target. The high-end VAX market supplies strong revenue, allowing the new management team to fuel the development labs with ideas and resources. The SI quick disconnect, 5.25-in. rigid disk drives have focused worldwide attention on this approach to removable rigid *StorAGE*. It's possible that DEC will purchase similar products from a third party in order to grab a part of this new business.

SI has recently acquired a solid-state memory subsystem house, Imperial Technology. Semiconductor memory is not destined to cross the magnetic *StorAGE* dollars-per-Mbyte curve until well into the '90s, but the wise planners of the late '80s are starting to offer solid-state SMDinterface devices today.

The Emulex success story is not as obvious as that of SI. A strong dedication to quality and high performance at a low cost has kept this evolving organization on a profitable track. Offering a broad line of peripheral types and device mixes, Emulex can solve any Q-bus problem.

A Golden Opportunity

DEC's peripheral sales are approaching \$3 billion at a rate of almost 25% per year. About 50,000 major VAX installations are in use throughout the world, all crying for more disk and tape *StorAGE*. If DEC actually allows 10% of the aftermarket to escape its grasp, the third-party revenues can continue to grow at the 1987 rate.

I anticipate the entry into this market by several major *StorAGE* manufacturers as a result of 1987's encouraging sales and profit results. The sales and service capabilities of IBM or Control Data could seriously impact this cozy little fraternity of suppliers while offering sophisticated new solutions to the user.

VAX/VMS TOOLBOX by Steve Davis and Matthew Owen

Creating another system tool

oolbox this month provides a DCL command procedure that gives information on the various processes on a VAX/VMS system. PROCESS.COM shows the user's VMS username, process name, process ID, and terminal as just the SHOW USERS command. PROCESS.COM also displays other information useful in managing a VMS system, such as the name of the image the user is running.

PROCESS.COM provides two levels of functionality. When executed without a parameter, the procedure shows the information for each process on the system. When a valid process ID is passed as a parameter to **PROCESS.COM**, the procedure limits its reporting to that process.

PROCESS.COM is handy to have around and takes only a minute to type. Once entered, it can be easily tailored to suit your specific needs.

PROCESS.COM begins by identifying itself and its author. PID is the symbol that will be used to keep the process ID. PID is first set equal to a null (""). Then, the next line indicates if a parameter is passed (P1 .NES. ""); PID is then set to the value of that parameter.

Next, the headings for the process information are printed to the terminal with five WRITE SYS\$OUTPUT commands. The dashes after the WRITE SYS\$OUTPUTs continue the command to the subsequent line. The first WRITE SYS\$OUTPUT identifies the information as "System Process Information." The next WRITE SYS\$OUTPUT sends a blank line to the terminal.

WRITE The next two SYS\$OUTPUT outputs two lines of titles to identify the columns of information to be displayed. The fifth ID (PID) to get the process name first 15 characters from the symbol

WRITE SYS\$OUTPUT underlines the column descriptors to separate them from the system information.

The label GET_INFO: is established to create a loop for retrieving information on each process. When a null is passed to it, the F\$PID lexical function returns the next available process ID from the system's process list. After the last process ID from the system process list is returned. F\$PID returns a null.

If the user has GROUP privilege, F\$PID returns the process IDs for that group. If the user has WORLD privilege, F\$PID returns the process IDs for all processes on the system.

If the user lacks WORLD or GROUP privileges, F\$PID returns only the user's own process ID.

next line So. the of PROCESS.COM says that if no specific process ID has been passed (P1 .EQS. ""), set the symbol PID equal to the next available process ID. PROCESS.COM then checks to see if PID is null (PID .EQS. "") because that would indicate the last process ID has been retrieved and that it's time to EXIT.

If PID isn't null, there is an ID to process and execution falls to the next line, which sets the symbol USERNAME equal to the VMS username using the F\$GETJPI (get job/ process information) lexical function. If the username is null (IF USERNAME .EQS. ""), then PROCESS.COM transfers control back to GET_INFO (THEN GOTO GET_INFO) because the lack of a username indicates a process of no interest.

If the username isn't a null value, execution falls to the next line where F\$GETJPI uses the current process

("PRCNAM") and place it into the symbol PROCESSNAME. After the process name, the F\$GETJPI function puts the device designation for the terminal associated with the process ("TERMINAL") into the USERTERM. symbol Then. F\$GETJPI puts the name of the image ("IMAGNAME") that the process is running into the symbol IMAGENAME.

In the next line, F\$PARSE takes the filespec provided by F\$GETJPI (IMAGENAME) and trims it to eliminate the node, device, directory, type, and version number. Thus, the symbol IMAGENAME contains only the file "NAME."

On the next line, F\$GETJPI is invoked again. This time it's to put the process state ("STATE") into the symbol STATE. F\$GETJPI then determines the priority at which the process is running and places that value into the symbol PRIO. Next, F\$GETJPI returns the count of direct I/O operations for the process to the symbol DIRIO. Likewise, in the next line, F\$GETJPI returns the count of buffered I/O for the process to BUFIO.

Finally, F\$GETJPI returns the number of page faults that the process has incurred to the symbol PAGEFLTS. F\$FAO is a lexical function that converts integer values into the ASCII representations of their decimal, hexadecimal, or octal equivalents and substitutes the results into an output string. F\$FAO will also insert variable string data into an output string without conversion.

F\$FAO uses a control string as its first argument to determine how the formatting will take effect. The !15AS instructs F\$FAO to format the



```
$ type boxcod.txt
$!
$ PROCESS.COM
$!
$! Written by Dave Cole.
$!
$ Command procedure to print information
$ about processes on the system.
$!
$ PID = " "
$ IF P1 .NES. "" THEN PID = P1
$ WRITE SYS$OUTPUT -
" System Process Information"
$ WRITE SYS$OUTPUT "
$ WRITE SYS$OUTPUT -
           User
                                      I/O Page"
$ WRITE SYS$OUTPUT -
"Process name Username Term Imagename PID State Prio Count Flts"
$ WRITE SYS$OUTPUT -
....
$!
$
     Print the display heading
$!
$ GET INFO:
$ IF P1 .EQS. " " THEN PID = F$PID( NULL )
$!
$
     If no parameter is passed then get the first process id
$!
$ IF PID .EQS. " " THEN EXIT
$!
$
     If there are no more process ids then exit
$!
$ USERNAME = F$GETJPI( "PID', "USERNAME" )
$ IF USERNAME .EQS. ** THEN GOTO GET INFO
$!
$
     Don't print info for NULL and SWAPPER jobs
$!
$ PROCESSNAME = F$GETJPI( "PID', "PRCNAM" )
$ USERTERM = F$GETJPI( "PID', "TERMINAL" )
$ IMAGENAME = F$GETJPI( "PID', "IMAGNAME" )
$ IMAGENAME = F$PARSE( IMAGENAME,,," NAME" )
$ STATE = F$GETJPI( "PID', "STATE" )
$ PRIO = F$GETJPI( "PID', "PRI" )
$ DIRIO = F$GETJPI( "PID', "DIRIO" )
$ BUFIO = F$GETJPI( "PID', "BUFIO" )
$ PAGEFLTS = F$GETJPI( "PID', "PAGEFLTS" )
$!
$
     Assign the info for the display to their respective symbols
$!
$ DETAIL LINE = F$FAO( "!15AS!12AS!6AS!11AS!9AS!6AS!5SL!2(8SL)", -
PROCESSNAME, " " + USERNAME, " " + USERTERM, " " + IMAGENAME, " " + PID, -
 * * + STATE, PRIO, BUFIO + DIRIO, PAGEFLTS )
$ WRITE SYS$OUTPUT DETAIL LINE
$!
S
     Build and print the detail line
$!
$ IF P1 .NES. ** THEN EXIT
$!
$
     If a process id was passed we're done
$!
$ GOTO GET INFO
$!
$
     Loop back to get the next process id
```

(PROCESSNAME) as is. !12AS indicates that the result of the second symbol (USERNAME) is twelve characters and its value should not be translated either.

Likewise, with USERTERM, IMAGENAME, PID, and STATE, the number following the exclamation point indicates the number of bytes in the output, and AS indicates to F\$FAO not to make a conversion of the value.

The argument "!5SL" in the control string indicates that F\$FAO should convert the longword value in the symbol PRIO to a decimal notation that is 5 bytes long. BUFIO and DIRIO are added together to produce a single I/O count, and !2(8SL) indicates to F\$FAO to convert the sum and the value of PAGEFLTS from longwords into two 8-byte decimal fields.

F\$FAO formats the symbol arguments as indicated by the control string and places the result into the symbol DETAIL_LINE. The WRITE SYS\$OUTPUT on the subsequent line then sends that formatted output to the terminal.

Next, the parameter P1 is checked again and, if not a null, then PROCESS.COM can exit—assuming that the information on the desired process has been displayed and nothing more is required.

If P1 is null, no one specific process is of interest and execution falls to the next line, which transfers control back to GET_INFO for more processing. In the VMS documentation under lexical functions, many other pieces of process information are listed that are available using F\$GETJPI. All VMS users have their own ideas about what information is important to see. Try substituting different items for the ones in PROCESS.COM, but don't forget to change the control string used by F\$FAO. We hope you'll enjoy crafting your own process monitoring utility. H

Reader Interest Level

High	Circle No. 264
Medium	Circle No. 266
Low	Circle No. 268

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PDP PERSPECTIVE . . . RT-11 by Milton Campbell

Configuring for better management

ow you set up your system under TSX-Plus determines how well it can be managed and its efficiency. One method first described by Greg Adams of G.A.B.A. (Studio City, CA) at the Fall 1987 Digital Equipment Computer Users Society (DECUS) Symposium, as well as my experience of learning from mistakes, meets the following objectives:

• Apply some organization to the files in the system.

• Simplify the system management job.

• Reduce the risk of accidental system damage by eliminating the need for most users to have write access to the system disk.

• Improve user support by providing each user some private disk space.

Setting Up the Organization

To meet the goals, you must analyze the physical system (i.e., terminals, StorAGE connectors) and establish a working guideline to configure the system. One of your first tasks is to organize system files as logical disks, essentially defining the physical disk as multiple units volumes. While the logical disk approach isn't a substitute for a hierarchy of subdirectories available with more robust operating systems such as UNIX, by being innovative you can use logical disks in much the same manner. The most important benefit logical disks offer is ease of use and management. Moreover, you end up with smaller multiple directories that tend to speed file operations.

Once you have converted to logical disks, the next task is to simplify system control and manage users' access. The main tools you use for this are the startup command files in TSX-Plus. The three types of startup command files are the detach command files declared by the DETACH macro in TSGEN, the physical-line startup command files declared in the line definitions in TSGEN, and each user's login command file defined by the TSAUTH program when the user's account is created.



Detaching from the Job

For the startup detach file, I recommend that no matter how many detach jobs you have, configure only one (preferably named "DE-TACH.TSX") into TSGEN. This file can be used to issue system-wide startup commands needed each time TSX-Plus is started. If you need addi-

D	ET	AC	H.	. Т	S

```
This command file is started as a detached job when
TSX-PLUS is started up. It is used to perform various
system-wide initialization commands.
            SET ERROR NONE
                                                       ! Continue on errors
            SET LOG FILE=SY:STRTUP.XXX
                                                       ! Record what happens
            SET PROCESS /NAME= "Startup'
                                                       ! Identify job
            ! Set up a CL line as a serial printer
              SET CLO LINE=3
                                                                 ! Define CLO as Line 3
                           ! The next two commands are useful for printers
! that can do bit map graphics
              SET CLO BINOUT
SET CLO BITS=8
                                                                    Send all 8 bits
Send 8 data bits
              SET CLO CR
SET CLO CTRL
SET CLO FORM
SET CLO FORMO
SET CLO LC
                                                                    Send CR to printer
                                                                    Send control chars
Printer does form f
Form feed on block
Send lowercase
              SET CLO LC
SET CLO LENGTH=66
SET CLO LFOUT
SET CLO SKIP=6
SET CLO SPEED=4800
SET CLO NOTAB
SET CLO WIDTH=0
                                                                    Lines per page
Send line feed chars.
                                                                    Skip across perforations
Set line speed
Simulate tab stops
                                                                    Unlimited width
              !! Install Non-Standard Programs
              INSTALL SY:KERMIT.SAV /SINGLECHAR/NOWAIT/MEMLOCK
INSTALL SY:XMODEM.SAV /SINGLECHAR/NOWAIT/MEMLOCK
              ! Begin Directory Caching on Selected Disks
              MOUNT DU1:
MOUNT DU2:
              1 Set TSX Control values
              SET IO ABORT
                                                                ! Try to abort 1/0
              "! Define system password and enable it on modem line
              SET SYSPASSWORD IM*BACK
SET TERMINAL 4 SYSPASSWORD
              ! Detach the print window detach job
              DETACH SY:WINPRT. TSX
              SET LOG CLOSE
                                                                 ! Turn off logging
              SET ERROR ERROR
                                                                 ! Normal error processing
Listing 1. DETACH. TSX
               1 VT100.SUP
               ! Physical line startup file for VT100 terminals
                                                                 ! Set terminal type
! Common line start
              SET TT VT100
COMMON.SUP
Listing 2. VT100.SUP
```

tional detach jobs started, include DETACH commands in this file. An example DETACH.TSX is shown in Listing 1. Note that a number of the commands (for example, the device SET commands) are not strictly needed each time the system starts up, since they're remembered across startups. Executing them every time ensures that the devices come up in the same, known, state each time.

Next, you need a physical-line startup file (defined in TSGEN) for each class of line or terminal you have. Typically, this means a single physical startup file, but be aware that this method is at odds with the way TSGEN is delivered.

If you follow the example of TSGEN, you end up with a separate startup command file for each physical line, with the filename of suffix to avoid confusion. Similarly, a

LINEn.TSX. The result is a large if the type, such as .LOG, allows the number of command files with not very descriptive names. Besides using a different startup file for each class of terminal, I like to use a different file type, such as .SUP (for Start UP). This makes it easier to find the startup files. For example, Listings 2 and 3 are startup command files for VT100 and ADM3A ASCII terminals. Note that, after setting the terminal type, they both call a standard startup file (COMMON.SUP shown in Listing 4) to perform common startup processing.

User Startup

The user's startup filename should be the user's name (or an identifiable abbreviation) as entered into TSAUTH, possibly with the .USR

```
! ADM3A.SUP
! Physical line startup file for ADM3a terminals
                                                                ! Set terminal type
              SET TT ADM3A
              COMMON . SUP
                                                                             line start
Listing 3. ADM3A.SUP
              I COMMON.SUP
                Common physical line startup commands
                                                                ! Display System Greeting
! Run the Login processor
              TYPE SY: GREETN. TXT
              R/LOCK LOGIN
Listing 4. COMMON.SUP
              I JOHND.LOG
              ! Login command file for John Doe.
                                                               ! Call the generic
!- ``programmer''
              OSY : PRGRMR . LOG JOHND DU3
                                                                                           login file
Listing 5. JOHND.LOG
                 PRGRMR.LOG
                 Generic login command file for programmers
                 Executed as @PRGRMR.LOG name devc
                           Where:
                                       name - the user's name
devc - the device where the user's
private LD is located
               TYPE SY: SYNOTE . TXT
                                                                ! Display post login text
                          I Allow access to various devices
                                                                ! read access to SY:
! user's private LD device
! CL that is serial printer
! source files LD:
! listing files LD:
! object (binary) files LD:
! executables files LD:
! scratch files LD:
              ACCESS/READ SY:
ACCESS ^2:^1.DSK
ACCESS CLO:
ACCESS DU1:SOURCE.DSK
              ACCESS DU2:LIST.DSK
ACCESS DU2:BINARY.DSK
ACCESS DU1:EXE.DSK
ACCESS DU3:SCRTCH.DSK
                                                                 ! Make LP: a device name
               ASSIGN CLO LP
                           ! Mount various logical disks
              MOUNT LD1 DU1:SOURCE.DSK SRC
MOUNT LD6 DU2:LIST.DSK LO
MOUNT LD5 DU2:BINARY.DSK BO
MOUNT LD4 DU1:EXE.DSK EXE
MOUNT LD7 DU3:SCRTCH.DSK SCR
                                                                 ! source
! listings
                                                                 I object
                                                                 ! executables
! scratch
               MOUNT LDO ^2: ^1.DSK DK
                                                                 ! user's personal disk
                                                                 ! Disallow startup commands
               SET ENDSTARTUP
               PLDD:LOGIN.COM
                                                                 ! Execute user maintained
                                                                 !- startup command
 Listing 6. PRGRMR.LOG
```

login command files to be easily found. As with the line startup command files, the user login files should be organized on a class basis. Examples of classes of users are word processing users, program developers, and electronic mail users. Each class of user usually needs access to different combinations of system resources. While there is a separate login file for each user, the only commands that should be in the file are calls to generic user-class command files. The generic-class login files should issue the ACCESS commands and other restriction commands that are appropriate to that class of user.

You should also provide a place for users to keep personal files. These include specialized command files, text files, calendars, and other files that make it convenient to use the system. You want each user to be able to keep track of his own files and not be affected by other users. The best way to do this is to allot each user a personal logical disk. This does not normally need to be very big and should have the same name as the user's login command file (with the .DSK type).

One of the more important personal files users need is an easily modified login command file. This command file is naturally located on the user's logical disk.

Listings 5 and 6 are examples of command files. The generic login file (Listing 5) mounts the user's private logical disk by passing the user's name as one of the parameters.

All these command files make your job easier by minimizing modifications to TSGEN and eliminating the need for users to change SY:. Another advantage to command files is that commands can be collected as the system changes and stored as easily modified files. These files, in turn, can be used by variations in the controller command file structure depending on the desired operation.

Reader 1	Interest Level
High	Circle No. 252
Medium	Circle No. 254
Low	Circle No. 256

......

GRAPHICS NOTES by Edward Teja

Windows on the world

he hottest thing in user inter- : faces today is windows. You can categorize windows as a text-dominated graphics approach to display that makes it easy to generate a desktop metaphor. The desktop metaphor has become so widespread as to be a cliche, and windowing is just a way of implementing some of the features of that metaphor dynamically.

Windowing provides independent rectangles on the screen that let the user isolate portions of an image or file. As the rectangles are independent, the user can display both that window and other isolated information. Thus, in word processing applications, a set of notes can be displayed next to part of the text being created; in design applications, a previously created file can be displayed side by side with a new one. But the most enticing feature of windowing is that each one becomes a movable icon.

Although Apple popularized the desktop metaphor, the best known of the windowing products runs on PCs and comes from Microsoft Corp .--Windows/2.0 and /386. Microsoft has aimed these products at OEMs and systems integrators wanting to develop systems that take advantage of today's windowing capabilities. Thus, the product comes as a developer's tool kit. This software provides application windows (with standard menus, scroll bars, title bars, and other window components) that you can turn into icons as well as overlaid pop-up windows that provide prompts.

2.0 operating environment retails for : and source code that demonstrates

CONTENT BASE AD	DRESS
CONTENT WRAPAROL	IND MASK
CONTENT MEMORY	WIDTH
CONTENT END-OF-SCREE	N "FLYBACK"
BORDER BASE AD	DRESS
BORDER WRAPAROU	ND MASK
BORDER MEMORY	WIDTH
BORDER END-OF-SCREEN	N "FLYBACK"
L/R BORDER WI	DTH
DISPLAY ACCESS	SKEW
X1: LEFT VIRTUAL ACCESS	L PIXEL OFFSET
X2: RIGHT VIRTUAL ACCESS	R PIXEL OFFSET
Y1: TOP SCAN LINE	
Y2: TOP CONTENT SCAN LINE	
Y3: BOTTOM CONTENT SCAN	LINE
Y4: BOTTOM SCAN LINE	
A WINDOW DESCR	PTOR

Figure 1—Hardware window descriptor registers make it easy to change the location or contents of any of the independent windows.

\$99 and Windows/386 costs \$195. Windows/386, jointly developed with Compaq Computer, takes advantage of an expanded memory utility to provide a virtual memory so that applications running under windows operate faster.

Despite the fact that Microsoft has named its product Windows, there are other ways to get windowing.

As an example, Professional Graphic Services has introduced a new tool kit aimed at simplifying the user interface for a graphics application program. The CG-VDI Programmer's Toolkit provides a library of subroutines that implement windowing capability. These subroutines provide classes of objects and a set of tools for creating, displaying, inquiring, and manipulating those objects. Microsoft's complete Windows/: The package, with documentation :

each function, costs \$350.

The drawback to any windows program is that it tends to run slower than standard text display (especially in high-resolution systems) and uses a lot of memory. Running multiple applications uses even more.

Getting Hardware Help

Some chip manufacturers are doing their part to make windowing run faster as well as making it easier to implement. A number of firms offer high-performance tiling engines that will support a wide range of visual analysis and display tasks. But, for simple windowing, some display chips also take that task into account.

The hardware that helps most is a graphics controller featuring a set of descriptor registers (Figure 1) that track the front-to-back ordering of windows on the screen. Without this hardware, software implementations rely on a data structure called a tiling list-each window rectangle is referred to as a tile. The advantage of hardware registers is that changing either the location or the contents of a window means modifying the descriptor for that window-a much faster operation than rebuilding a tiling list. Scrolling the contents of a window changes the base address; moving a window horizontally changes the content base address and the x registers that define the horizontal location.

The presence of descriptor registers means that each window location requires a simple definition: the chips divide each scan line into sections called virtual accesses (Figure 2). The width of a virtual access depends on the number of pixels read in

from memory. The location of a virtual access determines the location of the window.

Because the chip uses registers for each window, there has to be a finite number of windows, whereas a software implementation would have no such limit—the more windows you need, the more data structures you build. But, with software implementations, the more windows used, the longer it takes for screen updates. The flexibility of an undetermined number of windows means that the data structure has to be completely modified every time you move or change the presentation.

If you think about scrolling through a window, the problem becomes clearer. The only reason you might need to scroll is that the image you want to present in a window is bigger than the memory space allowed for that window. To scroll, the software must create a memory space that is both wider and taller than the window. The software will typically use BitBlt operations to shift the image in memory, moving the desired contents into the memory that overlaps both the visible window and the larger memory space.

Hardware scrolling allows the program to adjust the flyback value in the descriptor register to scroll the image. The scrolling rate is then a multiple of the screen refresh rate.

Making the Windows Do Real Work

No matter how you implement



Figure 2—Dividing the screen into sections (virtual accesses) provides a reference for easily relocating the window anywhere on the screen.

windows, it seems clear that windowing is a trend—and a positive one. And although windowing on a PC is probably the most pervasive example of this interface, it certainly isn't the most important application. Some of the Digital Equipment Corp. connections to Apple and Apollo Computer Inc. are making windows important (and relevant) in the minicomputer arena. One area where the technology of windowing is proving to be particularly vital is in the CAM environment. A number of ways exist for a workstation to connect to larger computers. Two of the easiest are:

• direct connection to the host computer with the workstation emulating a terminal used by the system, such as a DEC VT100 (for VAX sys-

Figure 3—Windows

offer virtual screens for the simultaneous execution, of multiple programs; it is possible to have some running on the host computer; while others run on a workstation. tems), an IBM 5080 graphics terminal (for IBM mainframes running CADAM or CATIA software), or a Tektronix graphics terminal; and

• connecting to a network with a terminal emulator.

When you want to use the local graphics processing power of a workstation, such as an Apollo, either alternative is possible. Apollo's Domain/Access provides transparent file access to VAX/VMS systems via TCP/IP protocols, and the workstation also offers emulation of a number of terminals. But, whether you choose to network or emulate a terminal, the application running on the host runs at the same time as the local processing, and that brings us back to windows.

With windowing capability, the system breaks the screen into multiple virtual monitors. Each window can then represent a different function and, in this case, the function might be on the host computer, rather than local (Figure 3). The power of a workstation can add to the capabilities of a host. For instance, a screen running multiple programs can integrate a CAD drawing on a host into an interleaf document.

The specific application or computer type doesn't matter much in today's networked, multi-vendor computing systems. But, windowing gives us a technique for presenting large amounts of information in a usable manner.

Additional information about the products or services described in this column can be obtained by contacting the companies directly or by circling the appropriate reader service number.

Apollo Computer Inc.	206-882-8080
330 Billerica Rd.	Circle No. 102
Chelmsford, MA 01824 617-256-6600 Circle No. 101	Professional Graphic Services 7427 S.W. 34th Ave.
Microsoft Corp.	Portland, OR 97219
16011 N.E. 36th Way	503-244-4717
Redmond, WA 98052	Circle No. 103

Reader I	nterest Level
High	Circle No. 258
Medium	Circle No. 260
Low	Circle No. 262



90 HARDCOPY/April 1988



Unfortunately, about the only things rising faster than networking and data communications costs are the security risks they bring.

As your company spends millions expanding your computer network, the probability COMPUTER BREAKINS for computer abuse increases dramatically. Government Sons Findings Are Only Tip Of Iceberg

Think of it. More information. More readily available. From an increasing number of locations. Any one of those factors means increased security risks. Together, they mean a responsibility to protect your valuable computer information that you. as a manager, cannot ignore.

Most companies are investing heavily in 1980's technology. Yet they are protecting their financial and corporate data with 1950's technology. Every year thousands of unauthorized entrances into computer systems cost companies millions of dollars and loss of information. And these abuses come from both within and outside the company.

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If you're responsible for managing access to your computer systems and networks, you owe it to your company to make your network secure. For information on the leading access control system, give Chris Nelson a call today. (617) 547-7820



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CIRCLE 417 ON READER CARD



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PRODUCT FOCUS

Put Away Your Bifocals and Search and Scroll No More

oniterm Corp. recently announced both 19and 24-in. monochrome highresolution monitors for Sun Microsystem workstations. Your work can be made considerably easier by use of these monitors—especially for advanced desktop publishing, CAD/CAM engineering, or spreadsheet applications.

..........

When you're using Lotus 1-2-3, for example, the entire spreadsheet can be viewed without panning or scrolling—saving both time and frustration. For desktop publishing, the 24-in. monitor permits you to view two fulltabloid pages simultaneously, which can be a great help when initially planning page layout or viewing the impact of editorial modifications since you can see the "big picture."

The Monitor Market

One "big" drawback, however, of the 24-in. monitor is its large footprint; it's too big, some feel, for convenient desktop use. But size doesn't appear to be impacting the market growth.

Indeed, almost 80% of the 100,000 workstations shipped during 1987 included a 19-in. monitor, which makes the 19in. monitor the de facto standard for graphics workstations, according to Mike Tyler of market research firm Dataquest Inc. (Cupertino, CA). Says Tyler, "Of the 1987 shipments, approximately 60% were color monitors and 40% monochrome."

For the traditional graphics workstation, the 19-in. color monitor is now the standard; however, for PClevel (Macintosh) worksta-



The 19-in. VY1982 monochrome monitor is plug-and-play compatible with Sun Microsystem workstations. A color version of this monitor is now under development by Moniterm.

tions, a 19-in. monochrome monitor is considered an upgrade from a 12- or 13-in. monitor. But the trend is definitely toward the 19-in. size. According to Tyler, 1987 sales of 19-in. monitors for the Mac and the PC have reached 75,000-80,000; they were fewer than 20,000 in 1986.

Moniterm has been a major supplier of monitors to Sun for incorporation into its workstations. But, for the first time, these monitors can be purchased directly from the manufacturer (Moniterm). The VY1962 (19-in.) and VL2462 (24-in.) both provide 1152- x 900-pixel displays and plug-to-plug compatibility with the Sun-3/50, 3/60, and 3/100 workstations.

Importance of Phosphor

Both the 19- and the 24-in.

versions of the new monochrome Moniterm monitors are non-interlaced with paper-white phosphor for comfortable, flicker-free viewing. P104 phosphor does not "bloom" when illuminated, and it provides greater resolution with its small spot size. It also prevents ghosting of screen images due to the rapid turn on/off when illumi-

...........

HARD FACTS:

Model VY1962 19-in. and Model VL2462 24-in. monochrome monitors for Sun workstations

Price: \$1,525 (19-in.) and \$2,495 (24-in.) • Plug-to-plug

compatibility with Sun-3/50,

nating. The particle size of the phosphor deposited onto the screen provides extremely fine pixels for high-resolution images (not grainy). P104 is defined at the coordinates .280 x .312 on the chromaticity chart, allowing a fast, crisp, high-resolution white pixel.

Resolution/Bandwidth

Generally speaking, monitors that run at 15.75 KHz are considered low-resolution (standard) monitors. Those in the 25-50-KHz range are considered medium-resolution; frequencies above 50 KHz—the entire Moniterm product line—are considered to be high-resolution.

High bandwidth means high speed. The speed of the video amplifier of the Moniterm 19- and 24-in. Sun-compatible monitors exceeds 150 MHz, or 100 pixels per second. This enables the 1152- x 900pixel display to be "refreshed" at 66 Hz to minimize screen "flicker."

On large-screen monitors, where the viewing angle is wider, the refresh rate is a critical specification as your peripheral vision is most sensitive to the flicker that is generated at lower refresh rates.

3/60, and 3/100 workstations
Non-interlaced, paper-white P104 phosphor display
High resolution/high bandwidth

Moniterm Corp. 5740 Green Circle Dr. Minnetonka, MN 55343 612-935-4151 **Circle No. 239**

P RODUCT FOCUS

No Choice of Beta or VHS When Using Helical-Scan Recording

ou can store up to 2.5 Gbytes of data from your VAX, MicroVAX, or IBM PC system on one economical VHS T-120 videocassette. Yes, 2.5 Gbytes—or 25,000 Mbytes! That's a lot of data; equal to more than 50 ANSI/IBM tapes recorded at 1600 bits per inch.

The Gigastore tape drive from Digi-Data Corp. is a new *StorAGE* device that utilizes helical-scan recording techniques and is intended for high-volume applications such as digital image processing, archival *StorAGE*, and total system/disk backup. Regardless of the application, your media costs per megabyte will be less than \$0.004 using the Gigastore.

Market Forecast?

Although pundits of helical-scan tape are predicting rapid growth for the emerging tape format, some remain wary. Robert Abrahams, vice president of consulting firm Freeman Assoc. (Santa Barbara, CA), for one, thinks it's a niche market. "There does not seem to be a need currently for multi-giga byte tape *StorAGE*," says Abrahams.

Abrahams' conservative beliefs may not be the opinion of the majority, however. Already, system manufacturers are eyeing the dense *Stor-AGE* tapes as ideal replacements for quarter- and halfinch tape subsystems.

Easy As a Picture

Just as when you take a home movie with your videotape camera, the Gigastore tape drive employs a cylinder that rotates at 1800 rpm. This cylinder serves as the mount for diametrically opposed video heads that read and write the tape on a horizontal plane with the tape skewed at an angle across the surface to provide the proper striping bands.

An internal microprocessor controls the industrystandard Pertec interface and a 256-Kbyte rotating data buffer, allowing a peak transfer rate of 464 Kbytes per second—which allows emulation of a nine-track, .5in. streaming tape drive.

The integral microprocessor controls all tape positioning and ensures highly reliable formatted *StorAGE* by combining true read-afterwrite with a powerful error correction technique. An average transfer rate of 120 Kbytes per second and a highspeed search mode enable easy access to any point on the tape, with an average search time of three minutes and a worst-case search time of six minutes (assuming 32-Kbyte blocks). Any fixed block size—from 1 byte to 65,536 bytes is supported without penalty in total formatted data StorAGE.

HARD FACTS:

Gigastore Tape Drive

Price: \$4,780 (drive only); \$6,675 (Unibus subsystem); \$6,275 (Q-bus subsystem) • 2.5 Gbytes of data on one T-120 VHS videocassette

• Emulates nine-track, .5in. streaming tape drive • Industry-standard Pertec interface • True read-after-write and error correction Digi-Data Corp. 8580 Dorsey Run Rd. Jessup, MD 20794 301-498-0200 Circle No. 209

The Digi-Data Corp. Gigastore tape drive is available in a -

19-in. tabletop or rackmountable chassis and emulates a nine-track, .5-in. streaming tape drive.



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We use OWEN+DAVIS software to store thousands of listings for our Digital Annual Directory of vendors." - Susan Francis, Hardcopy Magazine



FAST. EASY Gain instant access to contacts by company, contact name, zip code and keywords you make up for searching. A keyword can be the product they want, literature you've sent, date to call backanything. And you can have over 100 keywords per contact!

> "I couldn't live without it. CIS makes all my customer notes easy to find whenever I need them." - Scot Lamb, Info West



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The most versatile text and graphics terminal available today.

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Northwest Digital Systems P.O. Box 15288 Seattle, WA 98115 (206) 524-0014

PRODUCT NEWS



Because of its compact size,

the SI59 can store large volumes of data in much less physical space than is now required for traditional tape libraries.

Two Gbytes of Data on a Single 8-Millimeter Cartridge

System Industries Inc.'s newly announced SI59 Cartridge Tape Subsystem for DEC Q-bus-based computers stores more than 2 Gbytes of formatted data on a single 8-millimeter cartridge. By combining removable, rewritable magnetic media with a compact, integral drive and controller, the Stor-AGE demands of today's sophisticated application systems can be met. The SI59 records data using helicalscan techniques. Because of its compact size and high areal recording density, it can store large amounts of data in much less space than required in previous tape systems.

The unprecedented pertape capacity of the SI59 supports all functions associated with traditional tape applications in the 5.25-in. form factor. As well as meeting both the archiving and the backup/restore requirements of most DEC systems, by preloading a cartridge, time-ofday-initiated system backup can be performed without operator intervention. Each data cartridge stores the equivalent of 14 full-sized. 6250-bpi tapes or 51, 1600-bpi tapes.

Systems Industries Inc. 560 Cottonwood Dr. Milpitas, CA 95035 408-432-1212 Circle No. 348

The 12- x 12-In. digitizer surlace has a built-in AutoCAD template and resolution to 1000 lines per inch. Sensitivity to the stylus (or puck) is within 0.5 in. from the surface.



Resolution to 1000 Lines Per Inch

The AVCOM Corp. Auto-Pad Digitizing Tablet is compatible with all Autodesk Products—AutoCAD, Auto-Shade, AutoSketch, AEC, and Engineer Works—and is compatible with engineering workstations from Sun, Compaq, IBM (and compatibles), and Apple.

The AutoPad emulates all major input devices, including Microsoft Mouse, Kurta, CalComp, and Summagraphics, and is ready for use as shipped, with all cables included, no switches to set, no separate power supply, and no complicated set-up procedures. Metal stylus and stylus holder as well as four-button puck are included. Ergonomic design allows for operator comfort; high-impact plastic construction provides durability and ease of maintenance. AVCOM Corp. 119 University Ave. Palo Alto, CA 94301 415-326-8686 Circle No. 281

Unprecedented A/D Range and Accuracy

For digitizing the rapid, time-varying signals encountered in professional audio encoding applications, the new AM40516 from Analogic Corp. is a superior choice. For those applications with multiplexed DC signals or an external sample-and-hold amplifier, the AM30516 is the model you need.

Providing low peak distortion and wide dynamic range, Analogic meets the most stringent requirements of frequency-division-multiplexed telecommunications, high-resolution imaging, medical data acquisition, seismic instrumentation, and other demanding applications. Analogic guarantees no missing code when used within the standard environmental operating conditions. *Analogic Corp.* 8 Centennial Dr. Centennial Industrial Park Peabody, MA 01961 617-246-0300 Circle No. 352



Unique architecture uses a 'three-pass recycling

technique to minimize parts count and furnish unprecedented stability, linearity, and accuracy.

Ruggedized MicroVAX-II System Approved by DoD

The Department of Defense (DoD) has notified Rugged Digital Systems that its ruggedized MicroVAX II has received the military designation AN/UYK and is identified as standard military hardware. The AN/UYK-79 is based on a MicroVAX II CPU with 9 Mbytes of MOS memory (expandable to 16 Mbytes). The chassis measures 12.25 x 19 x 22 in., with mounting space for four 5.25in. peripherals or four fully removable Winchester disk drives.

This system can be integrated with a variety of options such as interfaces for the U.S. Mil-Std-1397 NTDS bus or -1553B avionics bus; Ethernet controllers; Mil-Std-188C serial lines; as well as most MicroVAX II-compatible options.

The AN/UYK-79 is to be used in a wide range of tactical military C3I applications requiring high levels of computing power such as image processing, signal intelligence, synthetic aperture radar, sonar, and artificial intelligence. It can withstand typical military tactical environments and meets the testing requirements of Mil-Std-810D as well as Mil-E-16400, the Navy's shipboard environmental specification. Rugged Digital Systems Inc. 665 Clyde Ave. Mountain View, CA 94043 415-966-1770 Circle No. 350



The AN/UYN-79 Is a fully provisioned computer system with a completely implemented Integrated Logistics Support system.

P RODUCT NEWS

The PPC 640 features an 8086, 8-MHz, 16-bit CPU; 640K memory; full-sized keyboard; modem; and MS-DOS V 3.3 and telecommunications software.

What Constitutes "Portability?"

What is your definition of portable—compact?, easy to carry?, lightweight?, alternate power sources?

The recently announced Amstrad Inc. PPC 640 Personal Portable PC is a compact 4 x 17.75 x 9 in. and weighs only 12 pounds. The carrying case includes a pocket for the manual and storage space for 3.5-in. diskettes. And, for the first time, a portable PC is available that you can run on standard AC, a car's cigarette lighter, or regular "C" flashlight batteries—or it can be plugged into the nine-pin D connector of any PC-compatible monitor.

The PPC 640 is fully load-

ed with a regular, full-sized AT-style keyboard, 80 x 25 LCD display, single or dual 3.5-in. disk drives, 640K RAM memory, MS-DOS V. 3.5, an integral Hayes-compatible modem, power supply, expansion ports, and optional addon features. The design and features of the PPC 640 are intended for anyone who needs full computing power with them as they travel sales reps, consultants, exporters, dealers, bankers, CEOs.

Amstrad Inc. 1915 Westridge Dr. Irving, TX 75038 214-518-0668 Circle No. 370

VAX/VMS Users Can Run Standard PC Applications Software

Virtual Microsystems Inc.'s V-Server, a DECnetbased, DOS application server, enables VAX users to run standard, off-the-shelf PC applications directly from their terminals or VAXstations. A standalone hardware and software system containing an array of independent. 286-based, board-level PCs that support up to eight users, each processor (or cell) runs at 12 MHz with zero wait states and 1 Mbyte of RAM (upgradeable to 4 Mbytes).

Two features of the V-Server much in demand by today's users are:

V-Server users transparently access VAX disk drives to

centrally store PCformatted files, using native DOS commands and applications. • Dedicated processing power for each user: 1) no performance degradation when other users log on, and 2) should one cell malfunction, the remaining cells continue to operate without the entire system going down.

• DECnet-compatible applications and services, allowing DECnet users to access resources on remote VAXes as well as V-Server capabilities. Virtual Microsystems Inc. 1825 S. Grant St., Ste. 700 San Mateo, CA 94402

415-573-9596 Circle No. 364

Unhappy Over Graphics Productivity on the PC/AT?

Architectural, mechanical, textile, and engineering designers now want the economical 20-MHz, 32-bit processor of the 386-based IBM PC/AT for their work. However, lack of a graphics controller card fast enough to keep up with the 20-MHz PC/ AT has limited the capabilities of this system.

A new graphics controller card, the 7000CB from Kontron Datasystems, with one or two QDPM chips, offers a solution to this problem. The lightning-fast processor runs at 16 or 20 MHz and has four bit-planes internal to the chip. As each bit plane has its own 16-bit bus internal to the QDPM, all planes are drawn in parallel; therefore, you don't lose speed when additional bit planes are addressed. The 7000CB can draw more than 100,000 vectors per second (10 pixels in length).

Displayable resolution is 1280 x 1024 or 1024 x 780 pixels. Both resolutions can display either 16 or 256 colors out of a standard 4096-color palette. Optionally, a 16.7million-color palette is available. *Kontron Datasystems* 630 Clyde Ave. *Mountain View, CA 94039* 800-227-8834 **Circle No. 366**

With the 7000CB, you can achieve life-like colors on screen as



fast as you can conceive of them—or color and pattern variations used in textile and fashion design.

Attention: Marketing Managers— This May Be for You!



Did you ever need geographic analysis of database records? With Odesta Corp.'s new software product, Geo-Query, you can automatically create maps that classify and pinpoint the location of realworld data. Data to be analyzed, such as customer, membership, or personnel records; retail, service, or distribution center information; or any type of marketing information, can come from microcomputer, minicomputer, or mainframe databases.

GeoQuery is to be used with database, statistical,

GeoQuery Includes U.S.

maps with state boundaries, major cities, and all zip code locations. Regional and state maps, with county and major metropolitan area boundaries, are also available.

and spreadsheet software such as Odesta's Double Helix II or Data Desk, and Microsoft's Excel. Using Apple's Multifinder O/S. GeoQuery can run on the same Macintosh as Odesta's Helix VMX network and use information from VAX computers. An integral interface to Apple's HyperCard provides you with a business-oriented, geographic context for Hyper-Card information. Odesta Corp. 4084 Commercial Ave. Northbrook, IL 60062 312-498-5615 Circle No. 368

DEC-Compatible Systems

Second-Generation Minisupercomputers

FX/40, FX/80: deliver up to 15 times the performance of a VAX 8700 in computationally intense applications such as finite element analysis, computational fluid dynamics, computational chemistry, electronics simulation. scientific visualization, and image processing; FX/80 features up to eight high-performance vector processors providing a peak rating of 188.8 MFLOPS; in standard 1000 x 1000 Linpack benchmark, it performs at 65 MFLOPS.

FX/40 incorporates as many as four vector processors to reach a peak rating of 94.4 MFLOPS; in standard 1000 x 1000 Linpack benchmark, it performs at 30 MFLOPS; both systems include an Ethernet controller, VME I/O chassis, console video terminal, dot-matrix printer, operating-system software, FX/FORTRAN, and the Alliant Scientific Libraries; FX/80 \$299,000; FX/ 40 \$149,000; available now.

Alliant Computer Systems Corp., One Monarch Dr., Littleton, MA 01460, 617-486-4950. Circle No. 270

Computing Platform

Pegasus Superframe; a computing platform featuring a 320-Mbyte-per-second system bus, 250 VAX MIPS, 100 MFLOPS (100 x 100 Linpack), and 10-Mbyte cache; supports up to 10 CPUs, four I/O processors, 2 Gbytes of high-speed memory, and up to four operating systems running concurrently; offers fast IEEE-standard single, double, and extended precision floating-point 'computation and fully pipelined processor to ensure very high sustained execution rates; system with one 6460 CPU, 32 Mbytes of memory, 823 Mbytes of disk StorAGE. magnetic tape system, and operating system software \$695,000; fully configured 10CPU system with 250-MIPS performance \$4 million; standalone Pegasus CPU \$450,000; available fourth quarter 1988.

Elxsi Corp., 2334 Lundy Pl., San Jose, CA 95131, 408-942-0900 or 800-445-8148. Circle No. 272

32-Bit Supermicrocomputer

Cubix3/386; high-speed, 32-bit 80386 supermicrocomputer with superior price/ performance; has 32 user ports and more users can be added through CubixNet networking; to offload CPU overhead, I/O peripheral devices are managed by an 8085 processor, an 82258 four-channel ADMA controller, and 4 Kbytes of dual-ported memory; contains 16 slots for RAM memory configuration; memory features high-speed 80 nsec RAMs with byte parity mounted on individual 1-Mbyte modules; RAM can be extended to 16 Mbytes in 4-Mbyte increments; all memory is on-board, providing data transfer up to 32 Mbytes per second; supports full demand-paged virtual memory with 2 Gbytes of user virtual address space in 4-Kbyte pages.

Cubix³/386 includes a high-speed Winchester drive, a large-capacity SCSI tape drive, and a dual-speed floppy drive; up to three 10-Mbyteper-second or 15-Mbyte-persecond Winchester drives are supported; features a built-in power-fail protection device; comes with a 60-Mbyte tape, a 170-Mbyte Winchester drive, 4 Mbytes RAM, a floppy disk drive, Cubix-Power, and a UNIX runtime license.

Cubix Corp., 2800 Lockheed Way, Carson City, NV 89706, 702-883-7611.

Circle No. 274

Trace Supercomputers

Trace 7/100, Trace 14/200; incorporate Trace Scheduling compacting compiler technology; 7/100 includes 16 Mbytes of memory, 420 Mbytes of disk capacity, a cartridge tape drive, video console, and the Trace/UNIX operating system.





WHEN VAX PERFORMANCE COUNTS

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CIRCLE 414 ON READER CARD 100 HARDCOPY/April 1988

PRODUCT NEWS

Trace 14/200 includes 32 Mbytes of memory, 1.1 Gbytes of disk capacity, a cartridge tape drive, video console, and the Trace/UNIX operating system; Trace 7/100 \$197,500; Trace 14/200 \$399,500; available now.

Multiflow Computer Inc., 175 N. Main St., Branford, CT 06405, 203-488-6090.

Circle No. 276

Enhancements

Performance

20-MFLOP Array Processor

MicroMSP-4; a 20-MFLOP array processor that interfaces to LSI-11 and MicroVAX computers; features a single-quad board that plugs directly into the Q22 bus; comprises four basic sections: the Vector Processor, the Control Processor, the Host Interface, and the shared Multiport Memory; allows arithmetic, control, and host I/O functions to operate in parallel.

MicroMSP-4 features data memory expandable to 4 Mbytes and a built-in 68020 microprocessor; is user-programmable in FORTRAN-77, C, or Microcode; POR.

Computer Design & Applications Inc., 411 Waverly Oaks Rd., Waltham, MA 02154, 617-647-1900. Circle No. 278

Enhanced RAM System

Wide Word 2000; memory system captures up to 640 Mbytes in 3.2 seconds; rackmountable 15.75- x 19- x 24in. units can be combined for a total capacity of up to 80 Gbytes; single system provides a memory transfer rate of 200 Mbytes per second and permits easy interface with as many as eight I/O peripheral devices; 1-Mbit RAM technology quadruples previous Wide Word memory capacity with fewer components, while consuming less power; innovative multi-ported bus system provides easy interfaces for many popular I/O devices including VAX/ MicroVAX and Gould computers, Star and Numerix array processors, VME peripherals, and various high-speed A/D devices.

Wide Word 2000's error checking and correction circuitry automatically corrects soft errors; dedicated bus and tester card executes memory diagnostics and interface confidence tests fast and accurately; available now.

Dataram Corp., P.O. Box 7528, Princeton, NJ 08543-7528, 609-799-0071 or 800-822-0071. Circle No. 280

Storage Devices

Hard Disk Subsystems for MicroVAX II and MicroPDP-11

MVS-70, MVS-160, MVE-155, MVE-320; MVS-70 (71 Mbytes) and MVS-160 (159 Mbytes) are two hard-disk subsystems that are functionally equivalent to the RD53 and RD54 drives; MVS-160 features an average access time of 22 msec, a data transfer rate of 625 Kbytes per second, and an MTBF of 40,000 power-on-hours.

MVE-155 (155 Mbytes) and MVE-320 (319 Mbytes) are two high-performance, high-capacity ESDI hard disk subsystems for the MicroVAX II; MVE-155 has an average access time of 16.5 msec and a MTBF of 30,000 power-on-hours; MVE-320 features an average access time of 20 msec and an MTBF of 20,000 power-on-hours; MVS-70 \$1,900; MVS-160 \$3,450; MVE-155 \$3,665; MVE-320 \$6,800.

CMS Enhancements Inc., 1372 Valencia Ave., Tustin, CA 92680, 714-259-9555.

Circle No. 251

Low-Cost, DEC-Compatible Hard Disk Subsystem

EQR series; a family of low-cost, DEC-compatible mass storage systems that feature a high-performance hard disk subsystem with either a tape backup or a floppy drive in a single box; interfaces with DEC's LSI-11, MicroPDP-11, and MicroVAX II; basic model comes with one hard disk drive with 180 or 380 Mbytes of memory; an additional hard disk, tape



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EXPANDED SYSTEM	1.52 GIGABYTES	17 MEGABYTES	64
POWER VI			
STANDARD SYSTEM	720 MEGABYTES	17 MEGABYTES	32
EXPANDED SYSTEM	2.88 GIGABYTES	17 MEGABYTES	64

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PRODUCT NEWS

backup, or floppy disk drive may be added.

EQR can be rack-mounted in a MicroVAX cabinet system or placed on a table; no separate software drivers are required; MSCP/DU compatible; optional 25-in. cartridge tape drive adheres to QIC-02 standard and TMSCP; optional floppy disk drive emulates the RX formats; features simultaneous transfers, command queueing, seek ordering, and non-interleaved disk format; \$4,800+; available 48 hours ARO.

CMS Enhancements Inc., 1372 Valencia Ave., Tustin, CA 92680, 714-259-9555.

Circle No. 253

High-Capacity 5.25-in. Disk Drives

SI57; disk drives that feature 765 Mbytes of unformatted capacity and a seek time of 18 msec; individual formatted capacity of up to 601 Mbytes when integrated with SI's advanced QDA4E Caching Controller in MicroVAX environments; also available in DSA-compatible C-Series configurations that connect directly to DEC controllers and can be ordered as a fixed unit in a multi-drive storage array or as a module in SI's Quick Disconnect System for high-security environments; POR

System Industries Inc., 560 Cottonwood Dr., Milpitas, CA 95035, 408-432-1212. Circle No. 354

Compact Storage Subsystem for DEC Computers

CPF; a high-performance mass storage subsystem featuring a high-capacity ESDI hard disk drive in an enclosure that accommodates up to four additional peripherals; compatible with the DEC LSI-11, MicroPDP, and Mi-croVAX II; comes with a 180or 380-Mbyte hard disk drive; user can add tape backup subsystems, floppy disk drives, or additional hard disk drives in the enclosure for up to 1.2 Gbytes of mass storage; includes 252W power supply and can accommodate a maximum of five storage periph-



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CIRCLE 395 ON READER CARD



CIRCLE 413 ON READER CARD

PRODUCT NEWS

erals, two of which are halfheight floppy disk drives; basic model comes with a power supply and one drive.

CPF features an average access time of 16.5 msec; hard disk device is MSCP/DU compatible; .25-in. cartridge tape drive is compatible with TMSCP; floppy disk emulates RX33 or RX50 formats; features simultaneous transfers, command queueing, seek ordering, an on-board formatter, MTBF of 30,000 poweron-hours, and firmwareresident diagnostic software; \$5,600+.

CMS Enhancements Inc., 1372 Valencia Ave., Tustin, CA 92680, 714-259-9555.

Circle No. 255

Portable Hard Disk Unit for VAX

DM370H; 75-Mbyte microportable hard disk unit for the VAXmate, MicroVAX, and IBM PC/AT/XT-compatible marketplace; rugged and easily transported between

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CIRCLE 421 ON READER CARD

systems; small enough to hold in the palm of your hand; requires no external subsystem to operate; special cabling system allows the unit to function with the existing system power and control; additional cables and controllers are available.

DM370H has an access time to data of 28 milliseconds, uses the SCSI interface, and requires no special packaging or handling when being transported since heads are automatically parked when the unit is disconnected; plugs into the back of your PC and a simple disconnect allows the user to remove the disk unit for portability or data StorAGE protection; special key lock deters unauthorized tampering; \$2,995.

DMI Inc., 1 Hughes, Irvine, CA 92718, 714-583-1800. Circle No. 257

Portable Hard Disk Unit for Rainbow

DM120; a 20-Mbyte microportable hard disk unit for the DEC Rainbow that provides rugged construction for portability and data protection; can be used to upgrade the capabilities of a Rainbow Model A, B, or 100+, or to provide first-time hard disk capability; will operate with the standard DEC disk controller and no modifications are required.

No additional external subsystem is required for the DM120 since it operates from the host's internal hard disk controller and power supply; one hard disk unit can be shared among many Rainbows or many hard disk units can be used on one Rainbow by means of a simple connect/disconnect procedure; key lock ensures against unauthorized tampering; DM 120 \$995; \$100 per cable set.

DMI, 1 Hughes, Irvine, CA 92718, 714-583-1800. Circle No. 259

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CIRCLE 428 ON READER CARD

PRODUCT NEWS

multiprocessor connectivity; feature cache processing, performance monitoring, removable Winchester chassis, patch panel switching, drive status, long-line connections, overlapped seeks, simultaneous data transfers, and command queueing.

Clustor's on-board processors handle many of the I/O functions performed by host CPUs in conventional systems; accommodate extended cabling to remote CPUs and simplified connections; configurations may be redundant for fault tolerance; POR.

System Industries Inc., 560 Cottonwood Dr., Milpitas, CA 95035, 408-432-1212.

Circle No. 360

Tape Backup System

GigaTape; a high-capacity tape backup subsystem that features a sustained data rate of 246 Kbytes per second; error-correcting code ensures an error rate of less than one in 10^{13} bits read.

GigaTape features a 20,000-hour MTBF; proprietary controller firmware provides TMSCP protocol and VMS software compatibility; available in Q-bus or Unibus; \$5,495+.

Summus Computer Systems, P.O. Box 820549, Houston, TX 77282-0549, 800-255-9638 or 713-589-9772. Circle No. 362

Controllers and Host Adapters

SCSI Host Adapter

SQ716 Host Adapter; provides a SCSI interface for connecting up to seven disk drives to MicroVAX II, LSI-11, or other DEC Q-bus computers; capable of interfacing asynchronous SCSI drives with data transfer rates up to 1.5 Mbytes per second and synchronous SCSI drives with rates up to 3 Mbytes per second; supports the SCSI differential cable option; has non-volatile RAM memory.

SQ716 Host Adapter has a 64-Kbyte data buffer; features an automatic self-test function that disallows any communication between the CPU and the disk drive if the self-test fails when the adapter is powered up; transparent to the DU software driver contained in the RT-11, RSX-11M+, RSTS, MicroVMS, and Ultrix operating systems; compatible with disk drives by Control Data and IBM; \$1,795.

DILOG, 1555 S. Sinclair St., Anaheim, CA 92806, 714-937-5700. Circle No. 347

Data Input and Display Devices

Mouse Addition to VT200

ANSI-Locator; allows the addition of a mouse or trackball to DEC's VT220 series and other ANSI-compatible terminals; ANSI-Locator is connected between the host and the terminal and the mouse is connected to the ANSI-Locator; mouse should be compatible with Logitech C7; trackball should be compatible with Microsoft; in simplest operating mode, issues a series of "arrow-key" movements and the cursor moves accordingly; this mode requires no software modifications or special host/application support; second mode requires application modifications to recognize a logical cursor position; cursor may be moved as much as desired; host will not be interrupted until one of the "select" buttons is pressed; application can then update the logical cursor position with the actual cursor position.

ANSI-Locator can be confined to boundaries defined by the application; thus, different categories of users could be allowed access to different areas of the screen; includes keyboard emulation mode in which a keyboard can be displayed at the bottom of the screen and the user can choose the characters to be sent by using the mouse; is RS-232 compatible, housed in a small plastic case, and comes with power supply and cables; Logitech C7 mouse is optional; ANSI-Locator \$349; introductory price \$299; available now.

Applied Business Sys-

tems, 12141 Candy Lane, Saratoga, CA 95070, 408-446-9469. Circle No. 349

Data Output Devices

Digital Thermal Videoprinter

TX-2000; digital videoprinter operates at about one-tenth the cost of existing analog-type videoprinters and costs several thousand dollars less to purchase; produces superior hardcopies in only 10 seconds per fullscreen image; incorporates Axiom's exclusive complete digital image StorAGE and recovery technique; provides accurate screen Hardcopy from any high-resolution raster-scan graphics display from the standard composite or separate video signal; high-resolution images for CAE, scientific, medical, and other systems can be quickly copied without needing any software or hardware interface.

TX-2000 features both digital *StorAGE* and dotclock recovery; fixed-array thermal technology produces extremely high-resolution printout (200 dots per inch); hardcopies can be obtained from any raster-scan display up to 1536 x 1024 pixels.

Axion Edwards-CPE Inc., 1014 Griswold Ave., San Fernando, CA 91340,

818-365-9521. Circle No. 351

Data Communications And Interconnects

Data Communications Exchange System

Data Communications Exchange System, Model 24; allows peripheral sharing, computer-to-computer communication, and buffering of print data; has a powerful 16bit CPU plus multiple, highperformance I/O processors that allow super-high-speed transfer of data: customized by combinations of serial and parallel ports installed in four-port I/O modules to a maximum of 24 total ports; ports are user-set as computer or peripheral ports; data

input and output are simultaneous on all ports; 512-Kbyte buffer is expandable to 4.5 Mbytes.

Full duplex communication on the Model 24 eliminates isolated islands of information by providing computer-to-computer communications concurrent with all operations; fully compatible with virtually all computers, printers, plotters, modems, and other peripherals; is \$895-\$1,895.

Bay Technical Associates, 200 N. Second St., Bay St. Louis, MS 39520, 601-467-8231. Circle No. 353

Dual-Cable Support for Broadband LAN Products

CR/5NT, RFM/5NT; CR/ 5NT is a channel remodulator that resides at the cable head end, inspects each incoming packet for collisions, and regenerates the packet for the outbound cable, filtering out channel noise in the process.

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BA11	8 Slots	51/4"	252
BA123	12 Slots	51/4" & 8"	750
BA123	12 Slots	51/4"	750
Tray	None	8" Fujitsu	396
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PRODUCT NEWS

sulting from environmental changes or electrical drifts in other network components; automatic control mechanism maximizes network uptime and minimizes routine maintenance; provide readouts of the receive and transmit signal levels.

CR/5NT and RFM/5NT are compatible with entire Bridge family of broadband server products; CR/5NT \$5000; RFM/5NT \$795; available 60 days ARO.

Bridge Communications Inc., 2081 Stierlin Rd., Mountain View, CA 94043, 415-969-4400. Circle No. 355

Network Shell Technology

VXM Network Shell; a network shell that provides transparent access to resources about a network; independent of architecture, operating system, and network configuration; can be used to develop distributed applications, link heterogeneous software and hardware, join heterogeneous databases, or do virtually anything that requires cooperative, intelligent processing, applications are written in the proprietary VXM language, specifically designed for developing applications across distributed, heterogeneous hosts.

VXM Network Shell can provide extensive application layer services to non-OSI networks such as those using TCP/IP and Netbios; gives developers and users an offthe-shelf OSI-type capability for these existing networks, as well as greatly extends the capabilities of the newer OSI network applications; \$395+; available now.

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Command Technologies Inc., 347 Congress St., Boston, MA 02210, 617-451-5221.

Circle No. 261

Modular Multiport Board

Modular Multiport; serial port board uses eight RJ-11 telephone-style connectors instead of 25-pin connectors; compatible with the IBM PC/ XT/AT and compatibles as well as 386-based computers; new connection method uses modular jacks identical to those used in home telephone equipment to provide quick, inexpensive connections from the host computer to terminals, printers, modems, and other peripheral devices; designed for multiuser systems running UNIX, XENIX, Pick, and others; can handle data rates of up to 56,000 bps.

Arnet Corp., 618 Grassmere Park Dr. #6, Nashville, TN 37211, 800-366-8844.

Circle No. 263

VME Controllers

LC 202, EXOS 302; LC 202 Ethernet link board achieves link speeds of up to 9 Mbits per second; optimized for the link environment; provides significant performance enhancements when running host-resident protocols, such as 4.2 BSD and other UNIX derivatives.

EXOS 302 intelligent Ethernet front-end processing board uses the Intel 80286 microprocessor providing users with up to 70% higher performance over existing technologies; fully compatible with the EXOS 202 product allowing customers to run the same TCP/IP software on both board families; can function as an intelligent controller or in link mode; LC 202 \$1,495; EXOS 302 \$2,495; is available second quarter 1988.

Excelan Inc., 2180 Fortune Dr., San Jose, CA 95131, 408-434-2226. Circle No. 265

New Communication Option

New communication option for MicroVAX 2000 systems simplifies connection to IBM host systems and sup-
ports the X.25 international communications protocol; extends MicroVAX 2000 users' ability to utilize WAN.

New communication option is a single-line synchronous communication interface that supports VMS/SNA software system V. 1.2 and VAX Packet Switching Interface V. 4.1 running under VMS V. 4.6; \$1,500.

Digital Equipment Corp., Maynard, MA 01754-2571.

Circle No. 267

Printer Sharing System

430 Metro Switch System; allows users to connect 4-20 computers to one or two printers; users can build and expand upon a sharing system for existing computers without having to invest in multiple printers or a LAN: default settings are compatible with most commonly used printers including the HP LaserJet.

430 Metro Switch System's 256- or 512-Kbyte buffer stores documents from the computer, freeing the user to move to other tasks while the document prints; users use their standard word processing print commands.

Datacom Technologies Inc., 11001 31st Pl. W., Everett, WA 98204, 206-355-0590.

Circle No. 269

TCP/IP for UNIX

NP722; protocol processor embedded with TCP/IP software for UNIX System V. 3 VME-bus-compatible systems provides a full set of hardware and software tools for TCP/IP processing; fully supports TLI Streams, FTP, Telnet, Remote File Sharing, UC Berkeley R-utilities; provides a socket interface library that allows programmers to port and develop network applications under Berkeley 4.2.

NP722 processes DMA data and command transfers between the host's main memory and the network; hardware consists of an 80186 microprocessor, an 82586 LAN coprocessor, and 512 Kbytes of resident RAM; is mounted on a single-slot, double-height VME bus card; \$2,390; available now.

Micom Systems Inc., 155 Swanson Rd., Boxborough,

MA 01719. 617-263-9929. Circle No. 271

Full-Featured, **Dual-Mode LAN Transceiver**

Model 2010DM; LAN transceiver is fully compatible with 10-Mbit-per-second

Ethernet V. 1.0/2.0 and IEEE 802.3 specifications; switch-selectable 10-MHz "heartbeat" is generated by the sending transceiver after each data frame as a signalquality error test and to control collision conditions; a "watchdog" timer prevents any one terminal from generating continuous transmissions and monopolizing the network.

Three versions of Model 2010DM are available: 2010DMS, which includes a side-mounted connector and stinger, 2010DMN, with "N"type connectors, and the 2010DMT, with a BNC connector and a T connector for attaching to Thinnet; \$198.

TCL Inc., 47621 Westinghouse Dr., Fremont, CA 94539, 415-657-3800. Circle No. 357



CIRCLE 447 ON READER CARD



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Graphics

RGB Plot Utility For VAX/MicroVAX

RGB Plotting Software Utility; for VAX and Micro-VAX computers using VMS; enables the direct plotting of RGB (red, green, and blue) data on Versatec plotters; supports all Versatec electrostatic- and thermal-transfer color plotters; written in ANSI FORTRAN-77.

RGB Plotting Software Utility supports user customization in the following ways: to be used with additional color systems (HLS, HSV, CMYK: CIE, L*u*v*, L*a*b*), to operate on RGB data stored in one file or in three separate files, to support additional plotters for producing gray scale, to change the pixel plot resolution, to change the pixel size, to change the number of pixels on x and y axis, and to change the color palette; \$500; available now.

Versatec, 2710 Walsh Ave., Santa Clara, CA 95051, 800-538-6477 or 800-341-6060 in CA. Circle No. 273

Text and Graphics Utilities for VAX

NRUNOFF; this series of text and graphics utilities are integrated into the CASE 2000 DesignAid environment; accept either DesignAid CASE or ASCII format files with special formatting tags for graphics areas; stores and then strips graphics from the source file and creates a DSRformatted output file with spaces for figures; can edit the DSR source file on-line and preview the results; figure spaces can be increased or decreased.

Once DSR text file is completed, NRUNOFF merges the DesignAid graphics back into the output file; final output is a CASE file containing DSR-formatted text and DesignAid graphics, all integrated on the specified pages; includes a print utility and directory command that accepts all standard VAX/VMS **********************

qualifiers; VAXstations \$1000; VAX mainframes \$10,000; available now.

Nastec Corp., 24681 Northwestern Hwy., Southfield, MI 48075, 313-353-3300 or 800-872-8296.

Circle No. 359

Interactive Drawing Package For VAX

Draw; generates logic diagrams, training aids, engineering designs, floor plans, word charts, maps, and other line art; has three interface modes: command mode for fast operation, graphical menu mode for novice or occasional users, and tablet mode for maximum precision and for digitizing line art; input can come from a keyboard, joydisk, mouse, or graphics tablet; output can be directed to a wide range of Hardcopy devices including HP pen plotters, DEC laser printers, Tektronix ink-jet plotters, and all PostScript devices.

Draw's primitives include polyline, polygon, arc, circle, ellipse, markers, rectangle, text, and library symbol; system library contains more than 300 symbols; users can build their own private libraries of symbols; available transformations include zoom, pan, mirror, copy, move, scale, rotate, extrude, group, and ungroup; runs on VAX/VMS systems with VT240/340 and Tektronix display-list graphics terminals or equipment; \$3,500+; available now.

Precision Visuals Inc., 6260 Lookout Rd., Boulder, CO 80301, 303-530-9000.

Circle No. 275

Systems Software

Terminal Emulation Software

TGRAF-07, TGRAF-15; Tektronix terminal emulation software packages support IBM 8514A; TGRAF-07 is a single-screen emulation product—both text and graphics appear on the 8514A monitor; TGRAF-15 supports dual screens—the graphics display is on the 8514A screen and alphanumeric is displayed on a VCA monitor; TGRAF-07 \$995; TGRAF-15 \$1,995.

Grafpoint, 1485 Saratoga Ave., San Jose, CA 95129, 408-446-1919. Circle No. 277

FORTRAN Converter

VM77; enhanced conversion tool identifies and converts non-standard DEC ex-FORTRAN tensions in programs, producing highly portable FORTRAN code conforming to the ANSI-77 FORTRAN standard; now runs on VMS-based computers; new DEC extensions include ASSOCIATE VARI-ABLE, FIND and REWRITE, LOGICAL inside IF, CLOSE options, DEFINE FILE, and BYTE data types. \$3,500.

Computer Translations, 2235 W. Potter, Phoenix, AZ 85027, 602-582-9515.

Circle No. 282

Software Device Driver

Software device driver supports the Berkeley TCP/ IP utilities over Ethernet networks; compatible with computer systems using UNIX System V/VME Release 3.1 and AT&T WE 321SB VME bus Single Board Computer.

Using the software device driver, AT&T-based VME bus systems can exchange files with, log onto, and generally gain access to a wider variety of computer systems; runs with the CMC ENP-10 or ENP-10 Plus VME bus Ethernet boards.

AT&T, Dept. 51AL230230, 555 Union Blvd., Allentown, PA 18103, 800-372-2447 or 800-553-2448 in Canada.

Circle No. 361

Timing Device for VAX

Time Source, Time Server; Time Source is a precision timing device with host-resident software that synchronizes the calendar clocks of networked VAX/VMS computers; can be used as a time reference in standalone applications where coordination or monitoring of activities is critical; generates a





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The ADDS 3220 is fully compatible with the DEC VT220, VT100, VT52 and ANSI X3.64. It won Digital Review's 1987 "Best Alphanumeric Terminal of the Year" award.

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PRODUCT NEWS

signal that is within 10 msec of the the international time standard. Coordinated Universal Time: runs unattended and sets itself when turned on; can't be set or adjusted by hand.

Time Server is software that lets a VAX computer equipped with a Time Source unit operate as a network time server, synchronizing DECnet nodes to a standard time signal; Time Source \$695-\$1,495, available now; Time Server \$250-1,000, available 60 days ARO.

Precision Standard Time Inc., 105 Fourier Ave., Fremont. CA 94539. 415-656-4447. Circle No. 363

4GL Rapid Development System And Interactive Debugger

Informix-4GL Rapid Development System, Informix-4GL Interactive Debugger; Rapid Development System is a 4GL that dramatically reduces application development time; Informix-4GL code is compiled into pseudocode (p-code), read into memory, and executed by a p-code runner, with no need for an external compiler or linker; programmers can quickly develop fully customized applications in a variety of computing environments, with features such as scrolling. windows, and color.

Informix-4GL Interactive Debugger provides fast, interactive debugging capability and a source-level debugger; gives user the ability to see code execute line by line, learn unfamiliar programs quickly, set break points, interrupt program at predetermined point, display contents of a variable program array, and trace a function; POR.

Informix Software Inc., 4100 Bohannon Dr., Menlo Park. CA 94025, 415-322-4100. Circle No. 365

Interface Analyzer

Model 500 EIA RS-232 Interface Analyzer; a diagnostic tool designed for use at the standard EIA RS-232 or CCITT V. 24 data interface of modems, multiplexers, terminals, and computers; inserted

in series between the Data Terminal Equipment (DTE) and the Data Communications Equipment (DCE) to provide access to, and monitoring of, all data, timing, and control signals; miniature rocker switches allow the user to program a "make" or "break" for each signal at the DCE/DTE interface; minipatchcords are provided for cross-patching or loopback patching of signals.

Model 500 EIA RS-232 includes a reference chart with a complete table of EIA/ **CCITT-standard** interface signal descriptions: requires no AC or DC power supply; power is derived from the signals under test; pocket-sized and constructed in a sturdy aluminum case; \$98.

Electro Standards Laboratory Inc., P.O. Box 9144, Providence, RI 02940, 401-943-1164. Circle No. 367

Production Compiler

Production Compiler; allows application developers to create and distribute unlimited copies of Level5/PC expert system applications that are free of the copy restrictions that apply to the Level5 development system itself; takes PRL syntax and produces a standard .EXE file: \$3000.

Information Builders Inc.. 1250 Broadway, New York, NY 10001, 212-736-4433.

Circle No. 283

Backup Utility for VAX

After Hours Software;



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Digi-Data's GIGASTORE™ provides 2.5 Gigabytes of data storage on a single T-120 VHS video cartridge. That permits backup of your largest disk drive on off-hours without an operator.

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GIGASTORE can be provided with an interface for DEC computers, such as VAX and Micro Vax, for operation under VMS. It is also available with an IBM PC interface, operating under MS/DOS.

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CIRCLE 518 ON READER CARD

PRODUCT NEWS

backup utility manages scheduling, reports, systemmanagement activities, job tracking, and selective restoring; GIGA-Backup handles 2000-Mbyte tape and optical devices; Librarian helps users maintain a complete tracking record of all physical media and files used for backup purposes; tracks free volumes, media sent off-site for *StorAGE* or cleaning, and bad or missing volumes.

After Hours Software features automatic modem-control utility, personal card file, and calendar; File Defragmentor helps you clean up file structures and speed up disk access; MicroVAX \$795; VAX \$1,895; available now.

SYCO System Communications Inc., P.O. Box 838, 165 Mechanic St., Leominster, MA 01453, 617-534-6499.

Circle No. 284

Sybase Products For VAX and IBM PC

DataToolset, DB-Library; DataToolset is the component of Sybase that provides visual tools for building and running applications; applications can transparently access data from Sybase Data-Servers residing on the same or different machines in a network; DataServer handles all data management functions and is specifically designed to handle on-line applications.

DB-Library, one product in the DataToolset, provides a programming language interface for applications to access the Sybase DataServer; allows Sybase applications to be integrated under MS Windows with DOS 3.3; DataToolset and DataServer combined \$1,000-\$150,000; DB-Library \$1,000-\$8,000.

Sybase Inc., 2910 Seventh St., Berkeley, CA 94710, 415-548-4500. Circle No. 285

DBL Utilities for Application Software Development

DBL Synergy; a set of DBL utilities that aid in application software development; window tool features portability among operating systems, field definitions that simplify menu selections, multiple window displays, ability to save and restore windows, a prototyping utility, simple implementation procedures, and borders and titles; POR.

Digital Information Systems Corp., 11070 White Rock Rd., Rancho Cordova, CA 95670, 916-635-7300. Circle No. 287

Serial Breakout Box Offers Parallel Interface Test

Model 225; a high-quality RS-232C serial breakout box that includes parallel interface testing capabilities; features 52 LED's that give fourstate signal indication; includes 26 in-line switches and 52 sockets that allow breaking and re-directing of all 25 lines plus one unassigned line; a battery simulates high or low signals; \$229; available now.

M-Test Equipment, P.O. Box 146008, San Francisco, CA 94114-6008, 415-861-2382.

Circle No. 286

Transparent Terminal Emulation

TouchTerminal; generalpurpose, transparent terminal service software allows Apple Macintosh or MS-DOS users to establish terminal sessions to a VAX/VMS host across a Touch OSI network using unmodified existing terminal emulation programs; enhances an existing terminal emulator's capabilities by allowing the user to establish multiple terminal sessions via the Touch OSI network; transparency allows users to preserve their installed base of terminal emulation software and minimize user retraining.

TouchTerminal allows network hardware to act as the terminal emulator's physical medium for connection to the host computer; available in June as an option to any Touch OSI product; will be free with Touch OSI products ordered through September 30, 1988.

Touch Communications Inc., 10 Victor Square, Scotts Valley, CA 95066, 408-438-4800. Circle No. 288



DISK/TEST 88



JUNE 16-17, 1988 SAN JOSE HYATT HOUSE

Testing a highly complex and sophisticated piece of equipment like a disk drive is no simple task. It does not help that intelligent interfaces such as SCSI and IPI isolate the buyer from intimate contact with the internals of the disk drive and make testing even more difficult.

- How does the builder and the user test intelligent drives?
- Can embedded SCSI drives incorporate their own testability?
- Are window margins useful or are they of exaggerated importance?
- What progress is being made on testing thin film heads and media?
- Does Run Length Limited Coding exacerbate the issue of identifying and handling defects?

Specific test issues to be covered during the seminar include:

- Phase Margin
- Window Margin
- Defect Analysis
- Test Data Correlation
- Qualifying the Interface

Run Length Limited Codes and ECC
 Correctable vs Non-correctable Errors

Data Access with Intelligent Interfaces

DISK/TEST 88 is aimed at those involved with engineering, manufacturing, and marketing of disk drives as well as those responsible to evaluate, suppliers, repair centers, controller companies, system integrators and test equipment suppliers will find DISK/TEST 88 a valuable forum for the interchange of ideas and technology.

There is more than talk at DISK/TEST 88. The Exhibitors Reception allows attendees the opportunity to compare competitive and complementary products side-by-side in a convivial atmosphere. Attendees can question both users and suppliers of test equipment on their respective merits.

In addition to exhibitors, speakers include representatives from system integrators and major disk manufacturers:

Adaptec	Hewlett Packard	Micropolis
Applied Computer Techniques	IBM	Memory Technology
Applied Magnetics Corp	I/O XEL	Peer Protocols
AVA Instrumentation	JCS Technology	Pioneer Research
D-Designs	KODE	Prime Computer
Datapoint	Luctor	Seagate
Data Systems Technology	Magnetic Peripherals	Wilson Laboratories
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fbn Management Science Corporation claims that ET offers several advantages over a manual system. These advantages include:

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ET is the only general-purpose VMS product we've seen in this category. Running on all VAXes, it lets managers monitor employees at a glance, while employees enter their own charges ... ET is easy to learn and use

digital review, January 25, 1988

The Electronic Timesheet is installed in organizations ranging from 20 to several hundred employees, and has been used to manage and control projects ranging from risk analysis to a multi-million dollar shuttle spacelab experiment.

Evaluate ET on your VAX: An evaluation kit including The Electronic Timesheet Software, Users Manual, and a video cassette containing an on-line demonstration is available for \$95.00 To Order Your Evaluation Kit, Call Igal Hauer at (416) 534-6878 Prices Start at \$1295.00 (limited time offer)

CIRCLE 519 ON READER CARD

PRODUCT NEWS

Applications Software

Flat-File Database for VAX

FastFile; flat-file database for VAX/VMS; similar to PC list managers and allows a non-technical user to create computerized files such as mailing lists, simple inventories, and personal data; contains an internal data dictionary and Englishlanguage report writer that provide formatted input screens and custom reportwriting capabilities to the end user; each screen can have up to 50 data fields, which can be alphanumeric, numeric, dates, or numeric with decimals.

FastFile user creates reports by typing "print" plus the name of each field he wants printed; produces a complete, formatted report that can include multiple lines, imbedded-text literals, and mailing label formats; includes the ability to sort the database, select specific records, calculate new values, and take totals and subtotals; data may be imported from and exported to PC applications, such as popular databases and spreadsheets, that support ASCII or DIF files.

Datamate Co., 4135 S. 100th East Ave., Ste. 128, Tulsa, OK 74146. Circle No. 289

Accounting Package

TSX-Plus System Resources Utilization Accounting Package (TSRUAP) V. 3.0; consists of a system statistics logging program, a report-generating program, utility programs and command files, and user documentation; data on individual sessions, user disk allocation. user memory utilization, and miscellaneous resources utilization are recorded by the statistics logging program; Records project and pro-grammer numbers, TSX-Plus line number, logon date and time, and connect time in minutes of each individual session; disk allocation in kiloblock-minutes and memory utilization in kilobyte-minutes are recorded as cumulative quantities; miscellaneous resources are definable by the system manager including execution of proprietary software, user-requested backups, and user disk-space reallocations; total CPU time is picked up from the data logged by TSX-Plus in its access control file.

TSRUAP V. 3.0 reportwriting program produces a system manager's summary report and individual projectprogrammer summary reports; utility programs aid in selecting project and programmer numbers, logging miscellaneous charges from both the user's line and the system operator's line, and in establishing the schedule of charges; additional utility programs read and display the contents of the data files on the terminal; new features include a sampling algorithm that improves the quality of the data recorded and two alternative methods of selecting project and programmer numbers; single CPU license is \$600+.

Nab Software Services Inc., P.O. Box 20009, Albuquerque, NM 87154, 505-298-2346. Circle No. 290



Streamline and Softerm PC

Streamline, Softerm PC; Streamline is a PC-to-VAX interface that helps PC users extract and download data from the VAX in formats for Lotus, dBase, DIF, and others; on the VAX, it provides standard menu-driven interface for Oracle, Ingres, and Datatrieve; available with VT220 terminal emulation that runs memory-resident on the PC.

Softerm PC emulates 45 popular asynchronous terminals and supports seven file transfer protocols, including Kermit and Xmodem; features a full-screen text editor, background operation, seamless remote virtual disk, scripting, and keyboard remapping; POR.

Keystep Corp., 7580 W. 16th Ave., Third Floor, Lakewood, CO 80215, 303-238-7710.

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The USI/HSR was specifically designed to allow maximum UNIBUS utilization and freedom in system configurations. The unit is totally transparent to system operation and requires no hardware or software changes.

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(The PDP-11 Performance Enhancement Package)

This performance package consists of an amazing new 5ns UFUM (ULTRA FAST UNIBUS MEMORY) and a USI/ HSR (UNIBUS SEGMENT ISOLATOR/ HIGH SPEED REPEATER). Your PDP-11/24, 11/34 and 11/44 systems now have growth potential beyond all expectations.

If you are using older DEC UNIBUS Systems such as PDP 11/40, 11/45, 11/50, 11/55, or 11/60 you can easily double or perhaps triple your system throughput.

The memory comes in either 1/4 or 1 mb static ram arrays on a single board. It directly replaces the memory now in the system.

The upgrade is simply "plug and play", while the associated costs are only a fraction of replacing your current system with a new one. There is no need to retrain your people, renovate your computer room or rebuild your files.

PEP-70

(The PDP 11/70 Performance Enhancement Package)

This package consists of a new static ram, 2 or 4 mb memory board with a 15 nanosecond access time and a complete read or write cycle time between 100 and 200 nanoseconds.

The PEP-70 increases CPU and Bus throughput, thus allowing a previously CPU bound system to have the same User Response as a lightly loaded system. The additional UNI-BUS bandwidth allows you to increase 1/0 capacity, 1/0 transfer rates, and User loads. System performance has increased by factors of 25%-45% at various RSTS user sites.

The PEP-70, when installed, is fully compatible with present hardware and operating system software. Installation is a simple process with minimum system down time.

The new memory board directly replaces the DEC MK11-B, C or MJ11 style memory. It is physically plugged into slot 19 in the 11/70 CPU backplane. This elminates the need for the entire MK11 memory cabinet, thus reducing CPU footprint by 50%.

CACHE-70

(PDP 11/70 Hyper-Cache)

This two board set directly replaces the DEC Cache Control and DATA PATH modules (M8142 and M8145 respectively). It allows you to fully utilize the efficiency and speed of the PEP-70.

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This adds a new dimension of speed over the PEP-70 by a factor of 15-25%.

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ADVERTISERS INDEX

Boodon Inquinu	Daga
Number	Number
444 Access Technology Corp	36,37
617-655-9191	
425 Advanced Systems Corp. 426 Andromeda Systems	111
818-709-7600	
437 AOK Software	14
- Apple Computer Corp	52 53
800-538-9696 ext. 505	
422 Applied Digital Data Syst	ems 112
516-231-5400	104
608-565-7200	104
380 Boston Boards & Systems	Inc 118
617-747-6222 396 Brainwaye Systems Corn	105
303-466-6190	105
514 Brookvale Associates	117
West Coast 800-252-6200	
382 California Boards	120
213-542-3000	
516 Chrislin Industries	117
800-468-0736	
389 Clayton Computer System	s Inc. 124
916-925-5727	Course IV
800-CLEARPT	. Cover IV
- Clyde Digital	50a,50b
412 Clyde Digital	51
377 CMD Technology Inc	. Cover III
440 CMS Enhancements Inc.	25
714-259-9555	
376 Codonics Inc	3
210-243-1198 374 Cognos	5
800-4-COGNOS	
418 Cyborg Systems Inc	7
312-454-1865	101
420 Datalease	101
385 Datalease	122
392 Datalease	125
714-632-6986	120
407 Datamedia Corp	23
800-DMC-INFO	107
818-888-4488 ext. 650	127
447 Datatranslations	109
433 Datavision	19
414-073-7041 383 Deteware Inc	120
305-771-7600	140
386 DAX	122
213-540-2639 272 Domas Software I td	91
800-267-3862 (continental)	U.S. only)
613-748-0209 (Canada)	
714-553-8683 (California)	96
714-632-1841	
429 Digi-Data Corp	113
301-498-0200	197
805-498-4577	141
468 Digital Dealers Associatio	n 128
313-475-8333 507 Digital Solutions	196
916-638-5606	120
406 DILOG	66
714-937-5700	107
714-751-0133	107
512 Eakins Associates	117
513 Eakins Associates	117
430 Edcon Systems	114
617-369-2674	
394 Editech	125
384 Electronic Service	
Specialist Ltd.	
414-255-4634 270 Fili Hoffron & Same La	110
617-547-4005	118
445 Emulex Corp	58,59
446 Emulex Corp	60,61
- ENDL Consulting	115
408-867-6630	110
- Expoconsul International	92
519 FBN Management	116
416-534-6878	
508 Federated Consultants	127
614=610=4161	

Rea	der Inquiry	Page
442	Imaging Technology	41
438	617-938-8444 Interactive Technology	27
124	800-362-6203 In OR 503-644-0111 ISE Inc	110
395	213-837-8339 KEA Systems	104
381	800-663-8702 Kimberly Electronics	123
390	Kimberly Electronics 800-843-4009 In NJ 201 387 0872	124
436	MDB Systems	42
511	Meadowlark Enterprises . 617-777-4666	117
414	Medcon 714-947-1452	100
439 201	Militope	29
378	612-884-6601 MRI Corp.	118
388	MRI Corp 305-587-7464	119
416	MTI Systems Corp 800-645-6530	11
387	National Data Systems 201-843-5300	122
466	New York Computer Exchan 516-752-9202 Nissho Floatropics Comp	nge . 120
398	Nissho Electronics Corp.	
428	Nissho Electronics Corp	106
	800-233-1837 ext. 420 In CA 714-261-8811 ext. 420	
402	Northwest Digital Systems 509-447-5631	96
372	312-498-5615 Owen + Davis Systems	97
403	714-540-8878 Perceptics	. Cover II
432	615-966-9200 Polytron	6
397	503-645-1150 Process Software	105
423	413-549-6994 Pulizzi Engineering Inc	110
515	QEI Inc	117
413	Radgo 800-543-1986	104
411	513-752-6880 Restor	13
405	Saturn Systems	102
417	Security Dynamics 617-547-7820	91
143	Sigma Information Systems 714-630-6553	s 35
518	Stone Mountain Computing 805-964-9101 Stratagia Information	114
104	800-227-1209 In MA 617-273-5500	80
399	Summus Computer Systems 713-589-9772	s 64
167	Talon Technology Corp 214-680-9913	47
100	Rechnology Concepts 800-777-2323 Tolobyto Toobrala	65
101	516-423-3232 U.S. Leasing	195
517	415-627-9682 William A. Pederson & Asso	oc 117
123	408-734-9511 Z-Line	110
	714-540-4229	

STORAGE ADVERTISERS

108	EMC Corp
	800-222-EMC2
134	Emulex CorpSA5
	800-EMULEX-3
	In CA 714-662-5600
110	MDB Systems SA2,3
	714-998-6900
135	Quickware EngineeringSA7
	800-237-1185
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G ALENDAR BY KIMBERLY SCHULZE, Associate Editor

IN THE SPOTLIGHT

The optical storage market for write-once is expected to grow to more than four times its present size in the next four years (see graph). If you're interested in this fast-growing market, plan to attend Optical Storage 88, which is being held May 16-18 at the Hyatt Regency in Denver. This three-day conference, priced at \$995, will focus on actions required to make optical storge a major growth industry and not just a promising technology.

Two "must attend" events, DEXPO Spring 88 and the DECUS U.S.

Chapter Spring '88 Symposium, will be held in Cincinnati in May. DEXPO will take place at the Cincinnati Gardens. May 17-19, and DECUS will be held May 16-20 at the Cincinnati Convention Center and the Clarion Hotel. A day of Pre-Symposium Seminars will be held on May 15. **Pre-registration** fees (deadline is April 29) for the DECUS symposium range from \$200 for one day to \$400 for all five days. Walk-in fees are considerably higher. The pre-registration rate for the Pre-Symposium Seminars is \$225 and the walkin rate is \$335.

MAY

2–4—Evaluating and Implementing Local Area Networks; Boston; contact the Institute for Advanced Technology, Registrar (ETCIAT), 1450 Energy Park Dr., St. Paul, MN 55108-5299, 800-638-6590; also May 16–18 in New York.

2-5—AutoCAD Expo '88; Chicago; contact Autodesk Inc., 2320 Marinship Way, Sausalito, CA 94965, 415-332-2344.

3,4—1988 National Conference on Managing DEC-IBM Integration; Chicago; contact Gregg Martin, De-Boever & Associates Inc., 179 Great Rd., Ste. 220, Acton, MA 01720, 617-264-0155.

3-6—CASExpo-Spring; Dallas; contact CASExpo-Spring Coordinator; 3825-I S. George Mason Dr., Falls Church, VA 22041, 703-845-1657.

4-6—AI '88; Long Beach, CA; contact Dr. Murray Teitell, General Program Chairman—AI '88, c/o Intelligent Choice, 1050 Duncan Ave., Ste. D, Manhattan Beach, CA 91109, 213-379-9680. 9-11—Voice/Data Integration and ISDN; Washington, DC; contact the Institute for Advanced Technology, Registrar (ETCIAT), 1450 Energy Park Dr., St. Paul, MN 55108-5299, 800-638-6590.

9-12—Comdex/Spring '88; Atlanta; contact Comdex/ Spring '88, Registration Department, 300 First Ave., Needham, MA 02194.

11–13—Neural Networks and Parallel Distributed Processing; San Francisco; contact The Institute for Professional Education, P.O. Box 756, Arlington, VA 22216, 703-527-8702.

11-13—Project Management: A Practical Workshop; Atlanta; contact The Institute for Professional Education, P.O. Box 756, Arlington, VA 22216, 703-527-8702.

15—DECUS Training Seminars; Cincinnati; contact the Digital Equipment Computer Users Society, 219 Boston Post Rd., BPO 2, Marlboro, MA 01752-1850, 617-480-3290.

15–20—Third International Conference on Supercom-



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puting and Second World Supercomputer Exhibition; Boston; contact the International Supercomputing Institute Inc., Ste. B-309, 3000 34th St. S., St. Petersburg, FL 33711, 813-866-2694.

16–18—Aligning MIS With Business Goals; San Francisco; contact The Institute for Professional Education, P.O. Box 756, Arlington, VA 22216, 703-527-8702.

16–18—Data Communications and Information Systems Security; San Francisco; contact the Institute for Advanced Technology, Registrar (ETCIAT), 1450 Energy Park Dr., St. Paul, MN 55108-5299, 800-638-6590.

16–18—Optical Storage 88; Denver; contact Optical Storage 88, c/o Cartlidge & Associates Inc., 3097 Moorpark Ave., Ste. 202, San Jose, CA 95128, 408-554-6644.

16–20—Analysis of Messy Data; San Francisco; contact The Institute for Professional Education, P.O. Box 756, Arlington, VA 22216, 703-527-8702.

16–20—1988 Spring DE-CUS U.S. Symposium; Cincinnati; contact the Digital Equipment Computer Users Society, 219 Boston Post Rd., BPO 2, Marlboro, MA 01752-1850, 617-480-3319.

17–19—DEXPO Spring 88; Cincinnati; contact Susan Werlinich, Press Officer, Expoconsul International Inc., 3 Independence Way, Princeton, NJ 08540, 800-628-8185.

23–25—Relational Data Base Management Systems: A Comparative Analysis; San Francisco; contact the Institute for Advanced Technology, Registrar (ETCIAT), 1450 Energy Park Dr., St. Paul, MN 55108-5299, 800-638-6590.

23–27—Ninth Annual Conference on Applications of Computer-Aided Software Engineering Tools; Ann Arbor, MI; contact Rebecca Sizemore, general chairperson, Meta Systems, 315 E. Eisenhower, Ste. 200, Ann Arbor, MI 48108, 313-663-6027.

26—The California Computer & Graphics Show; Palo Alto, CA; contact Norm De Nardi Enterprises, 289 S. San Antonio Rd. #204, Los Altos, CA 94022, 415-941-8440.

B us Stop

BOY, THOSE TINY DRIVES KEEP ON COMING

It seems that all it takes is for somebody like IBM to start using something and a whole bunch of that something starts appearing. That's the case with 3.5-in. Winchesters. Quantum Corp. (Milpitas, CA) now has 10 models of the small drive to choose from, ranging in formatted capacity from 42–168 Mbytes with interfaces that include SCSI, ESDI, and the so-called AT bus interface that we call extended bus interface (EBI). The drives all sport a 19-msec average access time and use Quantum's DisCache buffer management system that can, the company claims, lop off another 7 msec on access. This intriguing drive is the 168-Mbyte model; currently only Conner Peripheral (San Jose, CA) is able to deliver a 100-Mbyte unit—primarily to Compaq Computer Corp.—and everyone else, including Maxtor Corp, has announced higher capacities that can't be delivered yet. The bottom line for the disk drive industry hasn't really changed: "They are announcing products in quantity and delivering spec sheets in box cars."

BREAD, MILK, COFFEE, PANTY HOSE . . . AND, OH YES, SOME OSI PLEASE

It may sound funny to order high tech at a grocery store, but if you live in Santa Clara, CA, you can do just that at Fry's. While loading up on Twinkies, you can also grab a package of Touch Communications Inc.'s (Scotts Valley, CA) Open Systems Interconnection (OSI) protocols that enable mixed vendor interoperability. The company supplies its brand of OSI for PCs, Macs, and the ever-present VAX. Andy Lauta, Touch's product manager, says that the package is the first to implement all seven layers of the International Standards Organization model. What makes the product nifty in our jaundiced *Hardcopy* eyes is that for \$545 you can pick up a shrinkwrapped version of the Touch OSI Macintosh Developer's Kit. This kit lets you develop applications that will fit nicely into an OSI network—and guess what? It does work; we saw it and liked it.

SHORT THOUGHTS AND CONSIDERATIONS

At *Hardcopy* we happen to be fans of Xerox Corp.'s Ventura Publisher. It's a wellthought-out product and has more potential than any other desktop publishing program around. Apparently everyone is catching on to the viability of the product as well. Data General (DG)—you might remember they used to be in the mini business has latched onto the powerful publishing system to go with its CEO Desktop Composer package, which is a complete PC-based desktop composition system for the corporate environment. Xerox says that the version DG has licensed is a special version—and special has lots of connotations. It seems that, in the past, all of DG's CPUs were special and this is what cost them the minicomputer business.

EVERYONE IS GOING MAC

The latest whoop-de-do in the industry is to have your machine talk to an Apple Computer Corp. (Cupertino, CA) Macintosh or at least have the attributes of one. The latter seems to be the goal of Microsystems Engineering Corp.—MEC—(Hoffman Estates, IL) with its MASS-11 Draw 5.0—a product that the company promises [that's the key word] will add Macintosh-type illustrating capabilities to the IBM PC. The company expects to ship the product this month with a price tag of \$495. MEC has now made a name for itself by providing high-level office automation software for the DEC market, and Apple is saying that the way to handle business problems is to connect a Mac to a VAX, but of course you might already have an IBM PC, so . . . well, what the heck, you get the point. It just goes to prove there's always something out there that will improve the way you work.



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