

RESTART Service

When You Can't Afford an Interruption in Your Business

digital



Don't let your business go up in smoke!

When a disaster strikes your computing environment, the most devastating casualty is not your damaged equipment — it's the effect on your business investment. Equipment can be replaced. But you may never recover the investment you've made — in information, time and resources.

If you can't afford a prolonged interruption of your business, you need the protection offered by Digital's RESTART Service. RESTART provides access to a fully equipped "hot site" facility where equipment and on-site personnel will help resume your critical applications within hours of a disaster.

Highlights

- Gain quick access to a "hot site" within hours of disaster notification.
- Process critical applications on VAX or PDP-11 standard hardware configurations.
- Utilize the RESTART facility and/or backup system up to 24 hours a day, seven days a week, until your business needs are met.
- Assure remote access to the computer via direct dial-up or commercial network.
- Test critical applications periodically to ensure successful recovery.
- Depend on technical support staff at the RESTART facility to assist during testing and recovery phases.

What Will Each Hour of Downtime Cost Your Enterprise?

Most businesses have become so dependent on computer operations that a loss of functionality for any period of time is unacceptable. Extended interruption of normal operations could threaten the competitive edge or existence of many enterprises.

Protect your business from the aftermath of a disaster with RESTART, the "hot" backup service from Digital Recovery Services. RESTART gives you access to an alternate computing facility — a "hot site" — equipped with standard VAX and PDP-11 configurations. Here you can continue processing critical applications and information when your system is unavailable for an extended period of time.

RESTART should be an integral part of your company's disaster recovery contingency plan. With RESTART, your most critical applications will be functional within hours of notifying Digital of a computer outage due to fire, flood, sabotage or other major disasters.

A fixed monthly charge guarantees access to a Digital backup system for periodic contingency planning and application testing. If a disaster occurs, the procedures developed during the testing phase can be quickly and systematically invoked. Your staff redirects their application processing to the RESTART "hot site," minimizing the uncertainty that follows a disaster.

RESTART offers a flexible and cost-effective service for many organizations, regardless of size. With RESTART you can choose the appropriate hardware configuration, and select from a variety



of optional services. Among the options are additional test time, VAX hardware, terminals, office space, technical support and Digital consulting. Your Digital Field Service representative can provide details and costs associated with these optional services.

Digital Recovery Services Ensure the Survival of Your Business

Digital Recovery Services offers a variety of services that help to maintain productivity when accidents or natural disasters strike. These include:

- RESTART
- Recover-all
- Recovery Planning Assistance Services
- Contingency planning and customized recovery services

Recover-all Protects Your Hardware

Recover-all supplements your Digital Field Service agreement with a guarantee that your operations will be restored quickly after damage to your computer facility. It combines Digital's quality service with the asset recovery advantages of an insurance policy.

Digital's on-site Field Service agreements cover mechanical and component failures. However, Recover-all protects your computer operations against damage caused by environmental or accidental occurrences — floods, earthquakes, fires, power failures, sprinkler and air conditioning malfunctions, vandalism, theft, even coffee spills.

Contingency Plan — Your Blueprint for Survival

Does your company have a detailed and reliable plan if your computer facility is inoperative for an extended period of time?

Digital Recovery Services offers a comprehensive planning methodology designed to provide an inexpensive solution to creating a disaster recovery contingency plan. Also offered is a Digital consultant with recovery planning experience to assist you in recovery planning.

Peace of Mind is One Phone Call Away

Computer disasters are rare, nearly always unexpected, usually unavoidable — but they can happen. Don't allow a computer disaster to threaten your business. Digital Recovery Services assures a single-source, timely response and full recovery for an amount budgeted in advance.

For More Information

For more information on Digital Recovery Services, contact your local Digital office and ask for a Field Service Sales Support representative.

Digital believes that the information in this publication is accurate as of its publication date; such information is subject to change without notice. Digital is not responsible for any inadvertent errors.

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